

Veron Chen (LKKAUTO)

From: Li Ming <liming@sbstransit.com.sg>
Sent: Thursday, 11 November 2021 8:51 PM
To: Yao Tianhao; Veron Chen (LKKAUTO)
Cc: Linda Yeung Fook Mooi; Andrew Goh Poh Leong; Shah Komal Navinchandra; Celestian M A Bangar; Rusli Bin Ismail; Tan Meng Kiang; Zhannie Tan Zhan Hong; Chang Su Peng
Subject: Re: RESEND : Please reply on selection - RE: SNM21D206279/C02/CB8521P/THAMYL / accident involving SBS Transit bus SBS8789G and vehicle no: CB8521P had taken place at/along New Upp Changi Rd on 02/11/2021 at 0810

Dear all

all

The SBS8789G repair estimate was sent to the surveyor Guoqiang on Tuesday.

Thanks

发件人: Yao Tianhao <yaoth@sbstransit.com.sg>
发送时间: Thursday, November 11, 2021 8:42:57 PM
收件人: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
抄送: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Andrew Goh Poh Leong <andrewgoh@sbstransit.com.sg>; Shah Komal Navinchandra <shahkn@sbstransit.com.sg>; Celestian M A Bangar <celestianbangar@sbstransit.com.sg>; Rusli Bin Ismail <rusli@sbstransit.com.sg>; Tan Meng Kiang <tanmk@sbstransit.com.sg>; Zhannie Tan Zhan Hong <zhannietan@sbstransit.com.sg>; Chang Su Peng <changsp@sbstransit.com.sg>; Li Ming <liming@sbstransit.com.sg>
主题: Re: RESEND : Please reply on selection - RE: SNM21D206279/C02/CB8521P/THAMYL / accident involving SBS Transit bus SBS8789G and vehicle no: CB8521P had taken place at/along New Upp Changi Rd on 02/11/2021 at 0810

Amkws and Linda,

Pls revert

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, November 11, 2021 5:09:18 PM
To: Yao Tianhao <yaoth@sbstransit.com.sg>
Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Andrew Goh Poh Leong <andrewgoh@sbstransit.com.sg>; Shah Komal Navinchandra <shahkn@sbstransit.com.sg>; Celestian M A Bangar <celestianbangar@sbstransit.com.sg>; Rusli Bin Ismail <rusli@sbstransit.com.sg>; Tan Meng Kiang <tanmk@sbstransit.com.sg>; Zhannie Tan Zhan Hong <zhannietan@sbstransit.com.sg>; Chang Su Peng <changsp@sbstransit.com.sg>; Li Ming <liming@sbstransit.com.sg>
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Dear Tian Hao,

Kindly forward copy of repair estimate for SBS 8789G

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Sunday, 7 November, 2021 11:13 PM

To: Yao Tianhao <yaoth@sbstransit.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com; Nivitha (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Andrew Goh Poh Leong <andrewgoh@sbstransit.com.sg>; Shah Komal Navinchandra <shahkn@sbstransit.com.sg>; Celestian M A Bangar <celestianbangar@sbstransit.com.sg>; Rusli Bin Ismail <rusli@sbstransit.com.sg>; Tan Meng Kiang <tanmk@sbstransit.com.sg>; Zhannie Tan Zhan Hong <zhannietan@sbstransit.com.sg>; Chang Su Peng <changsp@sbstransit.com.sg>; Li Ming <liming@sbstransit.com.sg>

Subject: RESEND : Please reply on selection - RE: SNM21D206279/C02/CB8521P/THAMYL / accident involving SBS Transit bus SBS8789G and vehicle no: CB8521P had taken place at/along New Upp Changi Rd on 02/11/2021 at 0810

Without Prejudice

Hi LKK,

Please take note.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Pauline Tham
Sent: Sunday, November 7, 2021 11:11 PM
To: Yao Tianhao <yaoth@sbstransit.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Andrew Goh Poh Leong <andrewgoh@sbstransit.com.sg>; Shah Komal Navinchandra <shahkn@sbstransit.com.sg>; Celestian M A Bangar <celestianbangar@sbstransit.com.sg>; Rusli Bin Ismail <rusli@sbstransit.com.sg>; Tan Meng Kiang <tanmk@sbstransit.com.sg>; Zhannie Tan Zhan Hong <zhannietan@sbstransit.com.sg>; Chang Su Peng <changsp@sbstransit.com.sg>; Li Ming <liming@sbstransit.com.sg>
Subject: RE: Please reply on selection - RE: SNM21D206279/C02/CB8521P/THAMYL / accident involving SBS Transit bus SBS8789G and vehicle no: CB8521P had taken place at/along New Upp Changi Rd on 02/11/2021 at 0810

Without Prejudice

Dear Sir

Thanks for your reply.

We will appoint LKK to conduct PRS.

