

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 28 June 2022 9:50 AM
To: Tan, Bennie-WZ
Subject: RE: [Seek Mandate] - AIG Ref: 4334779713SG-003 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Hi Bennie,

Please be informed that third party rejected our offer at \$6,669.34 (All-in) and counter proposed for \$6,961.98(all-in).

Please let us have your further mandate after reviewing the matter.

Thank you.

RE: Your Ref: AAD2111-004 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVO



Wai Yin Ng <waiyin.ng@transcab.com.sg>

To Hsiao Tong (LKKAuto)

Cc Admin A; Claims



Without prejudice

Dear Hsiao Tong

Due to accident happening on late Friday, our company was closed on weekend.

As such, our counter offer is fair and reasonable.

We would like to revised our offer at \$6,961.98 (final).

Please confirm.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Wednesday, 15 June 2022 8:11 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [Seek Mandate] - AIG Ref: 4334779713SG-003 // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

Dear Hsiao Tong

Thank you for following up on this matter.

It is puzzling that PRI notice only received on 02/11/2021 (Tuesday) when TP mentioned vehicle was grounded after accident on 29/10/21 (Friday). Do they require 4days to prepare repair estimate or survey notice etc?

Strictly for settlement purpose, we are agreeable to consider offering up **4days of LOR/LOI** taking into consideration of 2 repair days, 1 day PH [Deepavali], 1 day PRI.

In view of the above, mandate approved up to: \$6,669.34 (All-in).

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 25 May 2022 9:20 am

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: [EXTERNAL] [Seek Mandate] - AIG Ref: 4334779713SG // LKK Ref: CC3/AIG21011245/Kpa3 [ACCIDENT INVOLVING SJS7822E(AIG) AND SHC5495L ON 29/10/2021]

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

We refer to the above matter.

Based on our record, our surveyor conducted survey upon receive notification from third party repairer on 02/11/2021(Tuesday). We have informed third party that our previous offer for LOR & LOI is fair and reasonable. However, third party disagreed on our offer and provided breakdown for our consideration.

Due to accident happening & taxi grounded into workshop late Friday and crossover weekend.

Accident on	29/10/22	0.5 day
Weekend	30/10/22 - 31/10/22	2 days
PRI	02/11/22	1 day
Repair recom.		2 days
PH	04/11/21	1 day
		6.5 days

The summary is as follows: -

	TP proposed	Propose Revise Offer
1. Cost of Repair (w/GST)	\$ 6,076.69	\$ 6,076.69
2. Loss of Rental	\$ 625.95 (6.5days x \$96.30)	\$ 481.50 (5days x \$96.30)
3. Loss of Income	\$ 325.00 (6.5days x \$50.00)	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 7,035.13	\$ 6,815.64

For LOR & LOI, we are intending to revise offer up to 5days(2 repair days + 1Sunday +1PRS +1PH).

Kindly let us have your mandate/instruction after reviewing the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.