

國際汽車維修
KT MOTORWERK
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No.: 53373462B

Telephone: 98287487
Email: ktmotorwerk@hotmail.com

27.06.2022

Our Ref: SMW7329G

CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD

Motor Claims Department

3 ANSON ROAD, #16-00, SPRINGLEAF TOWER
S(079909)

Dear Sir/Mdm

**ACCIDENT INVOLVING SMW7329G AND SLR3055K ALONG CTE TOWARDS ANG MO KIO
(BEFORE EXIT 7A) ON 05.11.2021 AT 1315HRS**

Please refer to the above mentioned accident.

We are writing in on the behalf of NORHANITAH BINTE ABDUL KARIM
the registered owner of motor vehicle number SMW7329G which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number SLR3055K As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1.	Cost of Repair (Agree with Surveyor)	\$8,700.00
2.	Rental	\$1,200.00
3.	Towing	\$100.00
3.	Third party search fees	\$7.45
TOTAL AMOUNT		<u>\$ 10,007.45</u>

We enclsod hereby the following documents for your consideration :

- (A) Final Repair Bill
- (B) Discharge Voucher
- (C) Letter of Authority
- (D) Third Party Report
- (E) Rental Invoice
- (F) Towing Reciept

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.


JOHN

Mobile: 98287487
Email: ktmotorwerk@hotmail.com

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LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SMW 7329G AND SLR 3055K
AT/ALONG CTE TOWARDS Ang Mo Kio (Before Exit 7A)
ON 05 DAY 11 MONTH 2021 YEAR

- a) I/We, the owner of vehicle no. SMW 7329G hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

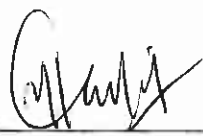
Dated this 08 day 11 month 21 year

Signature

Name

NRIC/ROC No.

Address


: Khor Hanitch Binte Abdul Karim
: S1653358F
: Blk 544 Serangoon North
: Ave 3 #14-172 (S) 550544

Company Stamp

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00141682102 Claim No : SNM21D2006341/C02/SLR3055K/CHNGPW

Claimant : NORHANITAH BINTE ABDUL KARIM

Amount : S\$9,607.45
SINGAPORE DOLLARS NINE THOUSAND SIX HUNDRED SEVEN AND CENTS
FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMW7329G
Insured Vehicle No. : SLR3055K

Date of Loss : 05/11/2021
Place of Accident : CTW TOWARDS SLE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : XU QI
Driver Name : TAN LAIFU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	8,700.00
(3) Loss of Use/Rental/ Earning	S\$	800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	100.00
(7) Cost including Disbursement	S\$	
TOTAL	S\$	9,607.45

Claimant Name : NORHANITAH BINTE ABDUL KARIM NRIC No : S1653358F

Signature :  Date : 08.12.22

國際汽車維修
KT MOTORWERK
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No.: 53373462B

Telephone: 98287487
Fax: 64485177
Email: ktmotorwerk@hotmail.com

Tax Invoice No : T100112

FINAL REPAIR BILL

Date : 27.06.2022

CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD

Motor Claims Department
3 ANSON ROAD, #16-00, SPRINGLEAF TOWER
S(079909)

Vehicle Number : SMW7329G
Make/Model : HONDA CRV
Date of Accident : 05.11.2021


Cost of Repair (Recommended By Surveryor)

\$8,700.00

GRAND TOTAL

\$ 8,700.00

ISSUED BY



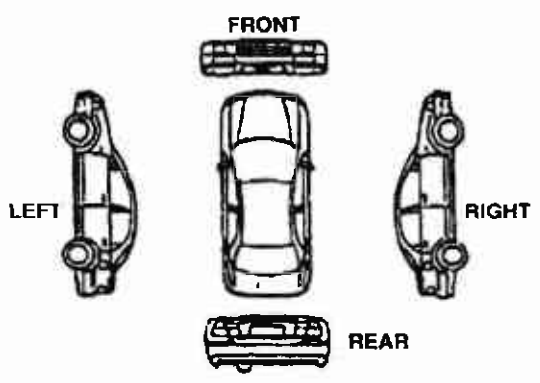
Mr John
Mobile: 98287487
Email: ktmotorwerk@hotmail.com

