

**Jaslin Kok (LKK Auto)**

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Wednesday, 17 November 2021 10:03 AM  
**To:** desmondchow@live.com.sg  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBK 4325E & SGU 9438T ALONG/AT FERNVALE ROAD BLK 438A ON 01/11/2021

Our Ref: CC4/AIG21011241/Kra3

**GOLDBELL LEASING PTE LTD / DHL EXPRESS (S) PTE LTD– BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBK 4325E & SGU 9438T ALONG/AT FERNVALE ROAD BLK 438A ON 01/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGU 9438T against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's party's version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

**Kindly let us have longer version of video footage within the next 7 days i.e. by 22/11/2021.**

Please call us if you have further queries.

c.c. *AIG Asia Pacific Insurance Pte Ltd*

*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

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