

## Meng Yan (LKK Auto)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Friday, 5 November, 2021 2:57 PM  
**To:** VAuG Claims; 'SUR'; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI; Adeline Chng; SUR  
**Subject:** RE: SNM21D206322/C02/YN5522H/CHNGPW / RE: SKB986P - China TP - DOA: 03/11/2021 - Yr Veh: YN5522H - Arrange TP Survey

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** VAuG Claims <claims@vinsautogroup.com.sg>

**Sent:** Friday, 5 November 2021 2:14 PM

**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; SUR <sur@lkkauto.com>

**Subject:** Re: SNM21D206322/C02/YN5522H/CHNGPW / RE: SKB986P - China TP - DOA: 03/11/2021 - Yr Veh: YN5522H - Arrange TP Survey

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Good afternoon,

Please assign to LKK Taufikh

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity  
160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

Tel: 64532121 (4 lines)

Fax: 64599795

Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)

Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

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\*\* w.e.f 15th May 2017, we have shifted location! \*\*

\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

On Fri, 5 Nov 2021 at 14:05, Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)> wrote:

[Confidential]

Without Prejudice

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Dear Sirs / Madam,

## **ACCIDENT INVOLVING YN5522H & SKB986P on 03/11/2021**

We refer to your email of 05/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 5 November 2021 2:00 PM  
**To:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D206322/C02/YN5522H/CHNGPW / RE: SKB986P - China TP - DOA: 03/11/2021 - Yr Veh: YN5522H - Arrange TP Survey

Without Prejudice

Dear Billy,

Please conduct PRS for SKB986P. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Sent:** Friday, 5 November 2021 1:32 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SKB986P – China TP – DOA: 03/11/2021 – Yr Veh: YN5522H – Arrange TP Survey

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon,

Please arrange a TP survey.

Location:

Carros Centre

60 Jalan Lam Huat  
#05-01

Please send us a list of surveyors to choose from.

Thanks and best regards,

Raymond Teo



Sin Ming AutoCity  
160 Sin Ming Drive  
Singapore 575722  
Showroom/Office: #03-03  
Workshops: #08-08/09/10  
Tel: 64532121 (4 lines)  
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