

RE: LOD - FINAL REVISION - SMX1823E - OD AIG - SURVEYED 2 NOV 21

Claims <claims@premiumauto.com.sg>

Tue 18/1/2022 5:50 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Dear Denise,

Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

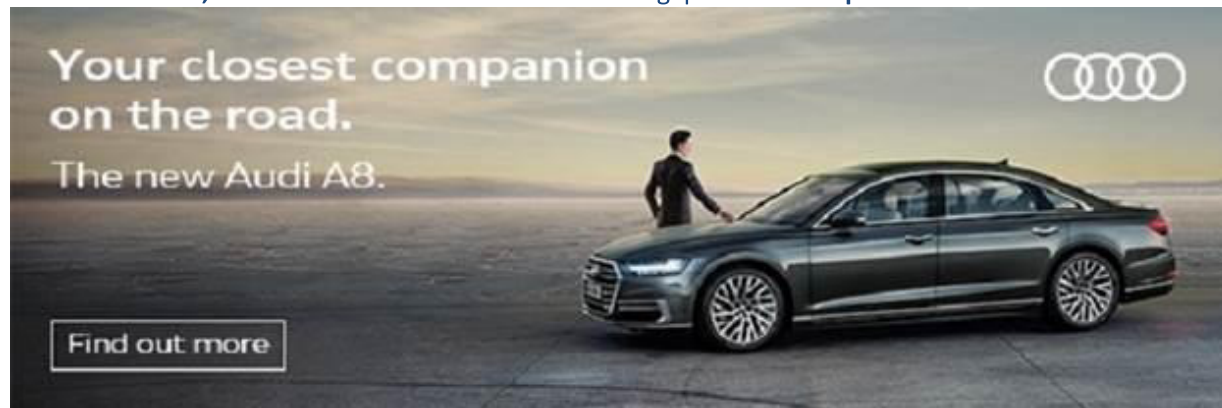
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Wednesday, 29 December 2021 7:15 PM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: Re: FINAL REVISION - SMX1823E - OD AIG - SURVEYED 2 NOV 21

Dear Carrine,

ok 6days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Wednesday, 29 December 2021 6:59 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SMX1823E - OD AIG - SURVEYED 2 NOV 21

Dear Denise,

For this case we request 6 days to repair this vehicle, supplementary add on repair and respray B-pillar.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Wednesday, 29 December 2021 3:37 pm

To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; glory.tan@premiumauto.com.sg

Subject: Re: FINAL REVISION - SMX1823E - OD AIG - SURVEYED 2 NOV 21

Dear Mr Boo,

onfirm repair cost of \$9820.08 @ 5 day

Please provide discharge voucher and tax invoice

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 6 December 2021 4:30 pm

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>

Subject: FINAL REVISION - SMX1823E - OD AIG - SURVEYED 2 NOV 21

Hi Adrian and all,

Revised estimate is attached. Photographs will be furnished from Benoi Center.

Please confirm repair cost of \$9820.08 @ 6 days exclude 1 Sunday.

Your early closure is well appreciated.

ASIDE GLORY - Pls assist to forward photographs to Adrian - LKK

Best regards - Johnny Boo