

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 28 June 2022 3:34 PM  
**To:** Wai Yin Ng  
**Cc:** Admin A; Claims  
**Subject:** RE: Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]  
**Attachments:** DV\_SHC5495L.pdf

### Without Prejudice

Dear Wai Yin,

As spoken this morning, we confirm settlement at **\$6,815.64(all-in)**.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Wai Yin Ng <waiyin.ng@transcab.com.sg>  
**Sent:** Thursday, 23 June 2022 5:25 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>  
**Subject:** RE: Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

### Without prejudice

Dear Hsiao Tong

Due to accident happening on late Friday, our company was closed on weekend.

As such, our counter offer is fair and reasonable.

We would like to revised our offer at \$6,961.98 (final).

Please confirm.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

*\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 16 June, 2022 5:07 PM  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

**Without Prejudice**  
**(save as to costs)**

Dear Wai Yin,

We have appealed your matter to our principal for further review. Based on our record, our surveyor conducted survey upon receive notification from your good office on 02/11/2021(Tuesday). Strictly for settlement purpose, we are agreeable to consider offering up 4days of LOR/LOI taking into consideration of 2 repair days, 1 day PH [Deepavali], 1 day PRI.

We are prepared to improve our offer at **\$6,669.34(all-in)**.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Monday, 23 May 2022 11:40 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Without prejudice

Dear Hsiao Tong

Accident on	29/10/22	0.5 day
Weekend	30/10/22 - 31/10/22	2 days
PRI	02/11/22	1 day
Repair recom.		2 days
PH	04/11/21	1 day
		6.5 days

Due to accident happening & taxi grounded into workshop late Friday and crossover weekend.

We would like revised our offer at:

Cost of Repair : \$6,076.69  
Loss of Rental : \$625.95 (\$96.3 x 6.5 days)  
Loss of income : \$325.00 (\$50 x 6.5 days)  
LTA : \$7.49

Total                 \$7,035.13  
=====

Our offer is fair and reasonable, please proceed to send us the DV.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Sunday, 22 May, 2022 11:06 AM  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** Re: Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

**Without Prejudice**  
**(save as to costs)**

Dear Wai Yin,

We have appealed your matter to our principal for further review. Based on our record, our surveyor conducted survey upon receive notification from your good office on 02/11/2021(Tuesday). Surveyor recommended 2 repair days + 1PH = 3days. Thus, our offer is fair and reasonable.

For an amicable settlement, we are prepared to improve our offer at **\$6,523.04(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Friday, 6 May 2022 4:11 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Without prejudice

Dear Hsiao Tong

Taxi grounded into our workshop after the accident, following is weekend.

As such, we would like to revised our offer at \$6,960.00(all-in).

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

*\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAUTO) [[mailto:chewht@lkkauto.com](mailto:mailto:chewht@lkkauto.com)]  
**Sent:** Monday, 2 May, 2022 9:40 PM  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** Re: Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

## 2<sup>nd</sup> REMINDER

**Without Prejudice**  
**(save as to costs)**

Dear Wai Yin,

Based on our record, our surveyor conducted survey upon receive notification from your good office on 02/11/2021(Tuesday). Surveyor recommended 2 repair days + 1PH = 3days.

For an amicable settlement, we are prepared to improve our offer at a global sum of **\$6,500.00(all-in)**.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 18 March 2022 8:25 am  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Claim Notification - Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

## REMINDER

**Without Prejudice**  
**(save as to costs)**

Dear Wai Yin,

Based on our record, our surveyor conducted survey upon receive notification from your good office on 02/11/2021(Tuesday). Surveyor recommended 2 repair days + 1PH = 3days.

For an amicable settlement, we are prepared to improve our offer at a global sum of **\$6,500.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 25 February 2022 11:19 AM  
**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Claim Notification - Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

**Without Prejudice**  
**(save as to costs)**

Dear Wai Yin,

Based on our record, our surveyor conducted survey upon receive notification from your good office on 02/11/2021(Tuesday). Surveyor recommended 2 repair days + 1PH = 3days.

For an amicable settlement, we are prepared to improve our offer at a global sum of **\$6,500.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Wednesday, 23 February 2022 9:12 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: Claim Notification - Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Without prejudice

Dear Hsiao Tong

We had check with our driver that he didn't claim for the injury.

For a quick amicable settlement, we are prepared to settle our claims as follow :-

Cost of Repair : \$6,076.69

Loss of Rental : \$770.40 (\$96.3 x 8 days –taxi grounded into workshop after the acc. survey on 02/11, repair crossover weekend + 1PH(4/11-Deepavali))

Loss of income : \$400.00 (\$50 x 8 days)

LTA : \$7.49

Total \$7,254.58  
=====

Please proceed to send us the DV if you are agreeable.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

*\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 14 December, 2021 1:03 PM

**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: Claim Notification - Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$6,370.00(all-in)**. *Our offer excluded LOI, please assist to check if your driver has submitted any LOI under BI claim.*

Please confirm acceptance.

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**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 18 November 2021 1:09 PM

**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** Re: Claim Notification - Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 18/11/2021.

We will look into the matter and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Thursday, 18 November 2021 1:04 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: Claim Notification - Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Without prejudice

Dear Hsiao Tong

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

\*Due to COVID-19 virus, all correspondence will be by way of email only.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

*\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Sunday, 14 November, 2021 11:35 AM

**To:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** Re: Claim Notification - Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Without Prejudice

Hi Wai Yin,

Thank you for your video.

Kindly assist to forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Friday, 12 November 2021 1:57 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** FW: Claim Notification - Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Without prejudice

Dear Hsiao Tong

As per your requested.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 11 November, 2021 1:51 PM  
**To:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Subject:** Claim Notification - Your Ref: SHC5495L // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Your Ref: **SHC5495L**  
LKK Ref: CC3/AIG21011245/Kpa3

Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021**

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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