Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 8 November, 2021 11:51 AM

To: Hamzah; Elmer Alfonso; sur@lkkauto.com; Nivitha (LKK Auto);

assignments@lkkauto.com

Cc: Claims Dept of CTI

Subject: RE: SNM21D206338/C02/SKV4857Y/THAMYL / FW: Accident involving SFK7999T

and your insured SKV4857Y on 3-11-2021.

Attachments: sfk7999k-sas 03112021.pdf; sfk7999t-estimate 031121.pdf

Without Prejudice

Hi Hamzah

Thanks for reply

Hi LKK

Please conduct PRS

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hamzah <hamzah_saad@tanchong.com> Sent: Monday, November 8, 2021 11:37 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D206338/C02/SKV4857Y/THAMYL / FW: Accident involving SFK7999T and your insured

SKV4857Y on 3-11-2021.

^{**} Note: Please cc to com when you reply to us.

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| Dear Pauline, |
|--|
| You may send Marcus Chua from LKK. |
| Regards. |
| |
| Hamzah Sa'ad |
| Service Supervisor |
| Autolution Industrial Pte Ltd |
| 19 Ubi Road 4 |
| Singapore 408623 |
| DID: +65 67038690 FAX: +65 68467483 |
| Hp: +65 96450079 |
| Email: hamzah_saad@tanchong.com |
| Website: www.nissan.com.sg |
| |
| |
| From: Pauline Tham <pauline.tham@sg.cntaiping.com> Sent: Monday, November 8, 2021 11:33 AM To: Hamzah <pauline.tham_and_saad@tanchong.com>; Elmer Alfonso <pauline.dem_and_saad@tanchong.com>; Elmer Alfonso <pauline.dem_and_saad@tanchong.com> Cc: Claims Dept of CTI <calimsdept@sg.cntaiping.com> Subject: RE: SNM21D206338/C02/SKV4857Y/THAMYL / FW: Accident involving SFK7999T and your insured SKV4857Y on 3-11-2021.</calimsdept@sg.cntaiping.com></pauline.dem_and_saad@tanchong.com></pauline.dem_and_saad@tanchong.com></pauline.tham_and_saad@tanchong.com></pauline.tham@sg.cntaiping.com> |
| Without Prejudice |
| Dear Sirs |
| We refer to your email of even date. |

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor

workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

| Marcus Chua (LKK) | Gary Soon (FTA) | |
|--------------------|---------------------|--|
| Kenneth Kong (LKK) | Chow Bo Xiong (FTA) | |
| Adrian Ling (LKK) | Ben Chua (FTA) | |
| Mohd Taufikh (LKK) | Ng You Han (FTA) | |
| Steve Chen (LKK) | Henry Ng (FTA) | |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter. Thank you.

** Note: Please cc to com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, November 8, 2021 11:05 AM

To: Hamzah ; Elmer Alfonso ; Pauline Tham ; Pauline.tham@sg.cntaiping.com

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

 $\textbf{Subject:} \ O/R: SNM21D206338/C02/SKV4857Y/THAMYL\ /\ FW: Accident involving \ SFK7999T \ and \ your \ insured$

SKV4857Y on 3-11-2021.

Without Prejudice

Dear Pauline,

Please conduct PRS for SFK7999T.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Hamzah < hamzah saad@tanchong.com > Sent: Friday, 5 November 2021 4:20 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Elmer Alfonso < elmer@tanchong.com>

Subject: Accident involving SFK7999T and your insured SKV4857Y on 3-11-2021.

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Dear Motor Claim Team,

Prior to the above, our client wishes to make TP claim against your insurance, direct settlement with claiming for LOU/vehicle rental.

Kindly check your insured liability and revert.

Our client accident report and workshop estimate in the attachment.

Regards.

Hamzah Sa'ad Service Supervisor Autolution Industrial Pte Ltd 19 Ubi Road 4 Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah_saad@tanchong.com Website: www.nissan.com.sg

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