

26<sup>th</sup> Nov 2021



Our ref : TTS/BU/2122/185

Your ref :

**AIG Asia Pacific Insurance Pte. Ltd.**

78 Shenton Way

#07-16

Singapore 079120

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

**ACCIDENT INVOLVING SBS6367D & SBC9663M ON 02/11/2021 @ 23:58HRS  
AT ALONG UPP BT TIMAH RD B4 BUS STOP 42071.**

We understand that you are the insurer of vehicle no. SBC9663M which was involved in the above accident with our bus no. SBS6367D.

We are of the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	: \$	4,191.06	(inclusive of 7% gst)
Loss of Use	: \$	1,800.00	(\$300 x 6days incl PRI req., PH & Survey day)
LTA / GIA Search Fees	: \$	2.00	(enclosed)
<b>Total</b>	<b>: \$</b>	<b>5,993.06</b>	

We look forward to hearing from you early in order to resolve this matter amicably.

We are submitting this claim in demand for direct settlement.

We enclosed herewith the necessary documents to support the claims.

**Kindly review and revert within the next (7) seven days.**

**Failure of which the case shall be send to our solicitor without further advice.**

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive Claims

DID : +65 6248 0987

This is a computer-generated document. No signature is required.

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

NEXTGENERATIONTRANSPORT

**RELEASE**

Claim No: **2194399335SG**

Policy No: **2100417367**

I/We, **SBS6367D – TOWER TRANSIT SINGAPORE PTE LTD**, hereby agree to accept the sum of **(SINGAPORE DOLLARS FIVE HUNDRED ONE HUNDRED ONLY) (\$5,100.00)** to be paid to **(TOWER TRANSIT SINGAPORE PTE LTD)** in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving **SBS6367D** and **SBC9663M** on the **02 Nov 2021** along **UPP BT TIMAH RD B4 BS 42071** and I/we agree that the said sum is paid with a denial of liability on the part of **AIG Asia Pacific Insurance Pte. Ltd.** being the insurer, insured and the driver of vehicle No **SBC9663M** respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said **AIG Asia Pacific Insurance Pte. Ltd.** and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify **AIG Asia Pacific Insurance Pte. Ltd.** against any claim made or which may be made in respect of this compensation.

**“This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them.”**

<p><b>WITNESS</b></p> <p>Signature:  </p> <p>Name : <b>LYNN AHMAD</b></p> <p>Address : <b>c/o : 21 BULIM DR.</b> <b>BULIM BUS DEPOT,</b> <b>S(648170)</b></p>	<p>Dated this <b>12</b> day of <b>JULY 2022</b></p> <p><b>CLAIMANT</b>  </p> <p>Signature: _____</p> <p>Name : <b>SBS6367D – TOWER TRANSIT SINGAPORE PTE LTD</b></p> <p>Address : <b>21 BULIM DRIVE, BULIM BUS DEPOT</b> <b>SINGAPORE 648170</b></p> <p>NRIC No: <b>201419417K</b></p>
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**Tower Transit Singapore Pte Ltd**  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Co. Registration No. / GST Registration No. 201419417K  
Website: www.towertransit.sg Email: AR@towertransit.sg

## TAX INVOICE

**Bill To:**  
**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way #09-16  
Singapore 642653

GST Reg. No : 201419417K  
Invoice No. : AIG-202207-01  
Invoice Date : 7-Jul-2022  
Terms : 28 days  
Contract No. : -

Attention: Motor Claims Department

Item	DESCRIPTION	AMOUNT (SGD)	TAX RATE	TAX (SGD)	TOTAL AMOUNT (SGD)
1	Being cost recovery regarding accident involving SBS6367D and SBC9663M on 2nd November 2021 Cost of Repair (all-in) - Including loss of Use and search fee	4,766.36	7%	333.64	5,100.00
<b>TOTAL</b>		<b>4,766.36</b>		<b>333.64</b>	<b>5,100.00</b>

Interest shall be levied from the due date of the invoice to the date payment is received. The interest rate shall be at 7.5% p.a. except when there is an agreement in which case the applicable late interest rate as per the agreement shall take precedence.

