

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 24 November 2021 5:33 PM
To: 'Rachel Wu'
Subject: RE: SURVEY ASSESSMENT - D21003064MFCV/1

Hi Rachel,

We refer to the email below.

Third party didn't sent in the vehicle for survey till date.

In view we will close of the case with no bill.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 12 November 2021 2:22 PM
To: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21003064MFCV/1

Dear Rachel,

Thank you for your email.

Dear Asher,

Kindly assist.

FYNA Our REF : CC4/FCI21011333/ea3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Friday, 12 November, 2021 2:18 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; ASSIGNMENTS@LKKAUTO.COM; sur@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21003064MFCV/1

Dear Summer,

Please be informed that our insured had direct settled with third party.

Therefore please close case at your end and advise if there is any billing for the above matter.

Thank you

Best Regards

Rachel Wu
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, November 11, 2021 11:00 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM; sur@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21003064MFCV/1

Dear Rachel,

Please be informed that vehicle not in the workshop, repairer will arrange.

No survey done for this vehicle.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, 11 November, 2021 10:45 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; ASSIGNMENTS@LKKAUTO.COM; sur@lkkauto.com
Subject: RE: SURVEY ASSESSMENT - D21003064MFCV/1

Dear Sir/Mdm,

Please advise if there is any survey done for the above matter?

Thank you

Best Regards

Rachel Wu
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 8 November 2021 10:58 am
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM;
sur@lkkauto.com
Cc: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D21003064MFCV/1

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Monday, 8 November, 2021 10:53 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D21003064MFCV/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.