

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, November 5, 2021 10:20 AM  
**To:** 'Motor Claim - III'; Mei Kwan (LKKAuto); 'Derrick Tan'; SUR; Admin A  
**Cc:** Asher Sng (LKKAuto); Admin A; assignments  
**Subject:** RE: [EXTERNAL] - RE: REQ FOR DIRECT SETTLEMENT - SMP311S & SBM17K (India) ON 31.10.2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Friday, 5 November, 2021 10:12 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Derrick Tan <DerrickTan@iii.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>  
**Cc:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: [EXTERNAL] - RE: REQ FOR DIRECT SETTLEMENT - SMP311S & SBM17K (India) ON 31.10.2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMF311S](#) and let us have your report urgently.

This claim will be handled by [Mr Derrick](#).

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 5 November 2021 9:40 am  
**To:** Derrick Tan <[DerrickTan@iii.com.sg](mailto:DerrickTan@iii.com.sg)>  
**Cc:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** [EXTERNAL] - RE: REQ FOR DIRECT SETTLEMENT - SMP311S & SBM17K (India) ON 31.10.2021

**URGENT**

Dear Derrick,

We refer to the above matter.

Kindly assist to check whether LKK can proceed to survey and handle the TP claim.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, November 3, 2021 3:29 PM  
**To:** Derrick Tan <[DerrickTan@iii.com.sg](mailto:DerrickTan@iii.com.sg)>  
**Cc:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT - SMP311S & SBM17K (India) ON 31.10.2021

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s BIS Automobiles Pte Ltd and TP repairer proposed for a direct settlement.

Kindly assist to check whether LKK can proceed to survey and handle the TP claim.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [caroline.tan@bisauto.com.sg](mailto:caroline.tan@bisauto.com.sg) [<mailto:caroline.tan@bisauto.com.sg>]

**Sent:** Wednesday, November 3, 2021 3:04 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** REQ FOR DIRECT SETTLEMENT - SMP311S & SBM17K (India) ON 31.10.2021

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Many thanks

Caroline

BIS Automobiles Pte Ltd

Claims Manager - Body & Paint

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6896 3933

DID: +65 6308 8517

Fax: +65 6561 1763

Website: <https://www.bmw.com.sg/en/topics/fascination-bmw/about-ma.htm>

Facebook : <https://www.facebook.com/BMWVIS>

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