

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 6 December 2021 5:31 pm  
**To:** CS A Team  
**Subject:** FW: LOD-TP - SMX4123Y, claim TP GBL1932S, DOA: 28.10.2021  
**Attachments:** [Untitled].pdf

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**From:** Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>  
**Sent:** Monday, 6 December 2021 5:31:04 pm (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Cc:** Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** LOD-TP - SMX4123Y, claim TP GBL1932S, DOA: 28.10.2021

Dear Sir/Madam,

Attached our repair invoice, rental bill & agreement, and Authorisation to Act, for your perusal.

**Do let us know if you need the original copies to be mail to you.**

Our client's claim is as stated below:

<b>COR</b>	<b>\$ 25,379.33</b>
<b>LOR</b>	<b>\$ 3,852.00 (\$128.40/day x 30 days)</b>
	-----
<b>Total</b>	<b>\$ 29,231.33</b>
	-----

Kindly offer for settlement.

Appreciate.

**Best Regards,**

**Loi Ai Ting**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group



Exceptional Journeys

To:

Cycle & Carriage Kia Pte Ltd  
209 Pandan Gardens,  
Singapore 609339  
Attention: [Motor Claims Department]

Date: 02/11/2021

**LETTER OF AUTHORIZATION TO ACT**

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SMX4123Y (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 28.10.2021 (*date and time of accident*) on/along COMPASSVALE RD (*location*) between the Vehicle and GBL1932S (*3<sup>rd</sup> party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
  - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
  - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
  - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in black ink, appearing to be "YEO BIN HOON", written over a horizontal line.

Name: YEO BIN HOON

NRIC / Passport No. / Company Registration No.:

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2021D0004803  
Claimant Ref: SMX 4123Y

We/I, CYCLE & CARRIAGE KIA PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 25,379.33 (repair cost), S\$ 2,782.00 (loss of ~~use~~/rental), S\$ - (search fee), vehicle no. SMX 4123Y that was damaged pursuant to the accident which occurred on 28.10.2021 (date) at COMPASSVALE RD (location) involving vehicle no. GBL 1932S (insured vehicle). This is pursuant to the inspection conducted on 02/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YEO BIN HOON ("the third party claimant") of vehicle no. SMX 4123Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMX 4123Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 28,161.33 to CYCLE & CARRIAGE KIA PTE LTD.

Dated this 23<sup>rd</sup> day of May 2022

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

Mr A: Tang

NRIC:

9999676E

Address:

209 Pandan Gardens

Nationality:

Malaysian

Occupation:

Senior Officer - Admin

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVE 1 #02-25

PAYA UBI INDUSTRIAL PARK S(408933)

Nationality:

Occupation:

**SIGNED WITHOUT PREJUDICE FOR  
ANY PERSONAL INJURY CLAIM**



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**  
 209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Movement that inspires

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
INDIA INTERNATIONAL INSURANCE P/L  64 CECIL STREET #04/05 IOB BUILDING SINGAPORE 049711  <b>Contact No</b>  02/11/2021	<b>Cust No/Name</b>	LCV01624/YEO BIN HOON
	<b>Reg No/Reg Date</b>	SMX4123Y / 12/01/2021
	<b>Date In/Mileage</b>	02/11/2021/ 11760
	<b>Chassis/Package</b>	KNAF1416ML5070285 /#F
	<b>Engine No</b>	G4FGKH756711
	<b>Make/Model</b>	KIA/CERATO 1.6 A L S116
	<b>Colour/Trim</b>	KLG STEEL GREY / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00080	Cash	06/12/2021/ 17:20	TLE	260 / AiTing	41869	81479327

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, REAR BUMPER BODY KIT, REAR END PANEL, BOOT LID, LH REAR FENDER, REPAIR RH REAR FENDER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				4560.00
E PNT98000 RESPRAY ON REAR BUMPER, REAR BUMPER BODY KIT, REAR END PANEL, BOOT LID, BOOT LID SPOILER, LH REAR FENDER, RH REAR FENDER, AND ALL OTHER AFFECTED AREAS TO THE SAME				3850.00
E PNT88000 REMOVE & REINSTALL BOOT LID COMPONENTS TO FACILITATE REPAIR				300.00
A 13900099 REMOVE & REINSTALL FUEL TANK ASSY TO FACILITATE REPAIR				320.00
E PNT88000 REMOVE & REINSTALL REAR FLOOR BOARD, TRIMS, CARPETS, & SEATS TO FACILITATE REPAIR				300.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM				80.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE				300.00
E PNT88000 REMOVE & REINSTALL REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST				300.00
M SUNDRY SUPPLY REAR WINDSCREEN GLASS SEALANT				80.00
E PNT88000 REMOVE & REINSTALL REVERSE SENSOR TO FACILITATE REPAIR				50.00
M SUNDRY APPLY ANTI CORROSION ON AFFECTED AREAS				40.00
M SUNDRY SUPPLY BODY PANEL SEALANT				80.00
M SUNDRY SUPPLY C&C BADGE				50.00
M SUNDRY SUNDRIES				30.00

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.  
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE
209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Movement that inspires

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Table with 2 main columns: Invoice Name & Address, Owner Name & Vehicle Info. Includes details for India International Insurance P/L and vehicle registration information for a KIA CERATO.

