

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 3 November, 2021 3:19 PM
To: Rico 60; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: O/R : SNM21D206249/SLF2211X/TOHHS - PRI Arrangement for SBM 70 E
Attachments: GIA Report.pdf

WITHOUT PREJUDICE

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SBM70E. (email below refers)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Rico 60 Claims <claims@rico60.com>
Sent: Wednesday, November 3, 2021 2:15 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: O/R : SNM21D206249/SLF2211X/TOHHS - PRI Arrangement for SBM 70 E

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred ,

Kindly arrange

9. Mohd Taufikh (LKK)

Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

On Wed, Nov 3, 2021 at 9:31 AM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sirs

We refer to your email of 2 November 2021 at 5.35 pm.

Please let us have your client's SAS report to registration of claim.

Meanwhile, Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors

with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, November 2, 2021 8:52 PM

To: 'Rico 60 Claims' <claims@rico60.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM21D206249/SLF2211X/TOHHS - PRI Arrangement for SBM 70 E

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the appended email.

Kindly conduct PRS for SBM70E.

Officer in charge Alfred Toh.

**Please quote our claim reference number when replying. **

Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Rico 60 Claims <claims@rico60.com>
Sent: Tuesday, 2 November 2021 5:35 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI Arrangement for SBM 70 E

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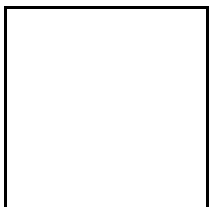
Dear All ,
Our Client – **SBM 70 E**
Your Insured – **SLF 2211 X**
DOA – 31/10/2021
We refer to the above mentioned case.

Please **provide a list of surveyor** for further inspection.

If you have any queries thereof, please contact Xiong at 8121 0478

Regards,

Shanelle Lim



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