

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 15 November 2021 11:31 AM
To: Admin-D (LKKAuto); 'Melody Teoh'; assignments; SUR
Subject: RE: PRS ASSIGNMENT - OUR REF: AW-INS-U4-116362-2021.JGV & YR REF; GBG7080L // EQ REF: DM21HO01625/MT
Attachments: SBP 8878Z PRELI ADVISED.pdf

Dear Melody,

Enclosed preliminary revised of vehicle SBP 8878Z
Date of survey: 10/11/21
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 11 November 2021 11:23 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Melody Teoh' <melody.teoh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRS ASSIGNMENT - OUR REF: AW-INS-U4-116362-2021.JGV & YR REF; GBG7080L // EQ REF: DM21HO01625/MT

Dear Melody,

Please be informed that we have inspected the vehicle SBP 8878Z on 10/11/21 .

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 2 November 2021 12:49 PM
To: 'Melody Teoh' <melody.teoh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRS ASSIGNMENT - OUR REF: AW-INS-U4-116362-2021.JGV & YR REF; GBG7080L // EQ REF: DM21HO01625/MT

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Melody Teoh <melody.teoh@eqinsurance.com.sg>
Sent: Tuesday, 2 November, 2021 12:12 PM
To: 'assignments' <assignments@lkkauto.com>
Subject: FW: PRS ASSIGNMENT - OUR REF: AW-INS-U4-116362-2021.JGV & YR REF; GBG7080L // EQ REF: DM21HO01625/MT

Dear LKK

Please assign your surveyor to conduct PRS on without prejudice basis.

Survey venue & details as below.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -readiness.
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Melody Teoh

Sent: Tuesday, November 2, 2021 12:11 PM

To: 'Jennifer Guay' <jenniferguay@visionlawllc.com>

Cc: 'Unimotor' <unimotorco@singnet.com.sg>

Subject: RE: OUR REF: AW-INS-U4-116362-2021.JGV & YR REF; GBG7080L // EQ REF: DM21HO01625/MT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sirs,

We acknowledge receipt of your email dated 02.11.2021.

In compliance to Pre-Action Protocol for NIMA cases, we note that you have agreed to the appointment of our surveyor.

We have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey on **02.11.2021** at UNIMOTOR COMPANY. Please let us have your client's repair estimate for our appointed surveyor to conclude his report.

****ALL LOD PLEASE EMAIL TO EQIPRS@eqinsurance.com.sg**

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready to serve you.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via Zoom.

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Jennifer Guay [<mailto:jenniferguay@visionlawllc.com>]

Sent: Tuesday, November 2, 2021 11:18 AM

To: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Cc: 'Unimotor' <unimotorco@singnet.com.sg>

Subject: RE: OUR REF: AW-INS-U4-116362-2021.JGV & YR REF; GBG7080L // EQ REF: DM21HO01625/MT

PRE - REPAIR SURVEY

CLAIMANT : WEE KOCK MIN

ACCIDENT INVOLVING SBP8878Z & GBG7080L ON 29 OCTOBER 202 ALONG CTE

Dear Sirs

Refer to your email of 2 November 2021.

We confirmed that both parties are agreeable to appoint LKK Auto Consultants Pte Ltd as the Single Joint Expert for the Survey of our client's vehicle no. SBP 8878 Z.

You can inspect our client's vehicle as follows:

Workshop : UNIMOTOR COMPANY
Blk 1 Kaki Bukit Avenue 6
#01-94
Singapore 417883

Tel : 97981616 Mr Alvin

Please let us hear from you by 2 November 2021. Thank you.

Regards

Jennifer Guay

(Secretary for Ms Audrey Wong)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Melody Teoh [<mailto:melody.teoh@eqinsurance.com.sg>]
Sent: Tuesday, 2 November, 2021 9:49 AM
To: Jennifer Guay
Cc: 'Unimotor'
Subject: RE: OUR REF: AW-INS-U4-116362-2021.JGV & YR REF; GBG7080L // EQ REF: DM21HO01625/MT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs,

We refer to your email of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221	8) Appraisals Associates Pte Ltd Tel : 6747 2822

	Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before the vehicle is returned to the owner.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready to serve you. Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via video conference.

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Jennifer Guay [<mailto:jenniferguay@visionlawllc.com>]

Sent: Tuesday, November 2, 2021 9:30 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: 'Unimotor' <unimotorco@singnet.com.sg>

Subject: RE: OUR REF: AW-INS-U4-116362-2021.JGV & YR REF; GBG7080L

PRE - REPAIR SURVEY

CLAIMANT : WEE KOCK MIN

ACCIDENT INVOLVING SBP8878Z & GBG7080L ON 29 OCTOBER 202 ALONG CTE

Dear Sirs

Refer to our email of 1 November 2021.

Please let us hear from you by 2 November 2021. Thank you.

Regards

Jennifer Guay

(Secretary for Ms Audrey Wong)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Jennifer Guay [<mailto:jenniferguay@visionlawllc.com>]

Sent: Monday, 1 November, 2021 11:05 AM

To: eqiprs@eqinsurance.com.sg

Cc: 'Unimotor'

Subject: OUR REF: AW-INS-U4-SBP8878Z-2021.JGV & YR REF; GBG7080L

PRE - REPAIR SURVEY

CLAIMANT : WEE KOCK MIN

ACCIDENT INVOLVING SBP8878Z & GBG7080L ON 29 OCTOBER 2021 ALONG CTE

Dear Sirs

We are instructed by **WEE KOCK MIN** to notify you of a road accident on **29 OCTOBER 2021** at about 18.30hr **ALONG CTE** involving our client's **SBP8878Z & GBG7080L** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Jennifer Guay

(Secretary for Ms Audrey Wong)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact : _____

Date & Time : _____

Surveyor during repair : _____

Date & Time : _____

Surveyor after repair : _____

Date & Time : _____

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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