

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG21011319/pa3 (SKE4315J)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0909/2021/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

12-Jan-2022 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SGZ 9359 L - Audi A4 2.0 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SGZ 9359 L**, claimant, **Mr. Saravanan S/O Govindasamy**, please find the related document per attached.

1. A copy of the Original invoice no. 85017117 – S\$ 18,059.76.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 2,250.00 (S\$ 150.00 x 13 working days + 2 Sundays)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SGZ 9359 L


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, SARAVANAN S/O GOVINDASAMY (the third party claimant) of BLK 509 WEST COAST DRIVE
#09-289, SINGAPORE 120509 (address), owner of SGZ9359L (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SGZ9359L that was damaged pursuant to the accident which occurred on 04/11/2021
(date) along JUNCTION OF U-TURN AT 16 CLEMENTI ROAD (location) involving vehicle no/s
SKE4315J ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 05 (day) of Nov (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$18,059.76** (Repair Cost), **S\$2,250.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SGZ 9359L** that was damaged pursuant to the accident which occurred on **04/11/2021** (date) along **16 CLEMENTI ROAD JUNCTION OF U-TURN** (location) involving vehicle no/s **SKE 4315J**. This is pursuant to the inspection conducted on **09/11/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SARAVANAN S/O GOVINDASAMY** (the third party claimant”) of vehicle no. **SGZ 9359L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGZ 9359L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21st (day) of April (month) 2022 (year)


Signed by appointed surveyor


Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:48

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85017117	Account: A0006 (T 0)	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
		Date : 10/01/2022			
		Order : SGZ9359L			
		Term : 30			
Regn No: SGZ9359L (V 47236)		Regn Date: 29/12/2020	Mileage: 32200	WIP No.: 52150	
Model: A4 2.0 TFSI S tronic 8WCA9G		Chassis: WAUZZZF40MN000954	Engine: DEM 025429	Dept: U	
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN AND LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	600.00	1.00	600.00
S	BODYWORK	M: TO CARRY OUT WATER SEEPAGE TEST ON 1/4 GLASS	150.00	1.00	150.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHT,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT. INSPECT FOR DAMAGE AND RENEW WHERE NECESSARY.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIM,LUGGAGE COMPARTMENT TRIM.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. TO CUT OUT AND WELD LHS REAR FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	3000.00	1.00	3,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,LHS REAR FENDER, LHS SILL PANEL,DRAIN CHANNEL,ROOF CHANEL, DOOR ENTRANCE AND REAR END PANELLING.	2475.00	1.00	2,475.00
S	BODYWORK	M: TO RENEW LHS REAR RIM.TO CARRY OUT PRE/POST WHEEL ALIGNMENT.	240.00	1.00	240.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY 1/4 GLASS,ACRYLIC SEALANT,	1080.00	1.00	1,080.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 17:48

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85017117 Date : 10/01/2022 Order : SGZ9359L Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SGZ9359L (V 47236) Regn Date: 29/12/2020 Mileage: 32200 WIP No.: 52150

Model: A4 2.0 TFSI S tronic 8WCA9G Chassis: WAUZZZF40MN000954 Engine: DEM 025429 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	OTHERS	CAVITY WAX, STONE CHIP TREATMENT, METAL FILLER POWDER AND REAR WINDSCREEN SEALANT. M: TO INSTALL SOLAR FILM FOR REAR WINDSCREEN AND LHS SIDE 1/4 GLASS (BY OWNER)	180.00	1.00	180.00
Q	OTHERS	M: TO SUPPLY LHS REAR RIM (BY OWNER)	700.00	1.00	700.00
X	A8W5809837A	009537/(V) (GER) (2) SU	1.00	4052.00	3,241.60
X	A8W5845501F NVB	009537/(V) (GER) REARW	1.00	1154.00	923.20
X	A8W5845297H NVB	SIDE WINDO	1.00	655.50	524.40
X	AD 00920002	PRIMER	2.00	19.70	31.52
X	ZD245/40R18RT	DUNLOP SPORT MAXX RT	1.00	340.00	340.00
X	AWHT009012A	BOLT AP	2.00	9.70	15.52
X	A8K9805673C	GROMMET AP	2.00	1.60	2.56
X	AN 91233601	NUT AP	2.00	3.00	4.80
X	A8W5807890	ATT.PARTS	1.00	22.10	17.68

