

RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SKV4183H vs SMQ58R (OI) on D.O.A.: 01/11/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Wed 11/3/2021 1:00 PM

To: 'Hor, Yinrul' <Yinrul.Hor@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Hor, Yinrul <Yinrul.Hor@aig.com>**Sent:** Wednesday, 3 November, 2021 12:57 PM**To:** 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SKV4183H vs SMQ58R (OI) on D.O.A.: 01/11/2021

Hi,

Please refer to the enclosed request from **Lim Yew Boo Spray Paint Co.**Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Be informed that OI GIA report is currently unavailable as insured has yet to report accident till date.

Thanks & Regards,

Hor Yin Rul (Viviane)**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: serene@limyewboo.com <serene@limyewboo.com>
Sent: Wednesday, November 3, 2021 11:32 AM
To: Hor, Yinrul <Yinrul.Hor@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; serene@limyewboo.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ58R AND SKV4183H ON 01/11/2021

Hi

Pls arrange LKK to contact us. Thank you

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

From: Hor, Yinrul
Sent: Wed, 3 Nov 2021 03:04:46 +0000
To: serene@limyewboo.com
Cc: Lim, Kok-Chong, Subramaniam, Divyashni, Teo, Ericweihong, Low, Xianyu
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ58R AND SKV4183H ON 01/11/2021

Without Prejudice

-

Your Reference : SKV4183H

Our Reference : SMQ58R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Serene Lim <serene@limyewboo.com>

Sent: Tuesday, November 2, 2021 11:58 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Subject: [EXTERNAL] SKV4183H & SMQ58R ALONG UPPER THOMSON ROAD ON 01.11.2021

This message is from an external sender; be cautious with links and attachments.

To : Motor Claims Dept (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS
(NIMA)**

ACCIDENT INVOLVING SKV4183H & SMQ58R ALONG UPPER THOMSON ROAD ON 01.11.2021

We are the repairer for [Lwi Tong Boon](#) the owner of vehicle no. SKV4183H.

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10, Sin Ming Industrial Estate, #01-10, Sector C, Singapore 575645

Tel: 64534177

Fax: 64593724

Email: serene@limyewboo.com

Contact Person: Serene Lim Hp : +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT
SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards
Serene LIM

Lim Yew Boo Spray Paint Co
Direct : +65 64545011
Mobile : +65 96852332

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