

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 11 November 2021 4:43 PM
To: 'Tan Kian Wei Billy'; SUR
Cc: 'Claims Dept of CTI'; 'Adeline Chng'
Subject: RE: OUR REF: SNM21D206246/C02/GBF7100T/CHNGPW & YOUR REF: HL/SHM/12308/21) TO CONDUCT PRS -SLW7586Z

Dear Billy,

Please be informed that we have inspected the vehicle SLW 7586Z on 10/11/2021 and pending for estimate from repairer.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA HARRIER 2.0 PREMIUM AT AIRBAG 2WD.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Friday, 5 November 2021 2:17 PM

To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Adeline Chng' <adeline.chng@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D206246/C02/GBF7100T/CHNGPW & YOUR REF: HL/SHM/12308/21) TO CONDUCT PRS -SLW7586Z

Dear Billy,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Friday, 5 November, 2021 2:01 PM

To: G S Lim & Partners <gslimlaw@singnet.com.sg>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D206246/C02/GBF7100T/CHNGPW & YOUR REF: HL/SHM/12308/21) TO CONDUCT PRS -SLW7586Z

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 5 November 2021 1:24 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: FW: OUR REF: SNM21D206246/C02/GBF7100T/CHNGPW & YOUR REF: HL/SHM/12308/21) TO CONDUCT PRS -SLW7586Z

Fyi.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: G S Lim & Partners <gslimlaw@singnet.com.sg>
Sent: Friday, 5 November 2021 11:28 am
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D206246/C02/GBF7100T/CHNGPW & YOUR REF: HL/SHM/12308/21) TO CONDUCT PRS -SLW7586Z

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Without Prejudice

Dear Sir/Madam,

We refer to your email dated 3 November 2021.

Kindly appoint Marcus Chua (LKK) to attend to the pre-repair survey of our client's vehicle, SLQ 7586Z.

Please contact and liaise with the workshop directly to arrange for the pre-repair survey and obtain the requisite documents from them.

| | |
|----------------|--|
| Workshop | Siang Hui Motor Works |
| Address | Blk 3006 Ubi Road 1 #01-338 Singapore 408700 |
| Contact Person | Mr Tay |
| Telephone No. | 9 6309032 |

Thank you.

Regards

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727
☎ 65324518 | 📠 65325410 | ✉ gslimlaw@singnet.com.sg

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From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]
Sent: Wednesday, 3 November, 2021 5:34 PM
To: gslimlaw@singnet.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D206246/C02/GBF7100T/CHNGPW & YOUR REF: HL/SHM/12308/21) TO CONDUCT PRS -SLW7586Z

Without Prejudice, Save as to Costs

Our reference: **SNM21D206246C02/ GBF7100T/Chngpw**
Your reference: SLW7586Z

Dear Sirs

ACCIDENT INVOLVING GBF7100T & SLW7586Z ON 01/11/2021

We refer to your email of 03/11/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 3, 2021 4:32 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; gslimlaw@singnet.com.sg

Subject: OUR REF: SNM21D206246/C02/GBF7100T/CHNGPW & YOUR REF: HL/SHM/12308/21) TO CONDUCT PRS -SLW7586Z

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the appended email.

Please **conduct PRS SLQ7586Z** soonest possible.

Please contact our claims department Adeline Chng 6389 6155 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: G S Lim & Partners <gslimlaw@singnet.com.sg>

Sent: Wednesday, November 3, 2021 1:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION - ACCIDENT AT/ALONG 63A TEBAN GARDENS ROAD MULTI STPREY CAR PARK SINGAPORE INVOLVING SLQ 7586Z & GBF 7100T ON 01.11.2021 (Our Ref : HL/SHM/12308/21)

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Dear Sirs/ Madam,

We refer to the above matter.

We attach herewith our letter dated 3 November 2021, the contents of which are self-explanatory, for your attention.

Please let us hear from you.

Regards

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727

☎ 65324518 | 📠 65325410 | ✉ gslimlaw@singnet.com.sg

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