Parts 5,101.28
Labour 880.00
Sublet 10,897.00
Menus 0.00
Lubricant 0.00

Sub-Total 16,878.28

7% GST 1,181.48

Grand Total 18,059.76



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

RA 011164 2021-12

Hirer's Name Saravanan S/o Govindasamy		Date of Birth 28/5/78	Passport/ Nric No. S78201871A	Nationality
Address Blk 509 West Coast Drive		Occupation	Driving Licence No. As Above	Date of Expiry
#09-289		Postal Code 120509	Contact No.	Mobile Phone No. 98525309
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 1.12.2021	Time 9am	Mileage KM	E 1/2 3/4 F
Date 16.12.21	Time 1.31 pm	Mileage KM	Remarks Vanar @ Fitmentras.com

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	15	@	150	2250
DISCOUNT				
GST @ 7%				
TOTAL				2250
EXTENSION				V104882
Audi/Tony \$29359L				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

cust need email & post too!

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMD 8149C	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

Tax Invoice

chan's

www.chans.com.sg

CHAN'S & SONS ENTERPRISE

Company Reg No: 51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:

INV1103822021-12

Dated:

December 16, 2021

Rental Agreement No:

RA 011164 2021-12

Terms of Payment:

Due upon receipt

Customer Reference:

SGZ9359L

Notes:

SGZ9359L

Customer Details

SARAVANAN S/O GOVINDASAMY

BLK 509 WEST COAST DRIVE #09-289 Singapore

120509

Executive Name: AUDI TONY

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMD8149C		2021-12-01	2021-12-16	15 DAYS	140.19	2,102.80
							2,102.80
GST 7% (7%)							147.20
Amount in words : Two Thousand Two Hundred Fifty Singapore Dollar (SGD)						Total (SGD)	2,250.00

Declaration:

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

**This is a Computer generated document.
No signature is required.**

Income Terms

Terms

Official Receipt

CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 120086 2021-12
Date : 16/12/2021

Customer Details

SARAVANAN S/O GOVINDASAMY
BLK 509 WEST COAST DRIVE , #09-289 Singapore -
120509
Phone no: 98525309
IC: SXXXX187H

Particulars	Price (SGD)
Invoice # INV 110382 2021-12 Date # 16/12/2021 Car Plate No: SMD8149C	2,250.00
Paid amount:	2,250.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V104882 Cheque Date: 16/12/2021 Amount (in Words) : Two Thousand Two Hundred Fifty Singapore Dollar (SGD) Only	

* Computer Generated Receipt no Sign Required


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKE4315J

Date of Accident

05/11/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **25/10/2021 - 24/10/2022**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **05/11/2021 09:27****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 12 November 2021 1:37 PM
To: 'Alka Kapoor'
Cc: Alka Kapoor
Subject: RE: Claim Notification - ACCIDENT INVOLVING SKE4315J(AIG) AND SGZ9359L AT/ALONG CLEMENTI ROAD ON 04/11/2021
Attachments: SGZ9359L Video.mp4

Dear Ms Alka Kapoor,

Thank you for your email.


We have reviewed the matter and we are of the view that we do not have a good defense towards the claim submitted by SGZ9359L. Attached here with a copy of video from car camera of SGZ9359L for your easy reference. Based on all available information on hand, we can agree on the following: -

1. third party completed U-turn and driving straight,
2. your vehicle was coming out from slip road with give way sign.

Kindly refer to the below google map for your easy reference. Your vehicle was coming out from slip road should give way to the vehicle who was driving along main road.



We attach a copy of MAG Scenario 15(c) for your reference. Any vehicle approaching the major road from a minor road should give way to oncoming traffic on the major road. You may also note that MAG is widely used in court for liability assessment.

SCENARIO	REASON(S)	X %	Y %
<p>(c)</p>  <p>Diagram 1.48</p> <p>Vehicle X – Turning left into the major road from a minor road</p> <p>Vehicle Y – Moving straight ahead on the major road after</p>	<p>Reason(s): Driver Y, having completed the U-turn and travelling straight on the major road has right of way, but should keep a lookout for vehicles turning into the major road from an adjoining minor road. Driver Y should also take evasive action to avoid a collision.</p> <p>Driver X approaching the major road from a minor road should stop to give way to oncoming traffic on the major road.</p>	70	30

completing a U-turn from the opposite direction			
---	--	--	--

Furthermore, the damages sustained to third party vehicle was on left rear side and your vehicle damages was on front right side. The damage profile to both vehicles suggested that third party had already driven pass and hit by your vehicle.

