

## Celine Fong (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 1 April 2022 3:53 PM  
**To:** victorfong@toplis.com.sg; peng.peng@sg.cntaiping.com  
**Cc:** Bryan Ang (LKKAuto); SUR; assignments  
**Subject:** RE: New Motor survey assignment on a third party Ferrari car SLV78T on behalf of China Taiping Insurance - Date of incident on 9.10.21 | CTI ref. SNE21D200033  
**Attachments:** SLV 78T\_DROP CASE EMAIL.pdf

Dear Victor,

According to the repairer, owner already withdraw the claim.

Please refer to the attached file.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 1 December, 2021 6:00 PM  
**To:** victorfong@toplis.com.sg; <peng.peng@sg.cntaiping.com>  
**Cc:** 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>  
**Subject:** RE: New Motor survey assignment on a third party Ferrari car SLV78T on behalf of China Taiping Insurance - Date of incident on 9.10.21 | CTI ref. SNE21D200033

Dear Victor,

Please be informed we are still pending of survey arrangement from repairer.

Please refer to the attached file.

Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Victor Fong <[victorfong@toplis.com.sg](mailto:victorfong@toplis.com.sg)>  
**Sent:** Friday, 26 November 2021 5:52 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Peng Peng' <[peng.peng@sg.cntaiping.com](mailto:peng.peng@sg.cntaiping.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [jenayak@toplis.com.sg](mailto:jenayak@toplis.com.sg); [toplis@outlook.com](mailto:toplis@outlook.com)  
**Subject:** New Motor survey assignment on a third party Ferrari car SLV78T on behalf of China Taiping Insurance - Date of incident on 9.10.21 | CTI ref. SNE21D200033  
**Importance:** High

Our ref : W225705

Dear Sirs / Mdm

We refer to our email of 15.11.21 below (more than 10 days ago).

Kindly update us on the status of your WP survey of the third party's Ferrari car SLV78T. Has it been carried out by now?

We look forward to your advice soonest.

Best regards

**Victor Fong** 冯培



**Toplis And Harding (S) Pte Ltd**

133 Cecil Street  
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( In association with Context International

Established in Singapore in 1973

Mobile no : +65 9682 3799

Reply email : [victorfong@toplis.com.sg](mailto:victorfong@toplis.com.sg) or [victor.toplis.sg@gmail.com](mailto:victor.toplis.sg@gmail.com)

Alternate email for large attachments : [toplis@outlook.com](mailto:toplis@outlook.com)

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Sent from VF Office Desk

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**From:** Victor Fong <[victorfong@toplis.com.sg](mailto:victorfong@toplis.com.sg)>  
**Sent:** 15 November 2021 11:21 AM  
**To:** 'Meng Yan (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Peng Peng' <[peng.peng@sg.cntaiping.com](mailto:peng.peng@sg.cntaiping.com)>  
**Cc:** 'Bryan Ang (LKKAuto)' <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [jenayak@toplis.com.sg](mailto:jenayak@toplis.com.sg); [toplis@outlook.com](mailto:toplis@outlook.com)  
**Subject:** New Motor survey assignment on a third party Ferrari car SLV78T on behalf of China Taiping Insurance - Date of incident on 9.10.21 | CTI ref. SNE21D200033  
**Importance:** High

Our ref : W225705

Dear Sirs / Mdm

We thank you for your email of 8.11.21 below advising that Ferrari car owner has re-scheduled your survey appointment and that the repairer will contact you once the appointment has been arranged with owner.

For your information, the said Ferrari sports car is filing a third party liability claim against a shopping mall insured by China Taiping, alleging that the Ferrari car undercarriage parts were damaged when he had parked his car at the shopping mall basement carpark.

We understand that for Ferrari sports car, the agent has a list of recommended shopping mall carparks where such low profile sports car can be parked safely in Singapore. Please advise if there is such a carpark list for Ferrari sports car and let China Taiping have the parking list in due course.

We look forward to your advice soonest.

Best regards

**Victor Fong** 冯培



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Sent from VF Office Desk

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**From:** Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** 8 November 2021 4:46 PM

**To:** [victorfong@toplis.com.sg](mailto:victorfong@toplis.com.sg); 'Peng Peng' <[peng.peng@sg.cntaiping.com](mailto:peng.peng@sg.cntaiping.com)>; [jenayak@toplis.com.sg](mailto:jenayak@toplis.com.sg); [toplis@outlook.com](mailto:toplis@outlook.com)

**Cc:** 'Bryan Ang (LKKAuto)' <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: New Motor survey assignment on a third party Ferrari car SLV78T on behalf of China Taiping Insurance - Date of incident on 9.10.21 | CTI ref. SNE21D200033

Dear Victor,

Noted your requests.

Please be informed that owner re-schedule survey appointment, repairer will contact us once arrange with owner.

