

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 2 November, 2021 3:42 PM
To: alfred_ng@juseq.com.sg; assignments; 'admin-a@lkkauto.com'
Subject: RE: ACCIDENT INVOLVING FBK401U AND SLK8793S ON 30.9.21

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with **H L Cycle Pte Ltd** to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>
Sent: Tuesday, November 2, 2021 2:36 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: ACCIDENT INVOLVING FBK401U AND SLK8793S ON 30.9.21

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Dear Sir,

Your ref: SLK8793S
Our ref: JEQ/210637/1121/HC

We refer to your email today.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

1. Absolute Appraisal Services Pte Ltd;
2. Sincere Appraisal Services;
3. Mc Coy Appraiser Pte Ltd;

4. Delta V Consultant;
5. Prominent Appraiser Pte Ltd;
6. Advance Automotive Consultancy Pte Ltd;
7. Pal's Appraiser Pte Ltd;
8. S K Auto Consultants;
9. Prudent Adjustors Services;
10. CL Appraiser Pte Ltd;

Please be informed that if the above mentioned surveyors is not agreeable by you, our clients' motor vehicle is available for pre-repair inspection at the under-stated workshop:-

H L Cycle Pte Ltd

1 Kaki Bukit Ave 6
#02-58/60, Auto Bay@Kaki Bukit
Singapore 417883
Mobile :9748-9940
Fax: 6484-4342
Contact person: Mr. Shawn Tan

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413
Tel : 6536 9339
Fax: 6536 5368

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From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Tuesday, November 2, 2021 2:28 PM

To: alfred_ng@juseq.com.sg

Subject: FW: ACCIDENT INVOLVING FBK401U AND SLK8793S ON 30.9.21

Without Prejudice

Dear Sir,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>

Sent: Tuesday, November 2, 2021 12:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING FBK401U AND SLK8793S ON 30.9.21

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Dear Sirs,

Your ref: SLK8793S

Our ref: JEQ/FBK401U/HC

We act for the owner of vehicle no. FBK401U.

We hereby notify you of a road traffic accident on **30 September 2021** at about 1920 hrs, along Pasir Ris St 72 involving our client's vehicle and vehicle registration no. SLK8793S driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413
Tel : 6536 9339
Fax: 6536 5368

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