

# NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPL2112-0157 / SFN4808R  
Your Ref : XE4233H  
Date : 17<sup>th</sup> Dec 2021

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

### RE: ACCIDENT INVOLVING SFN4808R & XE4233H AT SUNGEI TENGAH ROAD TOWARDS BRICKLAND ROAD ON 01.11.2021 @ 10:55HRS

We are instructed by **TAY MING LAY** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SFN4808R** was damaged by vehicle **XE4233H** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% GST)	\$ 10,486.00
2) Loss of Rental for 07 days	\$ 840.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 11,328.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement & Invoice

Please let us have your cheque for the sum **\$ 11,328.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD



# LETTER OF AUTHORISATION

**New Hock Teck Motor Pte Ltd**

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

**Accident on**

01.11.2021 @ 1055h

**Involving Vehicles**

SFN480BR & XE4233H

**Along**

Sungei Tengah Road Towards Brickland Road

I/We, the registered owner/driver of vehicle registration no: \_\_\_\_\_  
have involved in the above accident.

SFN480BR

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

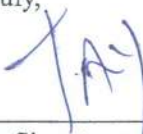
I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Tay Ming Lay

NRIC No.:

S76623917

Date:

01.11.2021

**WITHOUT PREJUDICE to:**

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00090032101

Claim No : SNM21D206255/LKKDS

Claimant : TAY MING LAY

Amount : S\$ 11,328.00

SINGAPORE DOLLARS ELEVEN THOUSAND THREE HUNDRED AND TWENTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SFN 4808R

Insured Vehicle No. : XE 4233H

Date of Loss : 01/11/2021

Place of Accident : SUNGEI TENGAH RD TOWARDS BRICKLAND RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CLC MACHINERY PTE LTD

Driver Name : SIEW FOCK KEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	10,486.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	840.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	11,328.00
	=====	

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Claimant Name : TAY MING LAY

NRIC No : 576823917

Signature :

Date : 03.01.2022



新福德車廠私人有限公司

**NEW HOCK TECK MOTOR PTE. LTD.**

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

## TAX INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Invoice No : NPI2112-0157

. Date : 17-Dec-21

Date of Accident : 1-Nov-21

Vehicle No. : SFN4808R

Model Type : HONDA STREAM

Client: TAY MING LAY

Descriptions		Amount
Lump Sum Repair Cost		9,800.00
GST 7% :		686.00
Total :		10,486.00

(SGD) Dollars: TEN THOUSAND FOUR HUNDRED AND EIGHTY FOUR ONLY







## Invoice

SFN4808R  
ONG GIM ENG

Invoice No : GPLIN0002517  
Invoice Date : 8/11/2021  
Due Date : 8/11/2021  
VHA No : 2847  
Referral ID : N019

Description :	Amount
Rental for 7 Day/s @ \$120 per Day \$	840.00

Vehicle No : SJQ689E

Vehicle Description : Toyota Wish 1.8 A

Rental Period : 01/11/2021 to 08/11/2021

Total Amount Payable : \$ 840.00

# GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

VHA No: 2847

Invoice No:

Hirer's Vehicle No: STN 4808K

GPLIN2517

NPL

UEN: 201505120D

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULARS

Name: (as in I/C) Ong Gim Eng

NRIC / FIN No: S1772290E

Address (Res): Blk 533 Bedok North

Street 3 # 04-750 (S) 460533

Name & Address of Employer:

Occupation: Driving Exp:

Singapore Driving Licence No: S1772290E

Issue Date: Date of Birth: 08/10/1986

Tel: (O) (R) HP: 97657409

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R) H/P:

### VEHICLE CHECK LIST

INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS

RIGHT FRONT TOP LEFT

REAR

### MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: 35Q 689E Replace Veh No:

Mileage Out: 290696 Mileage Out:

Make & Model: TOYOTA WISH4 Auto / Manual

Out : Date 1/11/21 Time: 1345 hrs

HIRE / PERIOD EXPIRY 8/11/2021 Time: 1530 hrs

NON-WAIVER EXCESS=\$ 3000/-

### CHARGES

Daily 7 @\$ 120 per day \$ 840 -

Weekly @\$ per week

Monthly @\$ per month

Hours @\$ per hour

Extension @\$

Delivery/Collection Service

SUB-TOTAL \$

### PETROL LEVEL

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

### \*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
8/11/21	1620	290886			

## INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

XE4233H

Date of Accident

01/11/2021 

Reset

## % RESULT &amp; RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **08/08/2021 - 07/08/2022**Requested By ..... **SUKYI CHONG (CHEW MOTOR ...**Requested Date ..... **01/11/2021 13:43**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**ACCIDENT INVOLVING XE 4233H & SFN 4808R ALONG/AT SUNGEI TENGAH RD TOWARDS BRICKLAND RD ON 01/11/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 11/29/2021 6:30 PM

To: chongleng.yee@chuanlim.com <chongleng.yee@chuanlim.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI21011259/Ara3

**CLC MACHINERY PTE LTD- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING XE 4233H & SFN 4808R ALONG/AT SUNGEI TENGAH RD TOWARDS BRICKLAND RD ON 01/11/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SFN 4808R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your driver was filtering and collided with third party who was moving on own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Jaslin Kok (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 31 December 2021 2:34 PM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: SNM21D206255/C02/XE4233H/TANCHC / FW: Direct Settlement - Accident Involving XE4233H (OI : CTI - TBA) AND SFN4808R (TP : LKK REF - CC6/CTI21011203/Aea3) on 01.11.2021

[Strictly Confidential]

Hi Jaslin,

Please proceed with proposed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Tuesday, 28 December 2021 5:39 PM  
**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM21D206255/C02/XE4233H/TANCHC / FW: Direct Settlement - Accident Involving XE4233H (OI : CTI - TBA) AND SFN4808R (TP : LKK REF - CC6/CTI21011203/Aea3) on 01.11.2021

[Strictly Confidential]

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Dear Sirs/Mdm,

**ACCIDENT INVOLVING XE 4233H (CTI) AND SFN 4808R (TP) ON 01/11/2021**

We refer to the above matter.

We seek your approval to offer repairer "NEW HOCK TECK MOTOR PTE LTD" at **\$11,328.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 29,462.20	\$ 10,486.00 (9,800.00 + 7% GST)
2. Loss of Rental (7 days x \$120.00)	\$ 840.00	\$ 840.00(7 days x \$120.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 9 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Tuesday, November 9, 2021 10:51 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D206255/C02/XE4233H/TANCHC / FW: Direct Settlement - Accident Involving XE4233H (OI : CTI - TBA) AND SFN4808R (TP : LKK REF - CC6/CTI21011203/Aea3) on 01.11.2021

[Strictly Confidential]

Hi Mei Kwan,

Enclosed Insured SAS report for your necessary action.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 8 November 2021 11:12 AM

**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206255/C02/XE4233H/TANCHC / FW: Direct Settlement - Accident Involving XE4233H (OI : CTI - TBA) AND SFN4808R (TP : LKK REF - CC6/CTI21011203/Aea3) on 01.11.2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D206255/C02/XE4233H/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 5 November 2021 4:36 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving XE4233H (OI : CTI - TBA) AND SFN4808R (TP : LKK REF - CC6/CTI21011203/Aea3) on 01.11.2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SFN 4808R at M/s New Hock Teck Motor Pte Ltd on 02/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***