

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 8 November, 2021 10:10 AM
To: Assessment Dept; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept; Joseph Koh; Tan Chew Chik Jacqueline; Claims Dept of CTI
Subject: RE: SNM21D206328/C02/GBJ4797G/TANCHC / RE: ACCIDENT INVOLVING SKV 6201 B & GBJ 4797 G on 04/11/2021 (PRE - REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE. Please forward your client's GIA report & repair estimate.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 8 November 2021 10:07 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept <claims_ral@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D206328/C02/GBJ4797G/TANCHC / RE: ACCIDENT INVOLVING SKV 6201 B & GBJ 4797 G on 04/11/2021 (PRE - REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE

Dear Sir / Mdm,

Kindly Assign LKK to conduct the survey.

Thank you

Regards,
Dennis Ting
Motor Claims Department
93855409

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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, November 8, 2021 9:39:08 AM
To: Assessment Dept <assessment_ral@bifrostauto.com>
Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206328/C02/GBJ4797G/TANCHC / RE: ACCIDENT INVOLVING SKV 6201 B & GBJ 4797 G on 04/11/2021 (PRE - REPAIR SURVEY REQUEST)

Without Prejudice

Our reference: SNM21D206328/C02/GBJ4797G/TANCHC

Your reference: SKV6201B

Dear Sirs,

ACCIDENT INVOLVING GBJ4797G & SKV6201B ON 4/11/2021

We refer to your email of 05/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,

Cecilia Lee

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 8 November 2021 9:31 am

To: Assessment Dept <assessment_ral@bifrostauto.com>; Tan Chew Chik Jacqueline
<jacqueline.tan@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept of CTI
<claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206328/C02/GBJ4797G/TANCHC / RE: ACCIDENT INVOLVING SKV 6201 B & GBJ 4797 G on
04/11/2021 (PRE - REPAIR SURVEY REQUEST)

Without Prejudice

Dear Cecilia,

Please conduct PRS for SKV6201B.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Friday, 5 November 2021 11:03 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Claims Dept <claims_rar@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>

Subject: ACCIDENT INVOLVING SKV 6201 B & GBJ 4797 G on 04/11/2021 (PRE - REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, to notify you of the aforesaid accident involving our client , PANG MIN SING , vehicle SKV6201B and your insured's vehicle GBJ4797G on 04/11/2021 at 1545HRS along TPE TOWARDS CHANGI (AFTER EXIT 10)

GIA STILL PENDING FROM REPORTING CENTER

This serves as a **NOTICE** that we are claiming against GBJ4797G for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: assessment_ral@bifrotauto.com

VEH IN (Date & Time) : 04/11/2021

PRS ARRANGEMENT (Date & Time) : 08/11/2021 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING
Motor Claims Department
Tel: 9385 5409