Main invoice table with columns: Account No, Terms, Date/Time Printed, CSE, Operator, WIP No, Invoice/Credit Note No, Description of Goods / Services, Qty, Unit Price, Disc%, Amount. Lists various car repair services and parts.

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Movement that inspires

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L  64 CECIL STREET #04/05 IOB BUILDING SINGAPORE 049711  <b>Contact No</b>  02/11/2021	<b>Cust No/Name</b> LCV01624/YEO BIN HOON
	<b>Reg No/Reg Date</b> SMX4123Y / 12/01/2021
	<b>Date In/Mileage</b> 02/11/2021/ 11760
	<b>Chassis/Package</b> KNAF1416ML5070285 /#F
	<b>Engine No</b> G4FGKH756711
	<b>Make/Model</b> KIA/CERATO 1.6 A L S116
	<b>Colour/Trim</b> KLG STEEL GREY / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00080	Cash	06/12/2021/ 17:20	TLE	260 / AiTing	41869	81479327

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X HINGE ASSY-TRUNK LID,RH	1.00	97.00	00.00	97.00
X W/STRIP-TRUNK LID OPNG	1.00	100.00	00.00	100.00
X LATCH ASSY-TRUNK LID	1.00	112.00	00.00	112.00
X TRIM ASSY-TRUNK LID	1.00	202.00	00.00	202.00
X LOGO ASSY-KIA SUB	1.00	32.00	00.00	32.00
X EMBLEM-CERATO	1.00	28.00	00.00	28.00
X LAMP ASSY-CENTER GARNISH	1.00	638.00	00.00	638.00
X LAMP ASSY-REAR COMB INSIDE,LH	1.00	242.00	00.00	242.00
X LAMP ASSY-REAR COMB INSIDE,RH	1.00	242.00	00.00	242.00
X LAMP ASSY-REAR COMB OUTSIDE,LH	1.00	274.00	00.00	274.00
X LAMP ASSY-REAR COMB OUTSIDE,RH	1.00	274.00	00.00	274.00
X PANEL ASSY-QUARTER OUTER,LH	1.00	1349.00	00.00	1349.00
X PANEL ASSY-RR COMB LAMP HSG,LH	1.00	139.00	00.00	139.00
X PAD-WINDSHIELD GLASS	10.00	2.00	00.00	20.00
X STOPPER-GLASS	2.00	4.00	00.00	8.00
X BRACKET ASSY-SPARE TIRE MTG	1.00	15.00	00.00	15.00
X PANEL ASSY-REAR FLOOR,RR	1.00	219.00	00.00	219.00
X REINF-RR SPARE TIRE WELL CROSS	1.00	41.00	00.00	41.00
X REINF-TOWING HOOK	1.00	14.00	00.00	14.00
X HOOK-TOWING	1.00	16.00	00.00	16.00
X TRIM ASSY-LUGGAGE SIDE RH	1.00	200.00	00.00	200.00
X TRIM ASSY-LUGGAGE SIDE LH	1.00	200.00	00.00	200.00
X FASTENER	1.00	1.00	00.00	1.00
X CLIP	10.00	2.00	00.00	20.00
X KEY SUB SET-TRUNK	1.00	78.00	00.00	78.00
X EXTN WIRING ASSY-BWS	1.00	207.00	00.00	207.00
X TERMINAL-RR WDO GLASS DEFOGGER	1.00	4.00	00.00	4.00
X SILENCER,FLOOR	1.00	13.00	00.00	13.00
X PROTECTOR-HEAT REAR	1.00	136.00	00.00	136.00
X INSULATOR	1.00	70.00	00.00	70.00
Z TEXT				
TP CLAIM INDIA GBL1932S				
DOA: 28.10.21				

