

China Taiping Insurance (Singapore) Pte Ltd

14/12/2021

No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : XD9005Y (1014) Your Ref : -

Dear Sir,

VEHICLE # : XD9005Y
ACCIDENT INVOLVING : XD9005Y & XD6345K ALONG 301 PUNGGOL CENTRAL ON 2/11/21

COST OF REPAIR	\$2,500.00	(As agreed)
LOSS OF USE	\$1,080.00	{2 work days + 2 weekends + 1 PH (4/11/21) 1 day prs} x\$180
LTA & GIA SEARCH	\$36.45	

COST OF REPAIR ADD GST 7% \$175.00

TOTAL \$3,791.45

Three Thousand Seven Hundred Ninety-One Singapore Dollars and
Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 2/11/2021 INVOLVING XD9005Y XD6345K
ALONG / AT
301 PUNGGOL CENTRAL

I/We FORWARD CONSTRUCTION & ENGINEERING (NRIC No. 53410804X)
of 10 ANSON ROAD #05-16 INTERNATIONAL PLAZA S(079903)

1. The owner of motor vehicle no. XD9005Y hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.



DATED THIS

DAY OF 2/11/2021



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNAA00139662100 Claim No : SNM21D206297/C02/XD6345K/CHEESC

Claimant : FORWARD CONSTRUCTION & ENGINEERING

Amount : **S\$3,500.00**
Singapore Dollars Three Thousand Five Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : XD9005V
Insured Vehicle No. : XD6345K

Date of Loss : 02/11/2021
Place of Accident : 301 PUNGGOL CENTRAL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIAN HENG HUAT TRADING & TRANSPORT
Driver Name : WONG KENT HEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,500.00
	=====
TOTAL	S\$ 3,500.00
	=====

Claimant Name: Forward Construction & Engineering NRIC No : 53410804X

Signature : *Can* Date : 15/7/2022



my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

14/12/2021

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : XD9005Y (1014) Your Ref : -

Dear Sir,

VEHICLE # : XD9005Y
ACCIDENT INVOLVING : XD9005Y & XD6345K ALONG 301 PUNGGOL CENTRAL ON 2/11/21

COST OF REPAIR \$2,500.00 (As agreed)

COST OF REPAIR ADD GST 7% \$175.00

TOTAL \$2,675.00

Two Thousand Six Hundred Seventy-Five Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Nov 2021 / 10:41:29

Receipt Date/Time : 03 Nov 2021 / 10:41:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211103-000796

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - XD6345K As at 02 Nov 2021/15:10:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - XD6345K Enquiry Fee 20211103104105838737	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
pvb5zd98			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TAX INVOICE

RYDER AUTO PTE LTD - LIM HO
PENG

Invoice Number
GR-2021-004144

Invoice Issue Date
05 Nov 2021

Invoice Due Date
12 Nov 2021

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	05/11/2021,02/11/2021,XD9005Y,XD6345K	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

***This is a computer generated document.
No signature is required.***

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 25 January 2022 11:03 AM
To: 'lianhenghuat22@hotmail.com'
Subject: Claim Notification - ACCIDENT INVOLVING XD 6345K(CHINA TAIPING) AND XD 9005Y AT/ALONG NEAR PUNGGOL ROAD JUNCTION ON 02/11/2021

25 Jan 2022

M/s LIAN HENG HUAT TRADING & TRANSPORT
Driver: Wong Kent Hen

[By Email Only]

Dear Sir/Madam,

You Ref: XD6345K
Our Ref: CC6/CTI21011243/Apa3
ACCIDENT INVOLVING XD 6345K(CHINA TAIPING) AND XD 9005Y AT/ALONG NEAR PUNGGOL ROAD JUNCTION ON 02/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from XD9005Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 22 June 2022 3:06 PM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - OUR REF: SNM21D206297/C02/XD6345K/CHEESC & YOUR REF: CC6/CTI21011243/pa3-XD9005Y, TPP DIRECT SETTLEMENT

Hi Team

WITHOUT PREJUDICE

We agree to offer global \$3500 (global) as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, May 25, 2022 11:39 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - OUR REF: SNM21D206297/C02/XD6345K/CHEESC & YOUR REF: CC6/CTI21011243/pa3-XD9005Y, TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that third party rejected our offer at \$3,311.45(all-in) and proposed global sum \$3,500.00(all-in). The breakdown of third party counter propose is as follows: -

1. Cost of Repair (w/GST)	\$ 2,675.00 (\$2,500.00 + 7%GST)
2. Loss of Use (5days x \$160.00)	\$ 800.00
3. LTA/GIA Search Fee	\$ 36.45
Total	\$ 3,511.45
Global Sum	\$ 3,500.00

For LOU, third party proposed 5days as the recommended 2 work days stretches over the weekend (6/11/21 - 7/11/21).

