

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 2 November, 2021 3:03 PM
To: Phua Yen Leng; 'assignments'
Cc: Claims Dept of CTI; sur@lkkauto.com
Subject: RE: OUR REF: SNM21D205974/C02/SLK94D/TANKL & YOUR REF: TKS/Y582-ACC-45440.21/yl,SND223L TO CONDUCT PRS
Attachments: PRI CHINA.docx.pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Yen Leng,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Phua Yen Leng <yenleng.phua@ksteoptr.com>
Sent: Tuesday, November 2, 2021 8:14 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D205974/C02/SLK94D/TANKL & YOUR REF: TKS/Y582-ACC-45440.21/yl,SND223L TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Our client do not agree with your list of surveyors. We have instruction to propose Nick from M/s Absolute Appraisal Services as the SJE.

Please let us know if you are agreeable to the same within 2 days of this email.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
Tel:6333 4222 Fax: 6333 5676

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From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]
Sent: Monday, November 1, 2021 4:54 PM
To: yenleng.phua@ksteoptr.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D205974/C02/SLK94D/TANKL & YOUR REF: TKS/Y582-ACC-45440.21/yl,SND223L TO CONDUCT PRS

Without Prejudice

Dear Yen Leng,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, November 1, 2021 4:51 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; yenleng.phua@ksteoptr.com

Subject: OUR REF: SNM21D205974/C02/SLK94D/TANKL & YOUR REF: TKS/Y582-ACC-45440.21/yl,SND223L TO CONDUCT PRS

Importance: High

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Kah Leong,

Please refer to the appended email.

Please **conduct PRS SND223L** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Phua Yen Leng <yenleng.phua@ksteoptr.com>

Sent: Monday, 1 November 2021 3:00 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: PRI of SLK 94 D; Our Ref: Y582-ACC-45440.21/yl

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please ignore the previous PRI and refer to this attached instead for your immediate attention.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
Tel:6333 4222 Fax: 6333 5676

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From: Phua Yen Leng [<mailto:yenleng.phua@ksteoptr.com>]
Sent: Monday, November 1, 2021 2:46 PM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: PRI of SLK 94 D; Our Ref: Y582-ACC-45440.21/yl
Importance: High

Dear Sirs,

Please find attached a copy of the PRS for your immediate attention.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
Tel:6333 4222 Fax: 6333 5676

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