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Movement that inspires

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GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
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	<b>Reg No/Reg Date</b> SMX4123Y / 12/01/2021
	<b>Date In/Mileage</b> 02/11/2021/ 11760
	<b>Chassis/Package</b> KNAF1416ML5070285 /#F
	<b>Engine No</b> G4FGKH756711
	<b>Make/Model</b> KIA/CERATO 1.6 A L S116
	<b>Colour/Trim</b> KLG STEEL GREY / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00080	Cash	06/12/2021/ 17:20	TLE	260 / AiTing	41869	81479327

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
SURVEYOR STEVE LKK 02.11.21 REPAIR 16 DAYS				
<i>Guarantee Your Warranty, Maintain with Cycle &amp; Carriage!</i>				

<b>Parts</b>	<b>10,149.00</b>		<b>Nett</b>	<b>23,719.00</b>
<b>Labour</b>	<b>12,760.00</b>	<b>7% GST on</b>	<b>23719.00</b>	<b>1660.33</b>
<b>Standard Menu</b>	<b>0.00</b>			
<b>Specialist Job</b>	<b>530.00</b>		<b>Total Payable</b>	<b>25,379.33</b>
<b>Diagnostics Job</b>	<b>0.00</b>		<b>Paid</b>	<b>0.00</b>
<b>Sundry/Others</b>	<b>280.00</b>		<b>Total Due</b>	<b>25,379.33</b>
<b>Total (w/o GST)</b>	<b>23,719.00</b>			

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Tax Invoice							
 <b>www.chans.com.sg</b> <b>CHAN'S &amp; SONS ENTERPRISE</b> Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: <b>INV1103042021-12</b>		Dated: <b>December 3, 2021</b>	
				Rental Agreement No: <b>RA 011045 2021-11</b>		Terms of Payment: <b>Due upon receipt</b>	
				Customer Reference: SMX4123Y			
				Notes: SMX4123Y  (CYCLE & CARRIAGE KIA PTE. LTD.)			
Customer Details <b>CYCLE &amp; CARRIAGE KIA PTE. LTD.</b>				Executive Name:C&C EDWIN			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMG2419Y	MODEL : KIA CERATO 1.6(A)  - YEO BIN HOON	02-11-2021	02-12-2021	30 DAYS	120.00	3,600.00
							3,600.00
<b>GST 7% (7%)</b>							<b>252.00</b>
Amount in words : <b>Three Thousand Eight Hundred Fifty Two Singapore Dollar (SGD)</b>						<b>Total (SGD)</b>	<b>3,852.00</b>
<b>Declaration:</b> Please make your cheques payable to : <b>CHAN'S &amp; SONS ENTERPRISE</b>				<b>For CHAN'S &amp; SONS ENTERPRISE</b>  <b>This is a Computer generated document.</b> <b>No signature is required.</b>			
<b>Income Terms</b> Terms							

**RENTAL AGREEMENT**

RA 011049 2021-11

Hirer's Name <b>YEO BIN HOON</b>		Date of Birth <b>17.2.1960</b>	Passport/ Nric No. <b>[REDACTED] 2754</b>	Nationality <b>S'POREAN</b>
Address <b>BUK 246 COMPASSVALE ROAD</b>		Occupation	Driving Licence No. <b>AS ABOVE</b>	Date of Expiry
<b>#05-650</b>	Postal Code <b>540246</b>	Contact No	Mobile Phone No. <b>92733158</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

**CHECK OUT**

Date <b>2.11.2021</b>	Time <b>1540pm</b>	Mileage KM	E  1/2 3/4 F
Date <b>2.12.21</b>	Time <b>6.30pm</b>	Mileage KM	Remarks <b>TP - INDIA</b> <b>yeobinhoodwilliam@gmail.com</b>

**IMPORTANT NOTES:-**

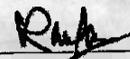
- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension: One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	30 @	100+gst	3600
DISCOUNT			
GST @ 7%			252
TOTAL			3852
EXTENSION		INV 110204 2021 - 12	
<b>EDWIN (CYCLE TEBAN)</b>			
<b>SMX 423Y</b>			
DEPOSIT (refundable) S\$	-		
CHANGED OVER FROM VEH.		DATE	

*I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.*

Hirer's Signature 

Joint Hirer's/ Guarantor's Signature

  
for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <b>SMG 2419Y</b>	MODEL <b>KIA CERATO</b>
FROM <b>2.11.2021</b>	RETURN <small>*Estimate Date. For actual return see CHECK IN</small>

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

## Print Received Message

This mail is associated with :

**\*SMX4123Y (MFL2021D0004803)**

**[GBL1932S]**

TP

YEO BIN HOON

Oct 28 2021 7:00PM

[-]

Cycle & Carriage KIA Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 23/03/2022 08:45 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$28161.33) - SMX4123Y - Claim Handler: Sherini Pillai

Approved:28161.33.