

Re: OWN DAMAGED CLAIM FOR VEHICLE SMX 1823 E DOA 31/10/21 - TOW IN

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 10/11/2021 2:18 PM

To: Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir/Mdm,

As instructed by our client , please proceed to repair the **insured vehicle SMX 1823 E, (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 10 November 2021 8:17 am

To: 'Claims Dept' <claims@premiumauto.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMX 1823 E DOA 31/10/21 - TOW IN

Dear Denise,

Any update?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

 **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223

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From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, 9 November 2021 11:55 AM

To: 'Denise Tay (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'Admin A'; 'SUR'

Cc: 'Claims Dept'

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMX 1823 E DOA 31/10/21 - TOW IN

Dear Denise,

Still no update on approval repair?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Monday, 8 November 2021 11:30 AM
To: Claims Dept; Admin-D (LKKAuto); Admin A; SUR
Subject: Re: OWN DAMAGED CLAIM FOR VEHICLE SMX 1823 E DOA 31/10/21 - TOW IN

Hi Tony,

not yet will update you

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 8 November 2021 10:48 am
To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMX 1823 E DOA 31/10/21 - TOW IN

Dear all,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

 **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d.** +65 67689828

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From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 3 November 2021 1:57 PM

To: 'Premiumauto Claims'; 'Summer (LKK Auto)'; 'Admin A'; 'SUR'

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMX 1823 E DOA 31/10/21 - TOW IN

Dear all,

Kindly assist following up repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

 PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Premiumauto Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 1 November 2021 6:04 PM
To: 'Summer (LKK Auto)'; 'Admin A'; 'SUR'
Cc: 'Claims'
Subject: OWN DAMAGED CLAIM FOR VEHICLE SMX 1823 E DOA 31/10/21 - TOW IN

Dear all,

Above attached is the correct GIA.

**Best Regards,
Jennis Tan
Claims Admin**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Summer (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 1 November, 2021 6:00 PM
To: 'Premiumauto Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMX 1823 E DOA 31/10/21 - TOW IN

Dear Jennis,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Monday, 1 November, 2021 5:54 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGED CLAIM FOR VEHICLE SMX 1823 E DOA 31/10/21 - TOW IN

Dear all,

Kindly register OD claims for this vehicle; SMX 1823 E

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 02/11/21 @ 2:00 PM @ Benoi. Tow in

Address; 24 Benoi Sector S629857.

Thank you!

**Best Regards,
Jennis Tan
Claims Admin**

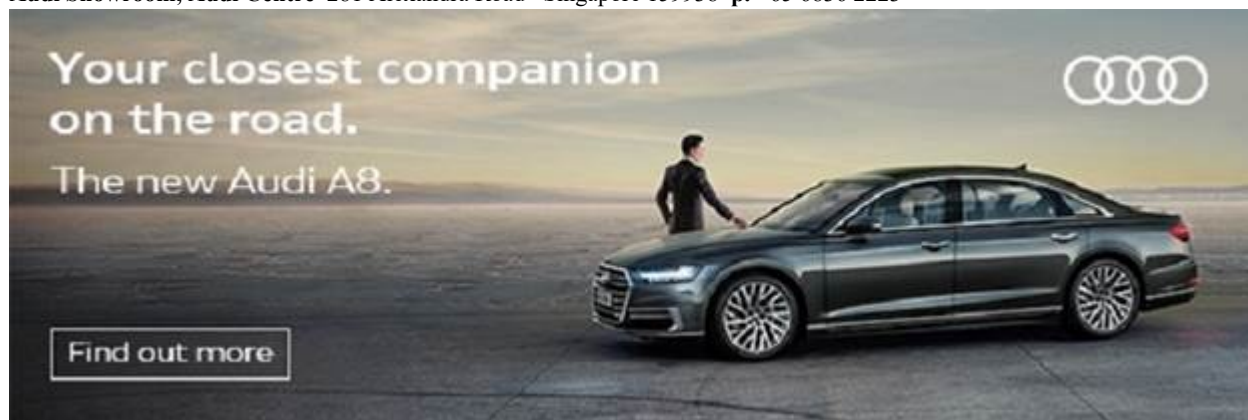
Premium Automobiles Pte Ltd (Reg No 199902271W)

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