Dear LKK

Please take note.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
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From: Yao Tianhao <yaoth@sbstransit.com.sg>
Sent: Friday, November 5, 2021 5:53 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Andrew Goh Poh Leong <andrewgoh@sbstransit.com.sg>; Shah Komal Navinchandra <shahkn@sbstransit.com.sg>; Celestian M A Bangar <celestianbangar@sbstransit.com.sg>; Rusli Bin Ismail <rusli@sbstransit.com.sg>; Tan Meng Kiang <tanmk@sbstransit.com.sg>; Zhannie Tan Zhan Hong <zhannietan@sbstransit.com.sg>; Chang Su Peng <changsp@sbstransit.com.sg>; Li Ming <liming@sbstransit.com.sg>
Subject: Re: Please reply on selection - RE: SNM21D206279/C02/CB8521P/THAMYL / accident involving SBS Transit bus SBS8789G and vehicle no: CB8521P had taken place at/along New Upp Changi Rd on 02/11/2021 at 0810

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Hi Pauline,

*** We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

Thanks and Regards,
Tianhao
Bus Safety (Investigation)

SBS Transit Ltd

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Friday, 5 November 2021 12:59 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Yao Tianhao <yaoth@sbstransit.com.sg>

Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Andrew Goh Poh Leong <andrewgoh@sbstransit.com.sg>; Shah Komal Navinchandra <shahkn@sbstransit.com.sg>; Celestian M A Bangar <celestianbangar@sbstransit.com.sg>; Rusli Bin Ismail <rusli@sbstransit.com.sg>; Tan Meng Kiang <tanmk@sbstransit.com.sg>; Zhannie Tan Zhan Hong <zhannietan@sbstransit.com.sg>; Chang Su Peng <changsp@sbstransit.com.sg>

Subject: Please reply on selection - RE: SNM21D206279/C02/CB8521P/THAMYL / accident involving SBS Transit bus SBS8789G and vehicle no: CB8521P had taken place at/along New Upp Changi Rd on 02/11/2021 at 0810

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Without Prejudice

Dear Sir

Please reply soon.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Pauline Tham

Sent: Friday, November 5, 2021 11:54 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Yao Tianhao <yaoth@sbstransit.com.sg>

Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Andrew Goh Poh Leong <andrewgoh@sbstransit.com.sg>; Shah Komal Navinchandra <shahkn@sbstransit.com.sg>; Celestian M A Bangar <celestianbangar@sbstransit.com.sg>; Rusli Bin Ismail <rusli@sbstransit.com.sg>; Tan Meng Kiang <tanmk@sbstransit.com.sg>; Zhannie Tan Zhan Hong <zhannietan@sbstransit.com.sg>; Chang Su Peng <changsp@sbstransit.com.sg>

Subject: RE: SNM21D206279/C02/CB8521P/THAMYL / accident involving SBS Transit bus SBS8789G and vehicle no: CB8521P had taken place at/along New Upp Changi Rd on 02/11/2021 at 0810

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, November 5, 2021 10:42 AM

To: Yao Tianhao <yaoth@sbstransit.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Andrew Goh Poh Leong <andrewgoh@sbstransit.com.sg>; Shah Komal Navinchandra <shahkn@sbstransit.com.sg>; Celestian M A Bangar <celestianbangar@sbstransit.com.sg>; Rusli Bin Ismail <rusli@sbstransit.com.sg>; Tan Meng Kiang <tanmk@sbstransit.com.sg>; Zhannie Tan Zhan Hong <zhannietan@sbstransit.com.sg>; Chang Su Peng <changsp@sbstransit.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206279/C02/CB8521P/THAMYL / accident involving SBS Transit bus SBS8789G and vehicle no: CB8521P had taken place at/along New Upp Changi Rd on 02/11/2021 at 0810

Without Prejudice

Dear Pauline,

Please conduct PRS for SBS8789G.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Yao Tianhao <yaoth@sbstransit.com.sg>

Sent: Wednesday, 3 November 2021 4:57 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Andrew Goh Poh Leong <andrewgoh@sbstransit.com.sg>; Shah Komal Navinchandra <shahkn@sbstransit.com.sg>; Celestian M A Bangar <celestianbangar@sbstransit.com.sg>; Rusli Bin Ismail <rusli@sbstransit.com.sg>; Tan Meng Kiang <tanmk@sbstransit.com.sg>; Zhannie Tan Zhan Hong <zhannietan@sbstransit.com.sg>; Chang Su Peng <changsp@sbstransit.com.sg>
Subject: accident involving SBS Transit bus SBS8789G and vehicle no: CB8521P had taken place at/along New Upp Changi Rd on 02/11/2021 at 0810

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Dear China TaiPing

PLS REPLY ALL IN EMAIL

Please be informed that an accident involving SBS Transit bus SBS8789G and vehicle no: CB8521P had taken place at/along New Upp Changi Rd on 02/11/2021 at 0810
2. TAC report was lodged, the Report number is: E47092021

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.

*** We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

**TO ARRANGE FOR THE INSPECTION:
PLS CALL**

SBST Workshop:

Ang Mo Kio Depot Workshop

Address: 15 Ang Mo Kio St 63

Singapore 569117

The person in-charge is: Shah, Celestian

Contact: 65529620

Emails of contact person: Li Ming - liming@sbstransit.com.sg Shah - shahkn@sbstransit.com.sg

Celestian - celestianbangar@sbstransit.com.sg Rusli - rusli@sbstransit.com.sg Zhannie Tan-
zhannietan@sbstransit.com.sg Tan Meng Kiang - tanmk@sbstransit.com.sg

Thanks and Regards,
Tianhao
Bus Safety (Investigation)

SBS Transit Ltd
DID: 6383 7267
Fax: 6283 1393

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