

Mei Kwan (LKKAUTO)

From: Derrick Tan <DerrickTan@iii.com.sg>
Sent: Friday, November 5, 2021 9:49 AM
To: Mei Kwan (LKKAUTO); Motor Claim - III
Cc: Asher Sng (LKKAUTO); Admin A; assignments
Subject: RE: [EXTERNAL] - RE: REQ FOR DIRECT SETTLEMENT - SMP311S & SBM17K (India) ON 31.10.2021

Importance: High

Categories: HMK

Hi Mei Kwan,

Thank you for your email.

For future survey assignments, please send to motor claim mailbox.

Aside to Bhunvana,

Please arrange the same.

Thank you.

Best Regards,

Derrick Tan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 264

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 5 November 2021 9:40 am
To: Derrick Tan <DerrickTan@iii.com.sg>
Cc: Motor Claim - III <motorclaim@iii.com.sg>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: [EXTERNAL] - RE: REQ FOR DIRECT SETTLEMENT - SMP311S & SBM17K (India) ON 31.10.2021

URGENT

Dear Derrick,

We refer to the above matter.

Kindly assist to check whether LKK can proceed to survey and handle the TP claim.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Wednesday, November 3, 2021 3:29 PM

To: Derrick Tan <DerrickTan@iii.com.sg>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SMP311S & SBM17K (India) ON 31.10.2021

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s BIS Automobiles Pte Ltd and TP repairer proposed for a direct settlement.

Kindly assist to check whether LKK can proceed to survey and handle the TP claim.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: caroline.tan@bisauto.com.sg [<mailto:caroline.tan@bisauto.com.sg>]

Sent: Wednesday, November 3, 2021 3:04 PM

To: Admin A <admin-a@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SMP311S & SBM17K (India) ON 31.10.2021

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Many thanks

Caroline

BIS Automobiles Pte Ltd

Claims Manager - Body & Paint

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6896 3933

DID: +65 6308 8517

Fax: +65 6561 1763

Website: <https://www.bmw.com.sg/en/topics/fascination-bmw/about-ma.htm>

Facebook : <https://www.facebook.com/BMWBIS>

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