國際汽車維修 KT MOTORWERK

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Reg. No.: 53373462B

VEHICLE RENTAL AGREEMENT

VRA No. 1518

HIRER'S & DRIVER'S PARTICULAR		Veh No: <u>SG-8889Z</u>	<u>Auto</u> Manual
Name (As in I/C): <u>MR HARITAH BIN ABDUL QAM</u>		Make & Model: <u>Toyota Avanza</u>	
NRIC/PASSPORT No: <u>51653358F</u>		Mileage Out:	Mileage In:
Company Name: <u>—</u>		Date Out: <u>08.11.21</u>	Date In: <u>18.11.21</u>
Driving License No: <u>51653358F</u>		Time Out: <u>9.30am</u>	Time In: <u>3pm</u>
Date of Birth: <u>03-12-1964</u>		Petrol Out: <u>Empty</u> 1/8 1/4 3/8 <u>(1/2)</u> 3/4 7/8 Full	
Tel / HP No: <u>91442066</u>		Petrol In: <u>Empty</u> 1/8 1/4 3/8 <u>(1/2)</u> 3/4 7/8 Full	
Address (Res): <u>BLK 544 Perangoon North Ave 3 #14-172 (P) 550544</u>		RENTAL RATE	
Address (Company): <u>—</u>		Daily : S\$ <u>120</u>	No Of Day: <u>10</u>
		Weekly : S\$	No Of week:
		Monthly : S\$	No Of Month:
		Other : S\$	
ADDITIONAL DRIVER'S PARTICULAR			
Name (As in I/C):		Recovery Of Damages : S\$	
NRIC/PASSPORT No:			
Driving License No:		Total Amount : S\$ <u>1200</u>	
Date of Birth:		Down Payment On This Agreement	
Tel / HP No:		Deposit	
Address (Res):		Total Paid By Hirer	
		Total Amount From Hirer On This Agreement	
		Amount Refund To Hirer	
<p>Hirer is responsible for the first \$ <u>2000</u> excess for collision / damage to first party. (i.e.) KT Automobile Trading (Including windscreen) and also first \$ <u>2000</u> excess for collision / damage to third party's vehicle for each and every accident / damage. Collision Damage Walver does not cover damage due to MISSING ACCESSORIES, SANDBLASTING, UNDERCARRIAGE DAMAGES AND DRINK-DRIVING</p> <p>I, <u>MR HARITAH BIN ABDUL QAM</u> NRIC NO: <u>51653358F</u> undersigned to take over the Veh No: <u>SG-8889Z</u> from KT AUTOMOBILE TRADING. I am aware of bearing the full responsibility of any incident and Traffic fine incurs after the hand over of this said vehicle.</p>		<p>FRONT</p>  <p>LEFT RIGHT</p> <p>REAR</p>	
		REMARK: AIR/CON RADIO CASSETTEE CD PLAYER	

Driver's Signature: [Signature]

Additional Driver's Signature: [Signature]



FOR 24HOURS VEHICLE BREAKDOWN, ACCIDENT, TOWING, ETC... JACKSON: 9617 6695

IMPORTANT

ONLY PERSON ABOVE 25YRS OF AGE OR WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY KT AUTOMOBILE TRADING

VEHICLE CHECKED OUT BY: <u>John</u> TIME CHECK OUT: <u>9.30am</u>	VEHICLE CHECKED IN BY: <u>John</u> TIME CHECK IN: <u>3pm</u>	Return by Hirer on this Agreement and the vehicle confirm return. <u>[Signature]</u> Signature / Date
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Blk 3012 Bedok Ind. Park E #01-2046 Singapore 489978.
(Bedok North Ave. 4) Tel: 6443 8631 Fax: 6448 5177
Reg. No.: 53255021I

M/s SGM 88897

Replacement (SMW7329G) Honda CR-V

Date: 18.11.21

Goods received in good order & condition.

