

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 19 May 2022 15:01
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Reports (LKKAUTO)
Subject: RE: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A *** LKK REF: CC4/LPC21011236/ea3 Our Ref: 21/21/21/VC06/025108
Attachments: LKK INVOICE.pdf; LKK REPORT.pdf

Hi Li Li,

We refer to our tele-conversation.

Enclosed the invoice and report for your easy reference.

Meanwhile we will regenerate the report and shall forward to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 9 May 2022 14:25
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A *** LKK REF: CC4/LPC21011236/ea3 Our Ref: 21/21/21/VC06/025108

Lonpac External - General

Hi Asher

As spoken, please provide breakdown of TP cost of repair – left side & rear portion.

Thanks,
Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 9 May 2022 1:52 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A *** LKK
REF: CC4/LPC21011236/ea3 Our Ref: 21/21/21/VC06/025108

Lonpac External - General

Dear Asher

Have you submitted the survey report?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Friday, 1 April 2022 12:14 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A *** LKK
REF: CC4/LPC21011236/ea3 Our Ref: 21/21/21/VC06/025108

Hi Li Li,

We refer to the above matter.

Third party repairer informed us claimant have submitted the case to solicitor to handle the matter.

In view we will prepare and submit our wp report and close off the matter at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Friday, 5 November 2021 15:37

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A *** LKK
REF: CC4/LPC21011236/ea3 Our Ref: 21/21/21/VC06/025108

Dear Li Li,

Survey done on 03.11.2021.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Asher.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, November 5, 2021 3:13 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A *** LKK
REF: CC4/LPC21011236/ea3 Our Ref: 21/21/21/VC06/025108

Lonpac External - General

Dear Mei Kwan

Based on TP's GIA report, we may need to re-direct the claim to the insurer behind TP vehicle.

Has your surveyor surveyed the vehicle?

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ONG LI LI
Sent: Friday, 5 November 2021 2:57 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A *** LKK
REF: CC4/LPC21011236/ea3 Our Ref: 21/21/21/VC06/025108

Lonpac External - General

Dear Mei Kwan

Please see attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 3 November 2021 3:44 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A *** LKK
REF: CC4/LPC21011236/ea3

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following documents.

- TP estimate
- TP GIA report
- Insured GIA report

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin-D (LKKAuto)

Sent: Wednesday, November 3, 2021 2:23 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 3 November, 2021 2:17 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com

Subject: FW: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A

Lonpac External - General

Our Ref : TBA

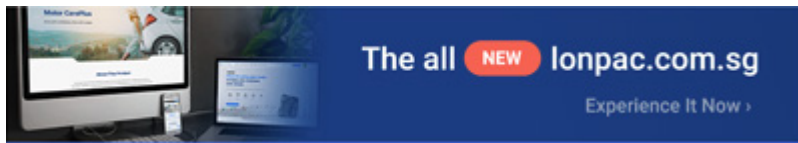
Dear Summer,

FYA

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused”.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Painter Hsh <hsh.painter@yahoo.com>
Sent: Wednesday, 3 November 2021 2:14 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A

dear sir,

please arrange Kenneth Kong -LKK

to survey.

thank you.

hwa seng spray painting pte ltd
hwee boon
hp 98630678

On Wednesday, 3 November 2021, 01:28:02 pm SGT, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey--Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua –LKK
10	Lim Teow Guan -LKK

Please let us hear from you within the next 2 working days.

Thank you.

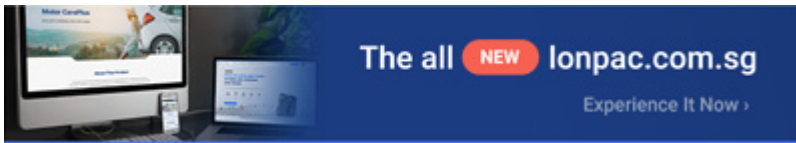
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Painter Hsh <hsh.painter@yahoo.com>
Sent: Wednesday, 3 November 2021 12:57 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Date of accident 01/11/2021 along PIE toward TUAS involving SMN 4851 G & YP 1808 A

Your insured : YP 1808 A

Kindly arrange your surveyor to survey vehicle no : SMN 4851 G

Attach is estimate, gia report and Lta search.

Please let us have your list of surveyor.

thank u

hwa seng spray painting pte ltd

hwee boon

hp 98630678