

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2111-004

Your Ref : SJS7822E [TRANSCAB]

Date : 14.November 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5495L AND SJS7822E [TRANSCAB] ON 29/10/21 07:10 pm
ALONG OUTSIDE Park Hotel Clarke Quay, 1 Unity Street**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	6,076.69
2.	Loss of Rental for <u>9</u> days @ \$ <u>96.30</u> per day	\$	866.70
3.	Loss of Income for <u>9</u> days @ \$ <u>50.00</u> per day	\$	450.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	7,400.88

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5495L and SJS7822E [TRANSCAB] along OUTSIDE Park Hotel Clarke Quay, 1 Unity Street on 29/10/21 07:10 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 14 (day) of November 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,076.69 (Repair Cost), S\$731.50 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SHC 5495L that was damaged pursuant to the accident which occurred on 29/10/2021 (date) along OUTSIDE PARK HOTEL CLARKE QUAY, 1 UNITY STREET (location) involving vehicle no/s SJS 7822E. This is pursuant to the inspection conducted on 02/11/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (the third party claimant”) of vehicle no. SHC 5495L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 5495L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of July (month) 20 22 (year)


Signed by appointed surveyor


Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2111-022 DATE : 12. November 2021 REFERENCE NO : AAD2111-004 TERMS : Net 30 Days DUE DATE : 12. December 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5495L;DOA 29.10.21(PART-BY-PART-21)	1	6,076.69	6,076.69

Total SGD Excl. GST : 5,679.15**7% GST :** 397.54****** SIX THOUSAND SEVENTY SIX AND SIXTY NINE SGD ONLY ********Total SGD Incl. GST :** 6,076.69

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

14 November, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 29/10/21 07:10 pm at OUTSIDE Park Hotel Clarke Quay, 1 Unity Street

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5495L. The taxi was hired to YEO BOON LYE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

29-10-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2111-004	Accident Date 29-10-2021
29/10/2021 19:10	6/11/2021 13:00	SHC5495L

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Nov 2021 / 13:51:55

Receipt Date/Time : 01 Nov 2021 / 13:51:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211101-002001

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBC2853C				
As at 01 Nov 2021/03:30:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - GBC2853C Enquiry Fee 20211101135107635437	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLP697M				
As at 30 Oct 2021/21:47:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SLP697M Enquiry Fee 20211101135107734956	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJS7822E				
As at 29 Oct 2021/19:10:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
3	Insurance Enquiry - SJS7822E Enquiry Fee 20211101135107802683	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLA2941Z				
As at 31 Oct 2021/16:12:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
4	Insurance Enquiry - SLA2941Z Enquiry Fee 20211101135107875011	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
554827XXXXXX5467		eNETS Credit Card		29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 11 November 2021 1:55 PM
To: NEILJHK@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L AT/ALONG UNITY STREET ON 29/10/2021

11 Nov 2021

Johnson Neil
Driver : Kalaiselvi D/O Natarajan

[By Email Only]

