

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 3 November, 2021 5:12 PM
To: SL LAW PRS; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI; Lee Luew sing; aaron tan
Subject: RE: OUR REF: SNM21D206296/C02/GBH9731Z/TANKW & YOUR REF: PD.192153.wf, SLF8906K, TO CONDUCT PRS

[Confidential]

Without Prejudice

Save as to cost

Dear Wati,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s [LKK AUTO CONSULTANTS PTE LTD](#) to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: SL LAW PRS <prs@sllaw.com.sg>

Sent: Wednesday, 3 November 2021 5:04 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lee Luew sing <leeluewsingmotor@live.com>; aaron tan <aarontkj.sk@gmail.com>

Subject: RE: OUR REF: SNM21D206296/C02/GBH9731Z/TANKW & YOUR REF: PD.192153.wf, SLF8906K, TO CONDUCT PRS

Importance: High

[Confidential]

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WITHOUT PREJUDICE

Dear Sirs,

ACCIDENT INVOLVING SLF8906K & GBH9731Z ALONG ANG MO KIO BLK 118 CARPARK ON 1/11/2021 @ 1415 HOURS

We refer to your email of even date confirming your intention to conduct a pre-repair survey on our client's vehicle **SLF8906K**.

We have instructions to engage a surveyor from the list below:-

1) Chow Cher Pow (Chow Automobile Assessor and Surveyor)

Please be informed that said vehicle can be inspected at:

Workshop: Lee Luew Sing Motors

Address: 10 Ang Mo Kio Industrial Park 2A #03-10 AMK Autopoint Singapore 568047

Contact Person: Kim Wah (HP: 9668 6354)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

For Surveyor: To initial after Completion
<u>1st Inspection</u>
Appointed surveyor (Name & Signature)
Date & Time
<u>2nd Inspection</u>
Appointed surveyor (Name & Signature)
Date & Time
<u>3rd Inspection</u>
Appointed surveyor (Name & Signature)
Date & Time

Thank you.

***Please direct all future correspondence to our new address:**

**133 New Bridge Road
#13-01 Chinatown Point
Singapore 059413**

Regards

Wati Fhatullah

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



SL LAW CHAMBERS

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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Wednesday, 3 November 2021 4:24 PM

To: SL LAW PRS <prs@sllaw.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D206296/C02/GBH9731Z/TANKW & YOUR REF: PD.192153.wf, SLF8906K, TO CONDUCT PRS

[Confidential]

Without Prejudice

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Dear Sirs / Madam,

ACCIDENT INVOLVING GBH9731Z & SLF8906K on 01/11/2021

We refer to your email of 03/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 3 November 2021 4:21 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; prs@sllaw.com.sg
Subject: OUR REF: SNM21D206296/C02/GBH9731Z/TANKW & YOUR REF: PD.192153.wf, SLF8906K, TO CONDUCT PRS
Importance: High

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Billy,

Please refer to the appended email.

Please **conduct PRS SLF8906K** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: SL LAW PRS <prs@sllaw.com.sg>
Sent: Wednesday, 3 November 2021 12:24 pm
To: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Cc: aaron tan <aarontkj.sk@gmail.com>; Lee Luew sing <leeluewsingmotor@live.com>
Subject: URGENT ACCIDENT INVOLVING SLF8906K & GBH9731Z ALONG ANG MO KIO BLK 118 CARPARK ON 1/11/2021 @ 1415 HOURS || PD.192153.wf
Importance: High

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Dear Sir/Madam,

ACCIDENT INVOLVING SLF8906K & GBH9731Z ALONG ANG MO KIO BLK 118 CARPARK ON 1/11/2021 @ 1415 HOURS

We are instructed to notify you of a road accident on 1 November 2021 at about 1415 hours **ANG MO KIO BLK 118 CARPARK** involving our client's vehicle registration number **SLF8906K** and vehicle registration number **GBH9731Z** driven by your insured at the material time. We attach a copy of the accident report for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Wati Fhatullah

DID: [6909 9355](tel:69099355) Fax: [6909 6246](tel:69096246)

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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