Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto) Tuesday, 2 November, 2021 4:03 PM Sent: 'Motor Claim - III'; assignments; SUR; Admin A To: Cc: 'Dhanya B.Purushothaman' RE: [EXTERNAL] - India ref - SJP2134G / Our ref - SKS4370A Mazda / doa Subject: 26-10-2021 / TP Claim India / SURVEY / Dear Sir / Mdm, Thank you for your assignment. Please be informed that vehicle not in the workshop, repairer will arrange. Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted. From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Tuesday, 2 November, 2021 3:48 PM To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com> Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg> Subject: RE: [EXTERNAL] - India ref - SJP2134G / Our ref - SKS4370A Mazda / doa 26-10-2021 / TP Claim India / SURVEY / Dear Sir / Mdm. Please conduct a survey on TP vehicle SKS4370A and let us have your report urgently. This claim will be handled by Ms Dhanya. *Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

Thank You.

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

Sent: Tuesday, 2 November 2021 2:48 pm To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Ronald Yap <<u>ronald.yap@eurokars.com.sg</u>>; Jobi Thomas <<u>jobi.thomas@eurokars.com.sg</u>>; Eric Paul Glorioso

<eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon

<randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh

<derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew

<yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee

<eva.kok.wk@eurokars.com.sg>

Subject: RE: [EXTERNAL] - India ref - SJP2134G / Our ref - SKS4370A Mazda / doa 26-10-2021 / TP Claim India /

SURVEY /

Hi,

We choose LKK to handle this case.

For your kindly action.

Thank you.

less Francis Carlos **Insurance Claims Executive** Trans Eurokars Pte Ltd 27A Tanjong Penjuru Singapore 609042 Tel no.: 8128 9802

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From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: 02 November 2021 2:31 PM

To: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso

<eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon

<randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh

<derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew

<yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee

<eva.kok.wk@eurokars.com.sg>

Subject: RE: [EXTERNAL] - India ref - SJP2134G / Our ref - SKS4370A Mazda / doa 26-10-2021 / TP Claim India /

SURVEY /

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Appraisals Associates Pte Ltd
- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

Sent: Tuesday, 2 November 2021 2:18 pm **To:** Motor Claim - III <motorclaim@iii.com.sg>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso

<eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon

<randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh

<derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew

<yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee

<eva.kok.wk@eurokars.com.sg>

Subject: [EXTERNAL] - India ref - SJP2134G / Our ref - SKS4370A Mazda / doa 26-10-2021 / TP Claim India / SURVEY /

To whom it may concern,

Kindly arrange the TP Claim Survey to our client's vehicle.

Survey type :	New Survey
(New Survey / Resurvey)	
Vehicle to be surveyed:	SKS4370A

India Ins Insured Vehicle :	SJP2134G
Date of Accident :	Tuesday, 26 October 2021
Date of Survey :	Wednesday, 3 November 2021
Name of Workshop :	Trans Eurokars Pte Ltd
Address of Survey Location:	27A Tanjong Penjuru
Name of Contact Person :	Jess Carlos
Contact Number :	8128 9802
Any Undercarriage involved :	
(please indicate Yes / No)	NO

Thank you.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 27A Tanjong Penjuru Singapore 609042

Tel no.: 8128 9802

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From: Tan Wei Cin <weicin.tan@eurokars.com.sg>

Sent: 27 October 2021 5:26 PM

To: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso

<eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon

<randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh

<derek.oh@eurokars.com.sg>; Yvonne Chew

<yvonne.chew@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>

Subject: RE: Our ref - SKS4370A Mazda / doa 26-10-2021 / TP Claim India / 43037 / PARTS / ESTIMATE

Hi Jess,

Estimate done and in shared folder.

Thanks.

Best Regards, Wei Cin

27A Tanjong Penjuru, Singapore 609042

T: (65) 63310680 D: (65) 6331 0681

E: weicin.tan@eurokars.com.sg W: www.eurokarsgroup.com



From: Reno Sim

Sent: 27 October 2021 5:22 PM

To: Tan Wei Cin < weicin.tan@eurokars.com.sg >; Matthew Charn < matthew.charn@mazda.com.sg >

Cc: Ronald Yap <<u>ronald.yap@eurokars.com.sg</u>>; Jobi Thomas <<u>jobi.thomas@eurokars.com.sg</u>>; Eric Paul Glorioso

<eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon

<randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh

<derek.oh@eurokars.com.sg>; Yvonne Chew

<<u>yvonne.chew@eurokars.com.sg</u>>; Eva Kok Wai Kee <<u>eva.kok.wk@eurokars.com.sg</u>>; Jess Francis Carlos

<jess.carlos@eurokars.com.sg>; Vincent Ang <vincent.ang@mazda.com.sg>

Subject: RE: Our ref - SKS4370A Mazda / doa 26-10-2021 / TP Claim India / 43037 / PARTS / ESTIMATE

Hi Wei Cin,

All parts is avail

Thank You

Best Regards, Reno Sim Senior Parts Consultant HP: <u>8282</u>-0120 Trans Eurokars Pte Ltd 27a Tanjong Penjuru Singapore 609042

From: Tan Wei Cin < weicin.tan@eurokars.com.sg>

Sent: 27 October 2021 5:00 PM

To: Reno Sim < reno.sim@mazda.com.sg>; Matthew Charn < matthew.charn@mazda.com.sg>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso

<eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon

<randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh

<derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew

<yvonne.chew@eurokars.com.sg>; Eva Kok Wai Kee <eva.kok.wk@eurokars.com.sg>; Jess Francis Carlos

<jess.carlos@eurokars.com.sg>; Vincent Ang <vincent.ang@mazda.com.sg>

Subject: RE: Our ref - SKS4370A Mazda / doa 26-10-2021 / TP Claim India / 43037 / PARTS / ESTIMATE

Hi Reno/Matt,

Kindly provide parts price.

Thanks.

Best Regards, Wei Cin

27A Tanjong Penjuru, Singapore 609042

T: (65) 63310680 D: (65) 6331 0681

E: weicin.tan@eurokars.com.sg W: www.eurokarsgroup.com



From: Jess Francis Carlos Sent: 27 October 2021 3:55 PM

To: Tan Wei Cin < weicin.tan@eurokars.com.sg>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso

<eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon

<randell.goon@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh

<derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Yvonne Chew

<yvonne.chew@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Eva Kok Wai Kee

<eva.kok.wk@eurokars.com.sg>

Subject: Our ref - SKS4370A Mazda / doa 26-10-2021 / TP Claim India / 43037 / PARTS /

Dear Wei Cin,

Kindly assist to prepare the estimate for this case.

Thank you.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 27A Tanjong Penjuru Singapore 609042 Tel no.: 8128 9802

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