

Hui Zhen (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 2 December 2021 8:33 am
To: Hui Zhen (LKK Auto); SUR
Subject: RE: SLE 2371Y / OD / SNM20D203135/C01 / DOA: 29/8/2020

Dear Mdm,

We are unable to authorize repair as case is still under investigation.

However, please advise insured to repair according to your surveyor recommendation for future indemnity in case the insured driver is cleared of the charges.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Monday, November 15, 2021 5:10 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SLE 2371Y / OD / SNM20D203135/C01 / DOA: 29/8/2020

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Dear Irene,

Kindly advice on authorisation as workshop is chasing.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

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