In view of the above, we regret to inform that we do not have a good case to defense and will have to proceed to settle the claim at best terms. However, you may choose to claim Third Party insurance for excess/uninsured losses. If you managed to claim 80% or above, please send us the supporting documents and AIG will review the matter.

Thank you.

“The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

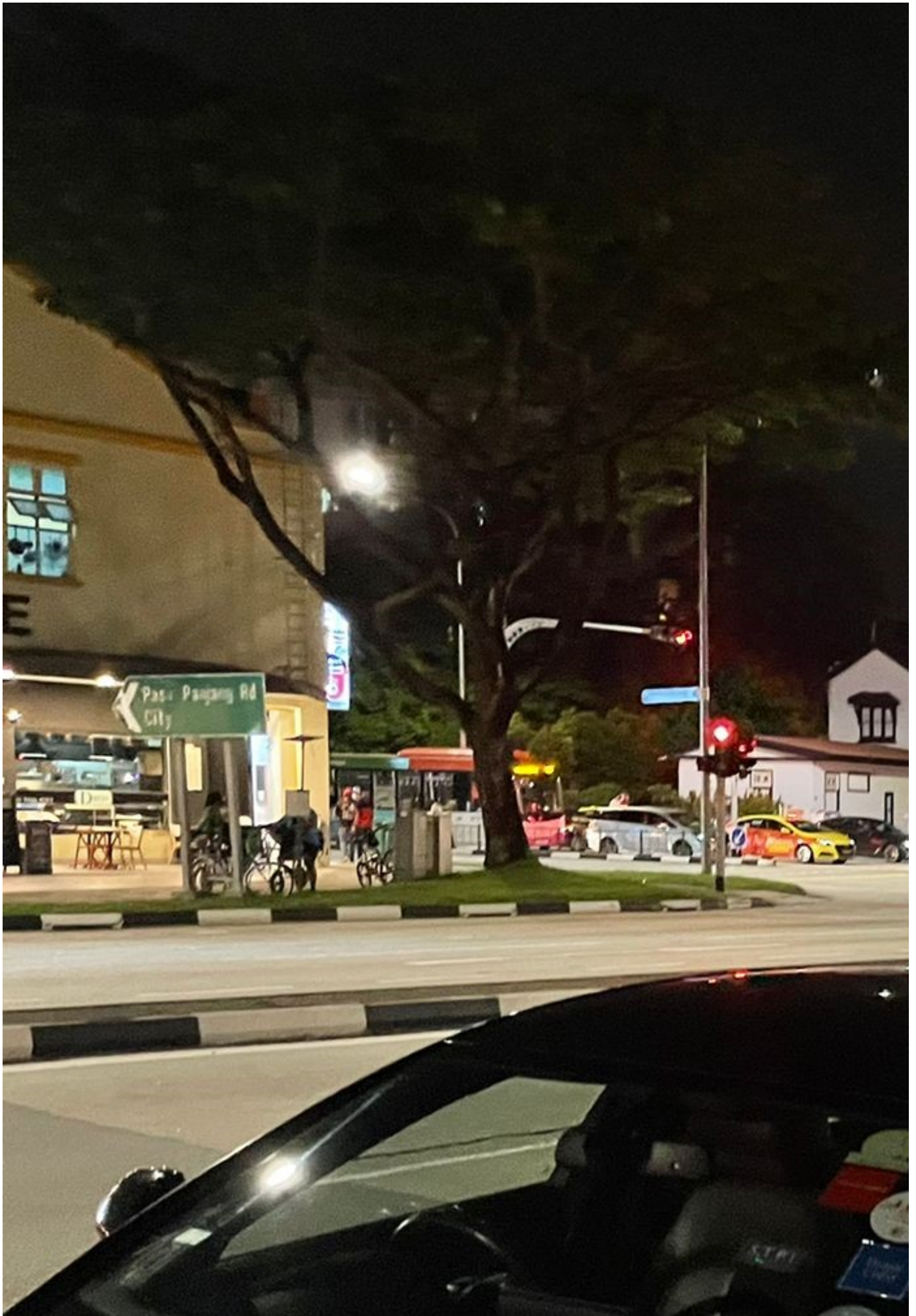
From: Alka Kapoor <kapooralka@hotmail.com>

