

Re: accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs.- LPI Ref: 21/21/21/VC00/025120

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 3/3/2022 12:49 PM

To: KENNY LIM CHING GHEE <kennyim@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Dear Kenny,

Yes, as the preliminary has no reduction, their estimate is accurate.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennyim@lonpac.com>

Sent: Thursday, 3 March 2022 12:24 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs.- LPI Ref: 21/21/21/VC00/025120

Lonpac External - Confidential

Dear Denise

I noticed that there is no reduction to the WS's estimate at \$29,704.70. Is this correct?

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 3 March 2022 10:21 am

To: KENNY LIM CHING GHEE <kennyylim@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs.- LPI Ref: 21/21/21/VC00/025120

Dear Sir/Madam,

Enclose preliminary advice of [SBS 6744Y](#)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennyylim@lonpac.com>

Sent: Tuesday, 1 March 2022 7:15 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs.- LPI Ref: 21/21/21/VC00/025120

Lonpac External - Confidential

Dear Denise

Please see attachment as requested.

Thank you.

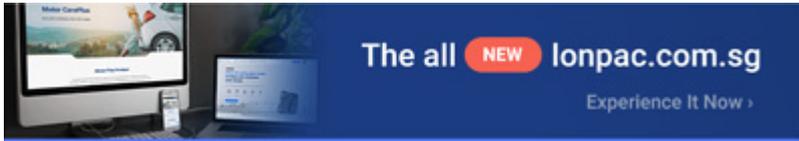
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Saturday, 26 February 2022 4:35 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs.- LPI Ref: 21/21/21/VC00/025120

Dear Kenny,

Would like to check if you have the TP GIA report, till date repairer has not send us.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 9 November 2021 4:33 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs.- LPI Ref: 21/21/21/VC00/025120

Lonpac External - Confidential

Dear Denise

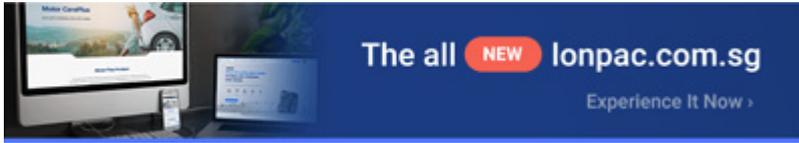
Noted with thanks.

Please see attachment for our Insd's GIA report.

Fyi, I am the OIC for this case.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 9 November 2021 4:07 pm

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: Re: accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs. TAC report was lodged, the Report number is: W47402021

Dear Sir/Madam,

We had surveyed vehicle SBS6744Y on 08/11/2021 and are pending for estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 8 November 2021 9:17 am

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs. TAC report was lodged, the Report number is: W47402021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Saturday, 6 November, 2021 10:36 AM

To: Yao Tianhao <yaoth@sbstransit.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Ang Chong Boon <angcb@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Rosy Yeow <yeowr@sbstransit.com.sg>

Cc: Tay Inn Meng <tayim@sbstransit.com.sg>; Goh Jit Min <gohjm@sbstransit.com.sg>; Herbert Yeo Teow Leong <herbertyeo@sbstransit.com.sg>; Wee Liang Chuan <weelc@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>; Gavin Khoo Quee Yong <gavinkhoo@sbstransit.com.sg>; Tay Inn Meng <tayim@sbstransit.com.sg>; Sim Huat Tiang <simht@sbstransit.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Subject: RE: accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs. TAC report was lodged, the Report number is: W47402021

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sirs,

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn: Summer

FYA

Thank you.

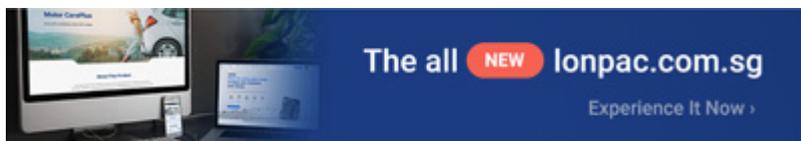
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home.*”**

Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yao Tianhao <yaoth@sbstransit.com.sg>

Sent: Friday, 5 November 2021 6:07 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; Ang Chong Boon <angcb@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Rosy Yeow <yeowr@sbstransit.com.sg>

Cc: Tay Inn Meng <tayim@sbstransit.com.sg>; Goh Jit Min <gohjm@sbstransit.com.sg>; Herbert Yeo Teow Leong <herbertyeo@sbstransit.com.sg>; Wee Liang Chuan <weelc@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>; Gavin Khoo Quee Yong <gavinkhoo@sbstransit.com.sg>; Tay Inn Meng <tayim@sbstransit.com.sg>; Sim Huat Tiang <simht@sbstransit.com.sg>

Subject: accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs. TAC report was lodged, the Report number is: W47402021

Dear LonPac Insurance,

PLS REPLY ALL IN EMAIL

Please be informed that an accident involving SBS Transit bus SBS6744Y and lorry XD9511C at/along PIE near bef 19KM on 04/11/2021 at 0949 hrs. TAC report was lodged, the Report number is: W47402021

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.

*** We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

TO ARRANGE FOR THE INSPECTION:

PLS CALL

SBST Workshop

Please contact: TO Goh Jit Min

Contact: 68678437

Email: gohjm@sbstransit.com.sg

Address: 28 Soon Lee Road, Singapore 628083

Thanks and Regards,
Tianhao
Bus Safety (Investigation)

SBS Transit Ltd

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SBS Transit Ltd [Registration No. 199206653M]