

**ACCIDENT INVOLVING GBH 2699E & SHB 668T ALONG/AT RAFFLES BLVD ON 31/10/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 2/21/2022 8:40 PM

To: siang63@yahoo.com.sg <siang63@yahoo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21011345/Rra3

**SIANG SEAFOOD SUPPLIER - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBH 2699E & SHB 668T ALONG/AT RAFFLES BLVD ON 31/10/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 668T against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 7 days i.e. by 28/02/2022, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Wednesday, 12 October 2022 2:51 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: 1495987674SG 003

Dear Hsiao Tong,

Insured has not furnish us with the PIR.

Based on third party's report he was unsure if he had beat the red-light.

BI team had rejected the claim and TP's law firm informed they have resolved the claim with the taxi's insurer.

In view of the report and the info , please proceed to reject the claim.

Thank you

**Norsiah MdNoor**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Thursday, October 6, 2022 4:09 PM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: 1495987674SG 003

**This message is from an external sender; be cautious with links and attachments.**

Hi Norsiah,

Could you forward a copy of PIR for our necessary action?

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Sent:** Wednesday, 6 July 2022 2:37 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: 1495987674SG 003

Dear Hsiao Tong,

Refer to the above.

Insured representative, Mr Steven advised that Traffic Police has informed him that third party at fault for this accident.

OI will forward us the PIR when it's available.

Kindly do not settle TP claim. Thank you.

Thank you

**Norsiah MdNoor**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1606

[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 30 December 2022 9:23 AM  
**To:** Tan Lee Gek (Strides Automotive Services Pte Ltd)  
**Cc:** Admin A  
**Subject:** [REJECTION] - Your Ref: SHB668T // LKK Ref: CC3/AIG21011345/Rga3 [ACCIDENT INVOLVING GBH2699E(AIG) AND SHB668T ON 31/10/2021]

Your Ref: **SHB668T**                      **Without Prejudice**  
LKK Ref: CC3/AIG21011345/Rga3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBH2699E(AIG) AND SHB668T ON 31/10/2021**

We refer to the above matter.

Based on your driver's report, he was unsure if he had beat the red-light. Furthermore, AIG had rejected your client BI claim for this matter.

In view of the above, we regret to inform you that we are unable to look into your client's matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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