Sent: Thursday, 11 November 2021 10:20 PM

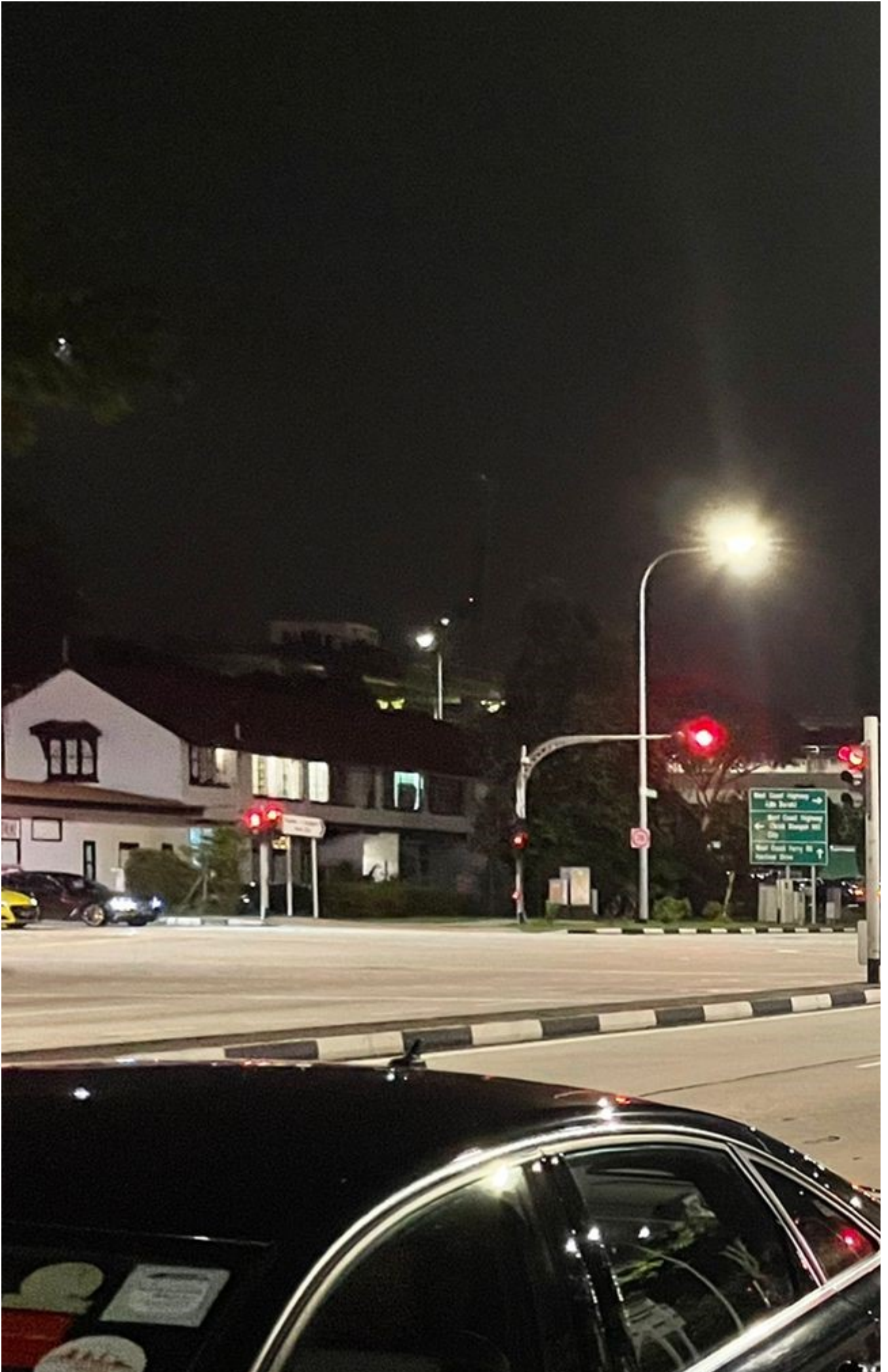
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Alka Kapoor <alkamalhotra.kapoor@gmail.com>