Dear Sir/Madam,

You Ref: SJS7822E
Our Ref: CC3/AIG21011245/Kpa3
ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L AT/ALONG UNITY STREET ON 29/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC5495L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle was coming out from minor road and collided with third party who was driving along main road. Under Motor Accident Guide, vehicle approaching the major road from a minor road should stop at the "stop" line to give way to oncoming traffic on the major road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Nov 2021 16:56	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.	[A] HOW MEI KWAN
2	03 Nov 2021 16:56	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	03 Nov 2021 16:56	Clm Created	Reg No: SHC5495L. Acct Date: 2021/10/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	03 Nov 2021 16:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Nov 2021 16:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/15	[A] HOW MEI KWAN
6	03 Nov 2021 16:56	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Nov 2021 16:56	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	03 Nov 2021 16:56	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	03 Nov 2021 16:59	Label Added	(23):Express.	[A] HOW MEI KWAN
10	03 Nov 2021 16:59	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	12 Nov 2021 23:19	Video Downloaded	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
12	05 Dec 2021 23:41	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	05 Dec 2021 23:41	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	05 Dec 2021 23:41	Clm Dtl Modified	JPJ Reg. Date: -> 2021/06/30.	[A] JOANNE LEE KHANG MIN
15	05 Dec 2021 23:41	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	07 Dec 2021 10:26	Adj Mandate Request	Cur.Req:6669.34:Liability: 100%(OID turned out from minor road and collided with TP) *Quantum: (a)C ORw/GST: \$6,076.69 + (b)LOR(3days x \$96.30): \$385.20 + (c)LOI(4daysx\$50):\$200.00 + (d)search fee: \$7.45 = Total: \$6,669.34 *2 recommendation repair d	[A] CHEW HSIAO TONG
17	10 Dec 2021 01:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/15. Mandate Remarks: Subj to all docs/billings in order & LOI not claimed in BI claim, SAB: \$6356.74-6523.04 (All-in). LOR/LOI days up to 3days.	[I] Tan, Bennie-WZ
18	10 Dec 2021 01:44	Adj Mandate Set	Approved:6523.04:Subj to all docs/billings in order & LOI not claimed in BI claim, SAB: \$6356.74-6523.04 (All-in). LOR/LOI days up to 3days.	[I] Tan, Bennie-WZ
19	18 May 2022 11:05	Adj Mandate Request	Cur.Req:6815.64:For LOR&LOI, 3rd party rejected 3days and proposed 6days as taxi grounded in works hop after the accident, following is weekend. Reseek to settle at 5days(2 repair days + 1Sunday +1PRS +1PH).	[A] CHEW HSIAO TONG
20	18 May 2022 19:27	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/11/15. Mandate Remarks: Hi, Please advise when we received the PRS notice. Survey conducted on 02/11/21. LOR & LOI at 3D is fair at this juncture.	[I] Tan, Bennie-WZ
21	18 May 2022 19:27	Adj Mandate Set	Maintained:Hi, Please advise when we received the PRS notice. Survey conducted on 02/11/21. LOR & LOI at 3D is fair at this juncture.	[I] Tan, Bennie-WZ
22	25 May 2022 09:20	Adj Mandate Request	Cur.Req:6815.64:Hi, Kindly refer to my email dated 25/05/22.	[A] CHEW HSIAO TONG
23	15 Jun 2022 20:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/11/15. Mandate Remarks: Subj to all docs/billings verified in order, SAB. (See my email dd 15/06/22 for more details)	[I] Tan, Bennie-WZ
24	15 Jun 2022 20:10	Adj Mandate Set	Approved:6669.34:Subj to all docs/billings verified in order, SAB. (See my email dd 15/06/22 for more details)	[I] Tan, Bennie-WZ
25	28 Jun 2022 09:49	Adj Mandate Request	Cur.Req:6961.94:Hi, 3rd party rejected our offer at \$6,669.34 (All-in) and counter proposed for \$6,961.98(all-in). Please refer to my email dated 28/06/22.	[A] CHEW HSIAO TONG
26	28 Jun 2022 14:54	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/11/15. Mandate Remarks: Subj to all docs/billings verified in order, SAB. (See my email dd 28/06/22 for more details)	[I] Tan, Bennie-WZ

AUDIT TRAIL				
No.	On	Audit	Remarks	By
28 Jun 27 2022 14:54		Adj Mandate Set	Approved:6815.64:Subj to all docs/billings verified in order, SAB. (See my email dd 28/06/22 for more details)	[I] Tan, Bennie-WZ

Date From

Date To

Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2738654	05 Nov 2021 12:31:21	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC5495L	SJS7822E	11.00
2740621	12 Nov 2021 17:17:47	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC5495L	CHEW HSIAO TONG	xx.xx
2746617	05 Dec 2021 23:41:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC5495L	SJS7822E	11.00