Kindly advise if we may proceed to settle the matter at a global sum of \$3,500.00(all-in).

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Wednesday, 11 May 2022 9:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - OUR REF: SNM21D206297/C02/XD6345K/CHEESC & YOUR REF: CC6/CTI21011243/pa3-XD9005Y, TPP DIRECT SETTLEMENT

Hi ALL

Please proceed to offer the following :

	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,675.00 (\$2,500.00 + 7%GST)
2. Loss of Use (6days x \$180.00)	\$ 600.00 (4days x \$150.00)
3. LTA/GIA Search Fee	\$ 36.45
Total	\$ 3,311.45

NOTICE :

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 I F: (65) 6222 5879
Email : claimsdept@sg.entaiping.com

W: www.sg.entaiping.com **I FB:** www.facebook.com/chinataipingsg/ **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, April 27, 2022 10:13 AM
To: Chee So Chow <sochow.chee@sg.entaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.entaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - OUR REF: SNM21D206297/C02/XD6345K/CHEESC & YOUR REF: CC6/CTI21011243/pa3-XD9005Y, TPP DIRECT SETTLEMENT

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Your ref: **SNM21D206297/C02/XD6345K/CHEESC**
LKK ref : CC6/CTI21011243/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD6345K(CHINA TAIPING) AND XD9005Y(TP) ON 02/11/2021

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "RYDER AUTO PTE LTD" at **\$3,311.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,622.00	\$ 2,675.00 (\$2,500.00 + 7%GST)
2. Loss of Use (6days x \$180.00)	\$ 1,080.00	\$ 600.00 (4days x \$150.00)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45

Total	\$ 16,738.45	\$ 3,311.45
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Surveyor recommended 2days for repair + 1PH(04/11/2021) + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Monday, 20 December 2021 9:20 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM21D206297/C02/XD6345K/CHEESC & YOUR REF: CC6/CTI21011243/pa3-XD9005Y, TPP DIRECT SETTLEMENT

Hi Hsiao Tong

Please proceed with direct settlement.

NOTICE :

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, December 15, 2021 8:36 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM21D206297/C02/XD6345K/CHEESC & YOUR REF: CC6/CTI21011243/pa3-XD9005Y, TPP DIRECT SETTLEMENT

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Dear Sirs/ Mdm,

Further to the below email.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise if insured's policy issue had been cleared and whether we can proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow
Sent: Tuesday, November 9, 2021 3:03 PM
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>
Subject: RE: OUR REF: SNM21D206297/C02/XD6345K/CHEESC & YOUR REF: CC6/CTI21011243/pa3-XD9005Y, TPP DIRECT SETTLEMENT

[Confidential]

Hi Team

Please see attached SAS report filed by insured and their driver.

Please do not discuss about liability at this juncture as our insured has yet to fulfill one of the policy terms and conditions. You can, however, proceed with survey on a without prejudice basis.

Meanwhile we shall follow up with our insured accordingly.

NOTE - Encrypted document. Password in next email.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, November 3, 2021 5:00 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; chewht@lkkauto.com
Subject: OUR REF: SNM21D206297/C02/XD6345K/CHEESC & YOUR REF: CC6/CTI21011243/pa3-XD9005Y, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear So Chow,

Please refer to the appended email.

Please revert to **LKK on Direct Settlement XD9005Y** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, November 3, 2021 4:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving XD6345K (OI : CTI - TBA) and XD9005Y (TP : LKK REF - CC6/CTI21011243/pa3) on 02/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto P/L and TP repairer proposed for a direct settlement.

Note : no survey done yet and we will follow up with TP supporting documents.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

This is the footer text, that is only added, when something is encrypted!

Attachment(s) are automatically encrypted by the Outlook Add-In **crypted-email!**

<https://crypted.co/en/>