

## Mei Kwan (LKKAuto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, November 3, 2021 1:09 PM  
**To:** 'Hor, Yinrul'; assignments; Admin A  
**Cc:** 'Lim, Kok-Chong'; 'Subramaniam, Divyashni'; 'Teo, Ericweihong'; 'Low, Xianyu'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SGU9438T vs GBK4325E (OI) on D.O.A.: 01/11/2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Sent:** Wednesday, 3 November, 2021 1:02 PM  
**To:** 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SGU9438T vs GBK4325E (OI) on D.O.A.: 01/11/2021

Hi,

Please refer to the enclosed request from **City Auto Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg) <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>  
**Sent:** Wednesday, November 3, 2021 11:53 AM  
**To:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBK4325E AND SGU9438T ON 01/11/2021

Dear Sir,

Kindly arrange Kenneht Kong (LKK Auto) to survey.

Thank you.

Vronica Law

City Auto Pte Ltd

Tel: 64531235

---

**From:** Hor, Yinrul  
**Sent:** Wed, 3 Nov 2021 03:26:55 +0000  
**To:** [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)  
**Cc:** Lim, Kok-Chong, Subramaniam, Divyashni, Teo, Ericweihong, Low, Xianyu  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBK4325E AND SGU9438T ON 01/11/2021

Without Prejudice

-

Your Reference : SGU9438T

Our Reference : GBK4325E

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>

**Sent:** Tuesday, November 2, 2021 3:46 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Subject:** [EXTERNAL] Arrange survey on SGU9438T

**This message is from an external sender; be cautious with links and attachments.**

Hi Arrangement survey dept,

Kindly arrange **TP** survey on following vehicle :

-

**TP Survey**

Your vehicle : GBK4325E

Our vehicle : SGU9438T

D.O.A : 01/11/2021

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

***Best Regards,***

*Vronica Law*

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.