

## Hui Zhen (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 5 November 2021 11:01 am  
**To:** Hui Zhen (LKK Auto)  
**Cc:** MT\_Claim\_SG; SUR  
**Subject:** RE: Notice of Accident - FBH7071H Our Ref: 21/21/21/VC00/025106  
**Attachments:** YN80Z OI GIA.pdf

## Lonpac External - General

Dear Hui Zhen

Please see attached and above for our Insured's GIA report and reference no.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hui Zhen (LKK Auto) <huizhen@lkkauto.com>  
**Sent:** Friday, 5 November 2021 10:48 AM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: Notice of Accident - FBH7071H

Dear Gerald,

Kindly provide the claim reference.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Wednesday, 3 November 2021 7:11 am  
**To:** JusEquity Law Corporation <[info@juseq.com.sg](mailto:info@juseq.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** FW: Notice of Accident - FBH7071H

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sirs,

We disagreed with your choice of Single Joint Experts and shall appoint LKK Auto Consultants Pte Ltd for the PRI.

Aside to LKK – Attn : Summer

FYA

Thank you.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .***

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**From:** JusEquity Law Corporation <[info@juseq.com.sg](mailto:info@juseq.com.sg)>  
**Sent:** Tuesday, 2 November 2021 5:16 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** speedy speedy motor <[speedy\\_motor1877@yahoo.com.sg](mailto:speedy_motor1877@yahoo.com.sg)>  
**Subject:** Re: Notice of Accident - FBH7071H

Dear Sirs

We refer to your email of even date.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

- 1) **UNITED Appraisal And Management Pte Ltd**
- 2) **SK Auto Consultants**
- 3) **Chartered Auto Assessors**
- 4) **LCW APPRAISER PTE LTD**
- 5) **Sincere Appraisal Services**
- 6) **Pal's Appraisal Pte Ltd**
- 7) **Mc-Coy Appraiser Pte Ltd**
- 8) **CM Automotive Consultancy**

Please be informed that if the above is not agreeable by you, our client's motor vehicle is available for pre-repair inspection at the under-stated workshop:-

**Speedy Motor Cycle Service Centre**

Blk 10 Ang Mo Kio Industrial Park 2A

#05-21 Singapore 568047

Person In-Charge: Mr Lim Sam Hee at Tel: [6481 5567 / 9388 6867](tel:64815567)

Fax No. [6482 5567](tel:64825567)

\*Further, please remind your appointed surveyor to request for post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.

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In the event that you wish to conduct post-repair inspection, please request your surveyor to contact our client's repairer without delay. Please note that our client will not be held liable whatsoever if no post-repair inspection is requested and carried out by your surveyor.

Warmest Regards

*Sent for and on behalf of*

**JusEquity Law Corporation**

**Advocates & Solicitors**

**Commissioner For Oaths**

133 New Bridge Road #10-03 Chinatown Point Singapore 059413

☎ : (65) 6536 9339

📠 : (65) 6536 5368

✉ : [info@juseq.com.sg](mailto:info@juseq.com.sg)

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On Tue, Nov 2, 2021 at 4:33 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Lim Teow Guan -LKK

Please let us hear from you within the next 2 working days.

Thank you.

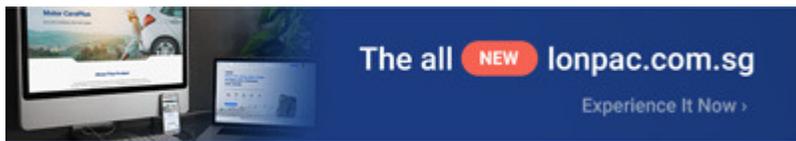
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** JusEquity Law Corporation <[info@juseq.com.sg](mailto:info@juseq.com.sg)>  
**Sent:** Tuesday, 2 November 2021 4:21 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** speedy speedy motor <[speedy\\_motor1877@yahoo.com.sg](mailto:speedy_motor1877@yahoo.com.sg)>  
**Subject:** Notice of Accident - FBH7071H

Dear Sirs

#### **ACCIDENT INVOLVING FBH7071H & YN80Z ON 30.10.2021**

We act for the owner of vehicle no. FBH7071H.

We hereby notify you of a road traffic accident on 30/10/21 at about 1435 hours at Bencoolen Link involving our client's vehicle and vehicle registration no. YN80Z driven by your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know **within 2 working days of your receipt of this notice** whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Warmest Regards

*Sent for and on behalf of*

**JusEquity Law Corporation**  
**Advocates & Solicitors**

**Commissioner For Oaths**

133 New Bridge Road #10-03 Chinatown Point Singapore 059413

☎ : (65) 6536 9339

📠 : (65) 6536 5368

✉ : [info@juseq.com.sg](mailto:info@juseq.com.sg)

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