

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 2 November, 2021 4:28 PM  
**To:** Nitha; jacelyn@movva.com.sg; 'AVRIL HO'; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: O/R : SNM21D206158/SKP7175T /LEWLC - TP CLAIMS - SMX7464T AGAINST SKP7175T DOA 24/10/2021  
**Attachments:** RPT.pdf; EST.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Nitha <nitha@movva.com.sg>  
**Sent:** Tuesday, 2 November 2021 4:40 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; jacelyn@movva.com.sg; 'AVRIL HO' <avril@movva.com.sg>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: O/R : SNM21D206158/SKP7175T /LEWLC - TP CLAIMS - SMX7464T AGAINST SKP7175T DOA 24/10/2021

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Dear Jenny,

Kindly assign LKK.

Thank you,  
Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



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**From:** Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]  
**Sent:** Tuesday, 2 November 2021 3:43 PM  
**To:** 'nitha@mova.com.sg'; [jacelyn@mova.com.sg](mailto:jacelyn@mova.com.sg); 'AVRIL HO'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: O/R : SNM21D206158/SKP7175T /LEWLC - TP CLAIMS - SMX7464T AGAINST SKP7175T DOA 24/10/2021

**Without Prejudice**

**Our reference:** SNM21D206158/C02/SKP7175T/lewlc  
**Your reference:** SMX7464T

Dear Sirs / Madam,

**ACCIDENT INVOLVING SKP7175T & SMX7464T on 24/10/2021**

We refer to your email of 2/11/2021.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 2 November 2021 2:54 pm  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; 'nitha@nova.com.sg' <[nitha@nova.com.sg](mailto:nitha@nova.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R : SNM21D206158/SKP7175T /LEWLC - TP CLAIMS - SMX7464T AGAINST SKP7175T  
DOA 24/10/2021

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Jenny,

Please refer to the appended email.

Kindly conduct PRS for SMX7464T.

Officer in charge Jenny Lew 63896172.

*\*Please quote our claim reference number when replying.\**

Thank you

**Lim Shu Min**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Nitha <[nitha@mov.com.sg](mailto:nitha@mov.com.sg)>  
**Sent:** Tuesday, 2 November 2021 1:31 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [jacelyn@mov.com.sg](mailto:jacelyn@mov.com.sg); 'AVRIL HO' <[avril@mov.com.sg](mailto:avril@mov.com.sg)>  
**Subject:** TP CLAIMS - SMX7464T AGAINST SKP7175T DOA 24/10/2021

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Ref: SKP7175T  
Dear Sir/Madam,

Kindly revert the officer in charge and advise on the liability.

Thank you.  
Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314