Subject: Re: Claim Notification - ACCIDENT INVOLVING SKE4315J(AIG) AND SGZ9359L AT/ALONG CLEMENTI ROAD
ON 04/11/2021

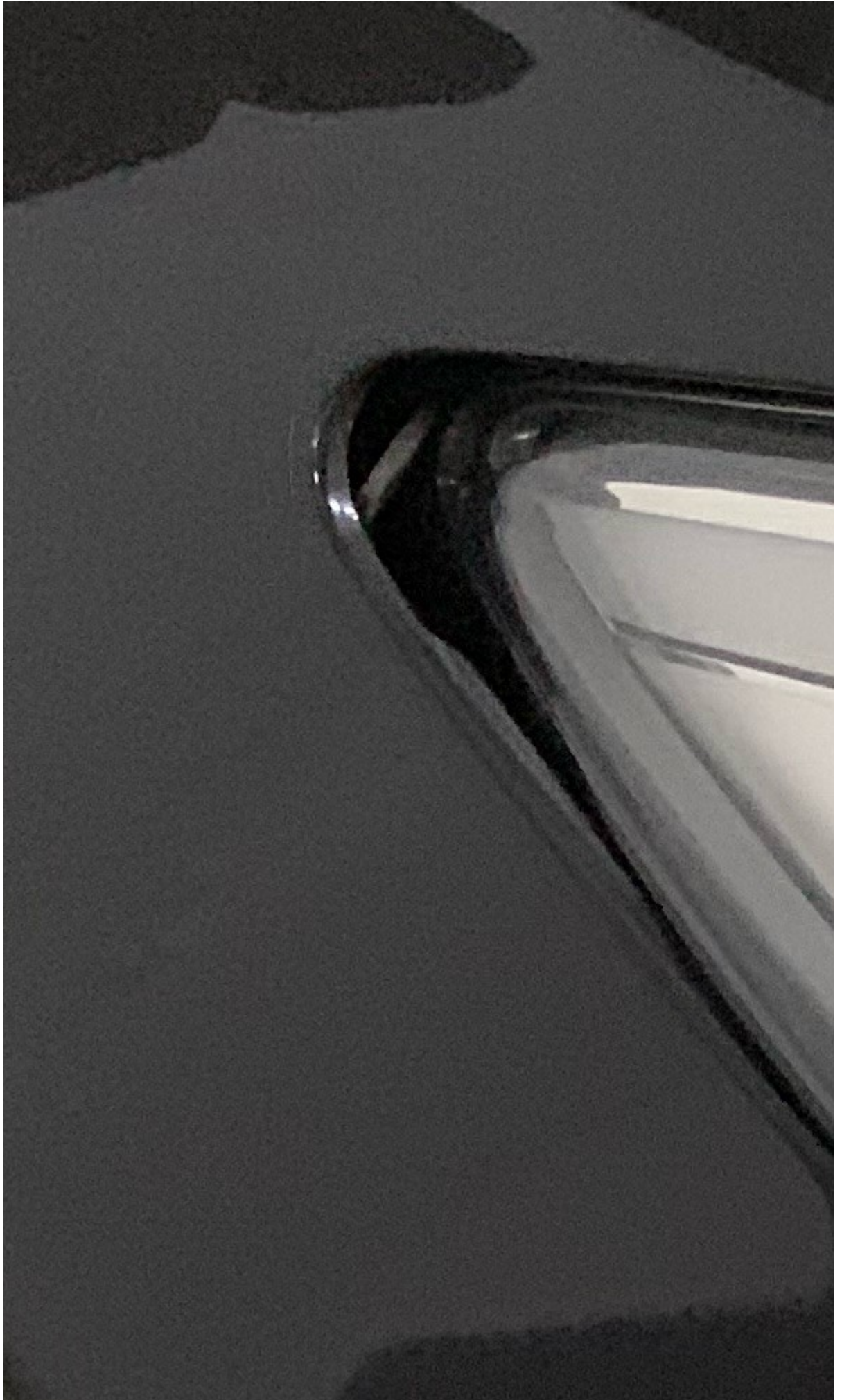


alkamalhotra.kapoor@gmail.com



kapooralka@hotmail.com







chewht@lkkauto.com

11 Nov 2021

Ms Alika Kappor

[By Email Only]