Thank you.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Victor Fong <[victorfong@toplis.com.sg](mailto:victorfong@toplis.com.sg)>

**Sent:** Wednesday, 3 November 2021 6:10 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Reports (LKKAuto) <[report@lkkauto.com](mailto:report@lkkauto.com)>; Mary Low (LKK Auto) <[MaryLow@lkkauto.com](mailto:MaryLow@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Peng Peng' <[peng.peng@sg.cntaiping.com](mailto:peng.peng@sg.cntaiping.com)>; Accounts (LKKAuto) <[account@lkkauto.com](mailto:account@lkkauto.com)>; [jenayak@toplis.com.sg](mailto:jenayak@toplis.com.sg); [toplis@outlook.com](mailto:toplis@outlook.com)

**Subject:** RE: New Motor survey assignment on a third party Ferrari car SLV78T on behalf of China Taiping Insurance - Date of incident on 9.10.21 | CTI ref. SNE21D200033

**Importance:** High

Our ref : W225705

Dear Meng Yan

We refer to your email of 3.11.21 and note that the repairer has arranged for your survey on Friday, 5.11.21.

During your survey attendance, kindly assist on the following 2 points :-

1. collect a sample of the car colour paintwork
2. measure the height of any point of impact at the car (from the floor level)

Please let us know if you have any problem with the 2 requests for your survey as these are needed for evidence purpose.

Best regards

**Victor Fong** 冯培



**Toplis And Harding (S) Pte Ltd**

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Alternate email for large attachments : [toplis@outlook.com](mailto:toplis@outlook.com)

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**From:** Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** 3 November 2021 2:55 PM  
**To:** 'Veron Chen (LKKAuto)' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; [victorfong@toplis.com.sg](mailto:victorfong@toplis.com.sg); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Reports (LKKAuto)' <[report@lkkauto.com](mailto:report@lkkauto.com)>; 'Mary Low (LKK Auto)' <[MaryLow@lkkauto.com](mailto:MaryLow@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Peng Peng' <[peng.peng@sg.cntaiping.com](mailto:peng.peng@sg.cntaiping.com)>; 'Accounts (LKKAuto)' <[account@lkkauto.com](mailto:account@lkkauto.com)>; [jenayak@toplis.com.sg](mailto:jenayak@toplis.com.sg); [toplis@outlook.com](mailto:toplis@outlook.com)  
**Subject:** RE: New Motor survey assignment on a third party Ferrari car SLV78T on behalf of China Taiping Insurance - Date of incident on 9.10.21 | CTI ref. SNE21D200033

Dear Veron,

Noted with thanks.

Dear All,

Thank you for the assignment.

Repairer arrange on 05.11.2021(FRIDAY).

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Wednesday, 3 November, 2021 2:21 PM  
**To:** [victorfong@toplis.com.sg](mailto:victorfong@toplis.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Reports (LKKAuto) <[report@lkkauto.com](mailto:report@lkkauto.com)>; Mary Low (LKK Auto) <[MaryLow@lkkauto.com](mailto:MaryLow@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Peng Peng' <[peng.peng@sg.cntaiping.com](mailto:peng.peng@sg.cntaiping.com)>; Accounts (LKKAuto) <[account@lkkauto.com](mailto:account@lkkauto.com)>; [jenayak@toplis.com.sg](mailto:jenayak@toplis.com.sg); [toplis@outlook.com](mailto:toplis@outlook.com)  
**Subject:** RE: New Motor survey assignment on a third party Ferrari car SLV78T on behalf of China Taiping Insurance - Date of incident on 9.10.21 | CTI ref. SNE21D200033

Dear Victor,

Thank you for the email.

**Dear Assignment Team,**

**FYNA**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Victor Fong [<mailto:victorfong@toplis.com.sg>]

**Sent:** Wednesday, 3 November 2021 2:18 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Reports (LKKAuto) <[report@lkkauto.com](mailto:report@lkkauto.com)>; Mary Low (LKK Auto) <[MaryLow@lkkauto.com](mailto:MaryLow@lkkauto.com)>

**Cc:** 'Peng Peng' <[peng.peng@sg.cntaiping.com](mailto:peng.peng@sg.cntaiping.com)>; Accounts (LKKAuto) <[account@lkkauto.com](mailto:account@lkkauto.com)>; [jenayak@toplis.com.sg](mailto:jenayak@toplis.com.sg); [toplis@outlook.com](mailto:toplis@outlook.com)

**Subject:** New Motor survey assignment on a third party Ferrari car SLV78T on behalf of China Taiping Insurance - Date of incident on 9.10.21 | CTI ref. SNE21D200033

**Importance:** High

Our ref : W225705

Dear Veron

We are the loss adjuster appointed by China Taiping Insurance (Singapore) Pte Ltd to look into the above new matter.

On behalf of China Taiping Insurance, we would like to appoint LKK to carry out a without prejudice pre-repair survey on the third party's Ferrari car (SLV78T).

Kindly let us have your survey report on the assessment of the estimated repair cost of the damaged car and necessary number of days for the repairs to complete

Please contact the following third party workshop today to arrange for your survey soonest :-

**ACCIDENT ASSIST SG**

**NO.10 ANG MO KIO AVE 5**

**#03-10 AMK AUTO POINT INDUSTRIAL PARK 2A**

**SINGAPORE 568047**

**CONTACT PERSON: RAJ / 96367367**

We look forward to your acknowledgement of the above case by return email.

Best regards

***Victor Fong*** 冯培



**Toplis And Harding (S) Pte Ltd**

133 Cecil Street

#06-01A, Keck Seng Tower

Singapore 069535

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