Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 2 November, 2021 10:07 AM

To: June Phua (Cheng Hoe Motor); assignments@lkkauto.com; sur@lkkauto.com **Subject:** RE: OUR REF: SNM21D206231/C02/GBJ8381X/LEEPG & YOUR REF: SJD8867Z TO

CONDUCT PRS

Attachments: 8867.pdf

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

** Note: Please cc to com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Tuesday, 2 November 2021 10:04 am

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D206231/C02/GBJ8381X/LEEPG & YOUR REF: SJD8867Z TO CONDUCT PRS

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Good morning Cecilia,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange.

Thank you.

Rgds June

Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719

Email- chmotor@singnet.com.sg

From: Cecilia Lee Peng Geok

Sent: Tuesday, November 2, 2021 8:35 AM

To: chmotor@singnet.com.sq

Subject: RE: OUR REF: SNM21D206231/C02/GBJ8381X/LEEPG & YOUR REF: SJD8867Z TO CONDUCT PRS

Without Prejudice

Our reference: SNM21D206231/C02/GBJ8381X/LEEPG

Your reference: SJD8867Z

Dear Sirs,

ACCIDENT INVOLVING GBJ8381X & SJD8867Z ON 1/11/2021

We refer to your email of 01/11/2021.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Sent: Monday, 1 November 2021 6:38 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; chmotor@singnet.com.sg

Subject: OUR REF: SNM21D206231/C02/GBJ8381X/LEEPG & YOUR REF: SJD8867Z TO CONDUCT PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Cecilia.

Please refer to the appended email.

Please conduct PRS SJD8867Z soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department Cecilia Lee 6389 6530 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Sent: Monday, 1 November 2021 4:42 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com Subject: Repair Survey (Single Joint Expert) - SJD8867Z

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Dear Sir,

OUR CLIENT : SJD8867Z

DATE OF ACC : 01/11/21 @0810hrs

YOUR INSURED: GBJ8381X

Attached our client report.

Kindly provide us of your surveyor listing for the selection on the survey. Thank you.

Regards Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719