# Mei Kwan (LKKAuto)

From: Tan Chew Chik Jacqueline < jacqueline.tan@sq.cntaiping.com>

Sent: Tuesday, 9 November, 2021 10:52 AM

To: Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A

Cc: Claims Dept of CTI

Subject: RE: SNM21D206255/C02/XE4233H/TANCHC / FW: Direct Settlement - Accident

Involving XE4233H (OI: CTI-TBA) AND SFN4808R (TP: LKK REF-

CC6/CTI21011203/Aea3) on 01.11.2021

**Attachments:** XE4233H- SAS Report.pdf

Categories: HMK

#### [Strictly Confidential]

Hi Mei Kwan,

Enclosed Insured SAS report for your necessary action.

Thank you.

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> when you reply to us.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

## Regards,

# Jacqueline Tan

Senior Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 8 November 2021 11:12 AM

**To:** Meikwan@lkkauto.com; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; admin-a@lkkauto.com; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206255/C02/XE4233H/TANCHC / FW: Direct Settlement - Accident Involving XE4233H (OI: CTI

- TBA) AND SFN4808R (TP: LKK REF - CC6/CTI21011203/Aea3) on 01.11.2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D206255/C02/XE4233H/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

# **Chong Boon Sen**

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 5 November 2021 4:36 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving XE4233H (OI: CTI - TBA) AND SFN4808R (TP: LKK REF -

CC6/CTI21011203/Aea3) on 01.11.2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SFN 4808R at M/s New Hock Teck Motor Pte Ltd on 02/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

## TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.