Dear Sir/Madam,

You Ref: SKE4315J

Our Ref: CC3/AIG21011319/pa3

**ACCIDENT INVOLVING SKE4315J(AIG) AND SGZ9359L AT/ALONG
CLEMENTI ROAD ON 04/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGZ9359L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that we do not have a good defense towards the claim submitted by third party (SGZ9359L). Under Motor Accident Guide, third party completed the U-turn and travelling straight on the major road has the right of way. Your vehicle was approaching to major road from minor road should give way to oncoming traffic on the major road.

Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd




Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Nov 2021 22:57	Clm Dtl Modified	Claimant's Name: -> SARAVANAN S/O GOVINDASAMY.	[A] HOW MEI KWAN
2	05 Nov 2021 22:57	Clm Veh Model Changed	(206863) AUDI A4 2.0 TFSI S-TRONIC (A).	[A] HOW MEI KWAN
3	05 Nov 2021 22:57	Clm Created	Reg No: SGZ9359L. Acct Date: 2021/11/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	05 Nov 2021 22:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Nov 2021 22:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/16	[A] HOW MEI KWAN
6	05 Nov 2021 22:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Nov 2021 22:57	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	05 Nov 2021 22:57	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	05 Nov 2021 22:57	Label Added	(23):Express.	[A] HOW MEI KWAN
10	05 Nov 2021 22:57	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	11 Nov 2021 11:16	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	12 Nov 2021 13:29	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	17 Nov 2021 16:12	Clm Registration Modified	Acct Time:20:00:00->21:00:00.	[I] AIG OneClaim Integration User
14	26 Jan 2022 11:50	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	26 Jan 2022 11:50	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	26 Jan 2022 11:50	Clm Dtl Modified	JPJ Reg. Date: -> 2020/12/29.	[A] JOANNE LEE KHANG MIN
17	26 Jan 2022 11:50	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	28 Jan 2022 10:01	Adj Mandate Request	Cur Req:20311.76:Liability: 100%(B11c) *Quantum: (a)CORw/GST: \$18,059.76 + (b)LOR(15days x \$150.00): \$2,250.00 + (c)Search fee: \$2.00= Total: \$20,311.76 *13 recommendation repair days + 2Sunday = 15days *For your approval please.	[A] CHEW HSIAO TONG
19	02 Mar 2022 11:22	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
20	02 Mar 2022 11:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/16. Mandate Remarks: To offer LOR @ \$120/day or lumpsum at \$20,000.00	[I] Lee, Ming-Yao
21	02 Mar 2022 11:29	Adj Mandate Set	Approved:20000.00:To offer LOR @ \$120/day or lumpsum at \$20,000.00	[I] Lee, Ming-Yao
22	21 Mar 2022 10:52	Adj Mandate Request	Cur Req:20311.76:For LOR, 3rd party insisted to claim for \$150/day x 15days. Total amount \$20,311.76(all-in). For your further mandate.	[A] CHEW HSIAO TONG
23	12 Apr 2022 08:58	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee-Heng
24	12 Apr 2022 09:02	Adj Mandate Set	Approved:20311.76.	[I] Loh, Chee-Heng

Date From   Date To   Audit Type 

ACTIVITY

[12/11/2021 14:10] CHEW HSIAO TONG:

Spoken to OI. She had viewed TP video. She still feels that TP should not turn into 3rd lane and she was being hit by TP. Explained to her that TP video shows that TP had ald pass by her car and suddenly there is a jerk which suggested that she hit TP. Furthermore, under LAG, liability is really not in OI's favour. OI end up will let insurer to handle and OI hope insurer can fight for her on this case.

[11/11/2021 13:44] CHEW HSIAO TONG:

OI called in. Disputed on TP claim as she said that her wksp advise her that vehicle who make U-turn is 100% at fault. Informed her will review and get back to her.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2738769	05 Nov 2021 23:06:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGZ9359L	SKE4315J	11.00
2739379	09 Nov 2021 11:22:41	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGZ9359L	HOW MEI KWAN	xx.xx
2761232	26 Jan 2022 11:50:27	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGZ9359L	SKE4315J	11.00