**For Bank Transfer:**

Bank Name: The Hongkong and Shanghai Banking Corporation Limited  
Account Name: Tower Transit Singapore Pte Ltd  
Bank Code: 7232  
Branch Code: 052 Collyer Quay Branch  
Account No.: 052-394822-001  
SWIFT Code: HSBCSGSG  
Paynow: UEN 201419417K

**Authorised Signature**

Name: Subramanian Kasi  
Title: Finance Director

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SBC9663M

Date of Accident

02/11/2021



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **26/06/2021 - 25/06/2022**

Requested By ..... **BAZLIN BINTE AHMAD (TOWER...**

Requested Date ..... **03/11/2021 14:48**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING SBC 9663M & SBS 6367D ALONG/AT PIE EXIT TO UPPER BUKIT TIMAH ROAD ON 02/11/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 11/8/2021 6:45 PM

To: POPOYANYAN89@HOTMAIL.COM <POPOYANYAN89@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21011253/Ers3

**CHUA SEOW HOEY – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SBC 9663M & SBS 6367D ALONG/AT PIE EXIT TO UPPER BUKIT TIMAH ROAD ON 02/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SBS 6367D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your Favour as you are coming out from minor road and collided with Third Party who is travelling along main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Nov 2021 17:45	<b>Clim Dtl Modified</b>	Claimant's Name: -> TOWER TRANSIT SINGAPORE PTE LTD.	[A] Lee Su Li
2	03 Nov 2021 17:45	<b>Clim Veh Model Changed</b>	(202481) MERCEDES-BENZ CITARO O530 6.4 D (A).	[A] Lee Su Li
3	03 Nov 2021 17:45	<b>Clim Created</b>	Reg No: SBS6367D. Acct Date: 2021/11/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Tower Transit Singapore Pte Ltd (HQ)	[A] Lee Su Li
4	03 Nov 2021 17:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	03 Nov 2021 17:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/15	[A] Lee Su Li
6	03 Nov 2021 17:45	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	03 Nov 2021 17:45	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	03 Nov 2021 17:45	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	03 Nov 2021 17:45	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	03 Nov 2021 17:45	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	05 Nov 2021 17:35	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> CHEN TSUE YEE	[A] Lee Su Li
12	23 Nov 2021 14:48	<b>Clim Registration Modified</b>	Acct Time:23:00:00->12:00:00.	[I] AIG OneClaim Integration User
13	27 Dec 2021 21:13	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	27 Dec 2021 21:13	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	27 Dec 2021 21:13	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2013/03/01.	[A] JOANNE LEE KHANG MIN
16	27 Dec 2021 21:13	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	07 Jan 2022 17:00	<b>Adj Mandate Request</b>	Cur.Req:5443.07:Liability: 100%*Quantum: (a)CORw/GST: \$4,191.06+ (b)LOU(5days x \$250.00):\$1,250+ (c)GIA search fee:\$2 = Total:\$5,443.07*Vehicle Model: MERCEDES CITARO ***Recommended 3 repair days + 1 SUN +1 PRS=5 DAYS	[A] Jaslin Kok Chin Yi
18	01 Mar 2022 11:11	<b>Video Downloaded</b>	Downloaded TP VIDEO	[I] Ler, Bernard-JQ
19	01 Mar 2022 11:15	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/15. Mandate Remarks: Subject to all docs in place Cost of Repair : \$4,191.07 Loss of Use : \$1,000.00 4 days @ S\$ 250/day LTA/ GIA Search Fee : \$2.00 Total : \$5,193.07	[I] Ler, Bernard-JQ
20	01 Mar 2022 11:15	<b>Adj Mandate Set</b>	Approved:5193.07:Subject to all docs in place Cost of Repair : \$4,191.07 Loss of Use : \$1,000.00 4 days @ S\$ 250/day LTA/ GIA Search Fee : \$2.00 Total : \$5,193.07	[I] Ler, Bernard-JQ

Date From     Date To     Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2738496	03 Nov 2021 17:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SBS6367D	SBC9663M	11.00
2752366	27 Dec 2021 21:13:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SBS6367D	SBC9663M	11.00

				Pte Ltd	Pte Ltd (HQ)			
2755873	07 Jan 2022 16:52:43	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SBS6367D	Jaslin Kok Chin Yi	xx.xx