

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 2 November, 2021 2:34 PM
To: Thiam Heng Huat; assignments@lkkauto.com; 'SUR'
Cc: Claims Dept of CTI
Subject: RE: O/R : SNM21D206257/REQUEST FOR PRS - SKT7201E YOUR INSURED: SLC7595X DOA: 22.10.21

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Tuesday, 2 November 2021 2:31 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: O/R : SNM21D206257/REQUEST FOR PRS - SKT7201E YOUR INSURED: SLC7595X DOA: 22.10.21

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Tuesday, 2 November 2021, 02:28:47 pm SGT, Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING SLC7595X & SKT7201E on 22/10/2021

We refer to your email of 02/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 2 November 2021 2:07 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; 'thh176@yahoo.com' <thh176@yahoo.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM21D206257/REQUEST FOR PRS - SKT7201E YOUR INSURED: SLC7595X DOA: 22.10.21

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Billy,

Please refer to the appended email.

Kindly conduct PRS for SKT7201E.

Officer in charge Billy Tan 63896175

**Kindly quote our claim reference number when replying.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Tuesday, 2 November 2021 10:42 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: REQUEST FOR PRS - SKT7201E YOUR INSURED: SLC7595X DOA: 22.10.21

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Dear Motor Claims Team,

Sorry for the wrong GIA report emailed earlier. Attached is the right one.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295

On Tuesday, 2 November 2021, 10:12:12 am SGT, Thiam Heng Huat <thh176@yahoo.com> wrote:

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295