

<STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21011209/Kgs3 ***
ACCIDENT INVOLVING SMZ 5983P & SMF 7730U ON 29/10/2021 ***

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Mon 29/11/2021 2:19 PM

To: roytanmh@gmail.com <roytanmh@gmail.com>

Our Ref: CC4/AIG21011209/Kgs3

29 NOVEMBER 2021

Tan Mun Hock

Dear Sir/Madam,

ACCIDENT INVOLVING SMZ 5983P & SMF 7730U ON 29/10/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMF 7730U**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Kindly let us have the following:

1. **Accident video footage**
2. **Traffic Police Investigation Result (PIR)**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [<mailto:CeciliaChong@lkkauto.com%7C>]CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

EzLyna (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 21 March 2023 9:55 am
To: City Auto
Cc: Admin A; EzLyna (LKKAUTO)
Subject: RE: Liability for SMF7730U Your ref : SMZ5983P (D.O.A: 29/10/2021) *** LKK REF: CC4/AIG21011209/Kga3
Attachments: SMF7730U ESTIMATE_MARKED.pdf

Without Prejudice

Dear Sirs,

Any update on COR? Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 16 March 2023 10:37 am
To: City Auto <cityauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: RE: Liability for SMF7730U Your ref : SMZ5983P (D.O.A: 29/10/2021) *** LKK REF: CC4/AIG21011209/Kga3

Without Prejudice

Dear Vronica,

As spoken, please see attached Kenneth' marked estimate.

Please assist to check and confirm COR. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, February 26, 2023 6:27 PM

To: City Auto <cityauto@singnet.com.sg>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Liability for SMF7730U Your ref : SMZ5983P (D.O.A: 29/10/2021) *** LKK REF: CC4/AIG21011209/Kga3

Dear Vronica,

Please refer to the attached email.

Kindly let us have a copy of PIR.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Thursday, February 23, 2023 4:15 PM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: Liability for SMF7730U Your ref : SMZ5983P (D.O.A: 29/10/2021)

Importance: High

REMINDER...

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Monday, 20 June 2022 2:13 pm
To: 'Admin A' <admin-a@lkkauto.com>
Subject: FW: Liability for SMF7730U Your ref : SMZ5983P (D.O.A: 29/10/2021)

Dear Sirs,

Kindly let us know what is the liability for this case.

Thank you.

Best Regards,
Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Saturday, 27 November 2021 10:13 am
To: 'Admin A' <admin-a@lkkauto.com>
Subject: Liability for SMF7730U Your ref : SMZ5983P (D.O.A: 29/10/2021)

Dear Sir/Mdm,

Please let us know what is the liability for this case.

Kindly check and revert to us.

Thank you.

Best Regards,
Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944