

# NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPL2112-0159 / SLW3842D

Your Ref : SMY1631L

Date : 17<sup>th</sup> Dec 2021

1 Kaki Bukit Avenue 6

Blk C #01-43 Autobay@KB

Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

### RE: ACCIDENT INVOLVING SLW3842D & SMY1631L AT EUNOS AVE 3 ON 19.10.2021 @ 17:15HRS

We are instructed by **MEIBEN LIMOUSINE SERVICES** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLW3842D** was damaged by vehicle **SMY1631L** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

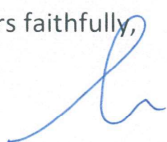
1) Repair Costs (Inc 7% GST)	\$ 2,461.00
2) Loss of Use for 04 days (3 + 1 PH (Deepavali)	\$ 600.00
3) Loss of Income for 04 days (Private Hirer)	\$ 800.00
4) LTA Search Fees	\$ 2.00
	<u>\$ 3,863.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 3,863.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

# LETTER OF AUTHORISATION

**New Hock Teck Motor Pte Ltd**

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

**Accident on**

19.10.2021 @ 1715 hrs

**Involving Vehicles**

SLW3842D x SMY1631L

**Along**

Enros Ave 3

I/We, the registered owner/driver of vehicle registration no: SLW3842D  
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Meibon Limousine Services

NRIC No.:

53375723A

Date:

01.11.2021

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00132342100 Claim No : SNM21D206186/C02/SMY1631L/CHNGPW

Claimant : MEIBEN LIMOUSINE SERVICES

Amount : S\$2,783.00  
DOLLARS TWO THOUSAND SEVEN HUNDRED AND EIGHTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLW 3842D  
Insured Vehicle No. : SMY 1631L

Date of Loss : 19/10/2021  
Place of Accident : EUNOS AVE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SIN YU PTE LTD  
Driver Name : TAN AI WEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,461.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	320.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	2,783.00
	=====	

Claimant Name : MEIBEN LIMOUSINE SERVICES

NRIC No : XXXXX723A

Signature : 

Date : 04.03.2022







新福德車廠私人有限公司

**NEW HOCK TECK MOTOR PTE. LTD.**

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: [admin@nhtmotor.com](mailto:admin@nhtmotor.com) Website: [www.nhtmotor.com](http://www.nhtmotor.com)

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

## TAX INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Client: MEIBEN LIMOUSINE SERVICES

Invoice No : NPI2112-0159

Date : 17-Dec-21

Date of Accident : 19-Oct-21

Vehicle No. : SLW3842D

Model Type : TOYOTA PRIUS  
ALPHA

Descriptions		Amount
Lump Sum Repair Cost		2,300.00
GST 7% :		161.00
Total :		2,461.00

(SGD) Dollars: TWO THOUSAND FOUR HUNDRED AND SIXTY ONE ONLY




## INSURER ENQUIRY

**Find  
insurer**  
Vehicle reg. no.

SMY1631L

## Date of Accident

19/10/2021 [Reset](#)

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **30/06/2021 - 29/06/2022**Requested By ..... **SUKYI CHONG (CHEW MOTOR ...**Requested Date ..... **20/10/2021 15:46****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 15 December 2021 8:18 PM  
**To:** aiweita@gmail.com  
**Subject:** ACCIDENT INVOLVING SMY 1631L AND SLW 3842D ON 19/10/2021

**Our Ref: CC6/CTI21011203/Aea3**

15 DEC 2021

**SIN YU PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMY 1631L AND SLW 3842D ON 19/10/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAuto)

---

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 1 March 2022 17:54  
**To:** Asher Sng (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D206186/C02/SMY1631L/CHNGPW & YOUR REF: CC6/CTI21011203/Aea3-SLW3842D, TPP DIRECT SETTLEMENT

[Strictly Confidential]

### Without Prejudice, Save as to Costs

Dear Asher

Please advise how did you derive loss of income \$150 per day? Any document proof?

If not we would suggest to settle at \$50 per day for loss of income.

Please proceed to resolve claim at \$2,983.00 (all-in).

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Thursday, February 24, 2022 10:23 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM21D206186/C02/SMY1631L/CHNGPW & YOUR REF: CC6/CTI21011203/Aea3-SLW3842D, TPP DIRECT SETTLEMENT

[Strictly Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D206186/C02/SMY1631L/CHNGPW

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party parked vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **NEW HOCK TECK MOTOR PTE LTD**" at **\$3,383.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 2,706.89	\$ 2,461.00
2. Loss of Use (4days x \$150)	\$ 600.00	\$ 320.00 (4days x \$80)
3. Loss of Income (4days x \$200)	\$ 800.00	\$ 600.00 (4days x \$150)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,108.89	<b>\$ 3,383.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*



---

**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Wednesday, 3 November 2021 2:53 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM21D206186/C02/SMY1631L/CHNGPW & YOUR REF: CC6/CTI21011203/Aea3-SLW3842D, TPP DIRECT SETTLEMENT

[Strictly Confidential]

**Without Prejudice, Save as to Costs**

Dear Asher/Mei Kwan

Attached herewith our insured SAS report for your perusal.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6224 7175  
**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, November 3, 2021 1:43 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** OUR REF: SNM21D206186/C02/SMY1631L/CHNGPW & YOUR REF: CC6/CTI21011203/Aea3-SLW3842D, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Adeline,

Please refer to the appended email.

Please revert to **LKK on Direct Settlement SLW3842D** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 2 November 2021 4:25 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMY1631L (OI : CTI - TBA) AND SLW3842D (TP : LKK REF - CC6/CTI21011203/Aea3) on 19/10/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLW 3842D at M/s New Hock Teck Motor Pte Ltd on 01/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***