

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 23 June 2022 9:47 AM  
**To:** Ryder Auto workshop  
**Subject:** RE: LOD - Accident involving XD9005Y & XD6345K On 2 Nov 2021  
**Attachments:** DV\_XD9005Y.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at global sum **\$3,500.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 1 June 2022 2:20 PM  
**To:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>  
**Subject:** RE: LOD - Accident involving XD9005Y & XD6345K On 2 Nov 2021

Without Prejudice

Dear Sirs/Mdm,

We are still pending for further mandate from our principal.

We will follow up and get back to you.

Thank you.

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S(408933)

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Wednesday, 1 June 2022 1:22 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: LOD - Accident involving XD9005Y & XD6345K On 2 Nov 2021

Dear Hsiao Tong,

Any updates on this matter?

Thank You

Best Regards

Zeph

**Ryder**  
Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Thu, May 19, 2022 at 9:37 AM Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)> wrote:

Dear Hsiao Tong,

We refer to your offer dated 18/5/22.

The recommended 2 work days stretches over the weekend (6/11/21 - 7/11/21). Therefore, we would like to humbly request for a possible review of the number of LOU days.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277



On Wed, May 18, 2022 at 11:21 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we are of the view that our previous offer is reasonable. Surveyor recommended 2days for repair + 1PH(04/11/2021) + 1PRS = 4days. The breakdown of our offer is as follows: -

1. Cost of Repair (w/GST)	\$ 2,675.00 (\$2,500.00 + 7%GST)
2. Loss of Use (4days x \$150.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 36.45

Kindly re-consider our offer.

Thank you.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Friday, 13 May 2022 1:25 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: LOD - Accident involving XD9005Y & XD6345K On 2 Nov 2021

Dear Hsiao Tong,

We would like to counter-offer an increased sum of **\$3,500.00(all-in)**. We seek your assistance in aiding us to cover the cost incurred for this case.

Thank You

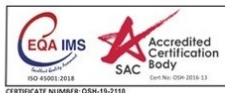
Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



87781999  
24/7



On Fri, May 13, 2022 at 12:27 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,300.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

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S(408933)

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>  
**Sent:** Thursday, 12 May 2022 1:14 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: LOD - Accident involving XD9005Y & XD6345K On 2 Nov 2021

Dear Hsiao Tong,

We would like to counter-offer an increased sum of **\$3,650.00 (all-in)**.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Thu, May 12, 2022 at 11:29 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,200.00(all-in)**.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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S(408933)

**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>  
**Sent:** Monday, 21 March 2022 11:04 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: LOD - Accident involving XD9005Y & XD6345K On 2 Nov 2021

Dear Hsiao Tong,

Noted with thanks.

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Mon, Mar 21, 2022 at 11:02 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,



We are preparing report to seek mandate from our principal.

We will expedite the matter. Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

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S(408933)

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>  
**Sent:** Wednesday, 16 March 2022 10:12 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: LOD - Accident involving XD9005Y & XD6345K On 2 Nov 2021

Dear Hsiao Tong,

Any updates on this matter?

Thank You

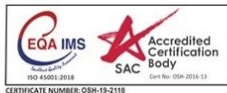
Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Wed, Mar 9, 2022 at 10:14 AM Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)> wrote:

Dear Hsiao Tong,

Any updates on this?

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Thu, Dec 16, 2021 at 10:23 AM Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)> wrote:

Dear Hsiao Tong,

Kindly view the attached LOD.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

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