

Veron Chen (LKKAuto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 10 November 2021 12:02 PM
To: Veron Chen (LKKAuto)
Cc: LEE KATIE
Subject: FW: OUR REF: SMT5990A POLICY NO: DHOM120061492100 - KINDLY ARRANGE OD SURVEY

Without Prejudice

Dear Veron

Kindly proceed with OD repair .
Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, November 9, 2021 1:44 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: OUR REF: SMT5990A POLICY NO: DHOM120061492100 - KINDLY ARRANGE OD SURVEY

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Dear Josephine,

Enclosed preliminary revised of vehicle SMT 5990A

Date of survey: 8.11.21

Number of days (estimated) : 5 days

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 November 2021 11:02 AM

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: OUR REF: SMT5990A POLICY NO: DHOM120061492100 - KINDLY ARRANGE OD SURVEY

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Monday, 8 November, 2021 10:41 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: CYS <cysauto@singnet.com.sg>; LEE KATIE <katielee@uoi.com.sg>
Subject: FW: OUR REF: SMT5990A POLICY NO: DHOM120061492100 - KINDLY ARRANGE OD SURVEY

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD excess is \$750.

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Josephine Wong

Executive
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From: CYS <cysauto@singnet.com.sg>
Sent: Monday, November 8, 2021 9:12 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: OUR REF: SMT5990A POLICY NO: DHOM120061492100 - KINDLY ARRANGE OD SURVEY

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Our Ref: SMT5990A
Your Policy no: DHOM120061492100

WITHOUT PREJUDICE

Dear Ms Josephine Wong,

**ACCIDENT INVOLVING SMT5990A AND SMS2125G ALONG TPE TOWARDS LENTOR AVE
ON 05 NOVEMBER 2021**

Attached herewith estimate and accident report for your attention.

Kindly arrange OD survey at 38 Woodlands Industrial Park E1 #07-17 S(757700).

Thanks

Regards,

Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg