

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 11 November 2021 3:20 PM
To: 'Teo, Grace'; SUR; Chua, Gek Tiang Ruth
Subject: RE: LKK/MC \ CMTD2103241/RUC(nr) - Our Client's vehicle no. SKL777Z (BW) - YOUR INSURED -SLJ9943A (SOMPO)- DOA 09/10/2021 TO ISSUE PRI

Dear Ruth,

Please be informed that we have inspected the vehicle SKL 777Z on 08/11/2021 and we are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 3 November 2021 4:47 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Nancy Lam' <nancy@crossbordersllc.com>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Corene Chong' <corene@crossbordersllc.com>; 'Celeste Ng' <celeste@crossbordersllc.com>; 'Hui Ting Tang' <huiting@crossbordersllc.com>
Subject: RE: LKK/MC \ CMTD2103241/RUC(nr) - Our Client's vehicle no. SKL777Z (BW) - YOUR INSURED -SLJ9943A (SOMPO)- DOA 09/10/2021 TO ISSUE PRI

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 3 November, 2021 4:41 PM
To: Nancy Lam <nancy@crossbordersllc.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; assignments@lkkauto.com <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Subject: LKK/MC \ CMTD2103241/RUC(nr) - Our Client's vehicle no. SKL777Z (BW) - YOUR INSURED -SLJ9943A (SOMPO)- DOA 09/10/2021 TO ISSUE PRI

Without Prejudice

Our Reference: CMTD2103241/RUC

Your Reference: AJ.tk.BW (SKL777Z)

Hi Nancy,

We refer to your email reply of today and agreed to appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SKL777Z** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Wednesday, November 3, 2021 4:11 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

Subject: PRI \ CMTD2103241/RUC(nr) - Our Client's vehicle no. SKL777Z (BW) - YOUR INSURED -SLJ9943A (SOMPO)-
DOA 09/10/2021 TO ISSUE PRI

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WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Grace

We refer to your letter dated as below

We are instructed that our client has confirmed LKK Auto Consultants Marcus Chua as a single joint expert.

Please be informed that the said vehicle can be inspected at:

Venue: Bluwel Automotive Service Pte Ltd
Address: 1 Kaki Bukit Avenue 6
Blk C #01-55 (Main Office)/28/37/53/56
Singapore 417883
Contact: Ms Sally (6745 2088)

4. Please liaise with the above workshop.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 3 November 2021 3:50 pm
To: Nancy Lam <nancy@crossbordersllc.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
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Our Reference: CMTD2103241/RUC

Your Reference: [AJ.tk.BW](#) (SKL777Z)

Date: 03/11/2021

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S CROSSBORDERS LLC

Dear Nancy,

ACCIDENT INVOLVING SLJ9943A & SKL777Z ON 09.10.2021

We refer to your Notice of Accident dated 03/11/2021.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Wednesday, November 3, 2021 3:25 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

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Dear Sir

1. Please find attached our PRI notice dated 03 November 2021 for your kind attention.

Thank You.

Regards

Nancy Lam

TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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