TOTAL:	\$1200	-
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Authorised Signature

KT AUTOMOBILE TRADING

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Nov 2021 / 16:14:17

Receipt Date/Time : 05 Nov 2021 / 16:14:17

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211105-003138

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLR3055K				
As at 05 Nov 2021/13:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLR3055K			
	Enquiry Fee	7.00	0.49	7.49
	20211105161330418242			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	400682XXXXXX7606	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



24 Hours Towing Services

Efficient Towing Services

403 Sin Ming Avenue #13-307, Sin Ming Garden, Singapore 570403

Ah Di Mobile: 8588 8877

Email : efficienttowing.sg@gmail.com

Business Reg. No.: 53349344K

bizSAFE₃

NO. 83561

CASH SALE / JOB ORDER

Date: 5/11/2024

Messrs: KT Motorwerk
车牌 SMW 7329G 车型 H. CRV
Vehicle No. SMW 7329G Model No: H. CRV
时间 (日/夜) 1430 联络号码 9383 1529
Time (day/night): 1430 Contact No: 9383 1529
由 CTE / Moulmein
Location: CTE / Moulmein
到 3012 Bedok Ind Parale #01-2046
To: 3012 Bedok Ind Parale #01-2046
银额 100 其他 Others:
Cash \$ 100
经手人 Di Tow Truck Driver Name: DK
Authorised By: Di

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☒ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

E. & O. E.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 2 March 2022 20:37
To: tigel008@hotmail.com
Subject: ACCIDENT INVOLVING SLR 3055K AND SMW 7329G ON 05/11/2021

Our Ref: CC6/CTI21011322/Aea3

02 MAR 2022

XU QI / TAN LAIFU

Dear Sir/Madam,

ACCIDENT INVOLVING SLR 3055K AND SMW 7329G ON 05/11/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

EzLyna (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 21 November 2022 5:58 PM
To: EzLyna (LKKAuto); Asher Sng (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] SNM21D206341/C02/SLR3055K/CHNGPW / FW: Direct Settlement - Accident Involving SLR3055K (OI : CTI - TBA) and SMW7329G (TP : LKK REF - CC6/CTI21011322/ea3) on 05/11/2021

[Strictly Confidential]

Hi All

Please proceed to resolve TP claim at \$ 10,007.45.

Please start LOR offer from \$100 per day and try to avoid settle in global sum.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Friday, November 4, 2022 9:32 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM21D206341/C02/SLR3055K/CHNGPW / FW: Direct Settlement - Accident Involving SLR3055K (OI : CTI - TBA) and SMW7329G (TP : LKK REF - CC6/CTI21011322/ea3) on 05/11/2021

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Strictly Confidential]

*re-send

Your ref: SNM21D206341/C02/SLR3055K/CHNGPW

LKK ref : CC6/CTI21011322/ea3

Dear Adeline,

ACCIDENT INVOLVING SLR3055K (CHINA TAIPING) AND SMW7329G (TP) ON 05/11/2021

We refer to the above matter.

It is a rear- ended collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KT MOTORWERK" at \$10,007.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 22,106.08	\$ 8,700.00
2. Loss of Rental (10 days x \$120)	\$ 1,200.00	\$ 1,200.00 (10 days X \$120)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 100.00	\$ 100.00
Total	\$ 23,413.53	<u>\$10,007.45</u>

Surveyor recommended 9 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 4 November 2022 9:28 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM21D206341/C02/SLR3055K/CHNGPW / FW: Direct Settlement - Accident Involving SLR3055K (OI : CTI - TBA) and SMW7329G (TP : LKK REF - CC6/CTI21011322/ea3) on 05/11/2021

Your ref: SNM21D206341/C02/SLR3055K/CHNGPW

LKK ref : CC6/CTI21011322/ea3

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Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 8 November 2021 2:46 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206341/C02/SLR3055K/CHNGPW / FW: Direct Settlement - Accident Involving SLR3055K (OI : CTI - TBA) and SMW7329G (TP : LKK REF - CC6/CTI21011322/ea3) on 05/11/2021

[Strictly Confidential]

Dear Mei Kwan/Asher

Attached herewith our insured SAS report for your perusal.

NOTICE :

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, November 8, 2021 12:51 PM

To: Meikwan@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206341/C02/SLR3055K/CHNGPW / FW: Direct Settlement - Accident Involving SLR3055K (OI : CTI - TBA) and SMW7329G (TP : LKK REF - CC6/CTI21011322/ea3) on 05/11/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM21D206341/C02/SLR3055K/CHNGPW.

Dear Adeline,