

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 25 May 2022 10:53 AM  
**To:** peoplevehicle@gmail.com  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SMF 3457K & YP 7592G ON 23/11/2021 \*\*\*LKK REF: CC6/CTI21011173/Ars3

Without Prejudice

Dear Sirs/mdm,

We are still pending instruction from our principal as our insured strongly disputed liability.

We will follow up and get back to you.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** peoplevehicle@gmail.com <peoplevehicle@gmail.com>  
**Sent:** Thursday, 19 May 2022 3:44 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SMF 3457K & YP 7592G ON 23/11/2021 \*\*\*LKK REF: CC6/CTI21011173/Ars3

Hi Hsiao Tong,

Following up on this case.

Regards,  
Apple

**People's Vehicle Recovery Service**

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com) | <https://www.peoplesvehiclegroup.com>



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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Tuesday, 26 April 2022 3:37 pm

**To:** peoplevehicle@gmail.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: ACCIDENT INVOLVING SMF 3457K & YP 7592G ON 23/11/2021 \*\*\*LKK REF: CC6/CTI21011173/Ars3

Dear Sir / Madam,

Thank you for your email.

Case has been reassigned to HT.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com) <[peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)>

**Sent:** Tuesday, 26 April, 2022 3:34 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SMF 3457K & YP 7592G ON 23/11/2021 \*\*\*LKK REF: CC6/CTI21011173/Ars3

Dear Jaslin,

It has been some time since an update on this case, following up.

Regards,  
Apple

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Wednesday, 29 December 2021 12:32 pm

**To:** [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: ACCIDENT INVOLVING SMF 3457K & YP 7592G ON 23/11/2021 \*\*\*LKK REF: CC6/CTI21011173/Ars3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We are currently pending instructions from our principal, shall revert once any updates.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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**From:** [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com) <[peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)>

**Sent:** Tuesday, December 7, 2021 5:10 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SMF 3457K & YP 7592G ON 23/11/2021 \*\*\*LKK REF: CC6/CTI21011173/Ars3

WITHOUT PREJUDICE

Dear Jaslin,

As per email dated on 12/11/2021 mentioning "that the case shall resolve at **equal liability** based on BOLA S18".

We had already informed our client that it will be 50-50 and owner had agreed and pay his portion for his repair and therefore us submitting the required documents for the 50-50 settlement, now this email came as a surprise that your principal had decided to deny the liability.

Please then inform your principal since they had prior informed that it will be equal liability then now the change, will they be liable for the remaining 50 that they had suddenly denied. Believe an email of a sudden change of decision should not be acted in this manner as it should be deemed sort out properly before the conclusion and not easily changed.

If the reply is yes that your principal will stand to deny liability, we will proceed to hand this to the lawyer for their settlement for the remaining 50 that they had suddenly denied of.

Regards,  
Apple

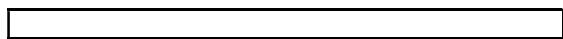
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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Tuesday, 7 December 2021 3:49 pm

**To:** [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SMF 3457K & YP 7592G ON 23/11/2021 \*\*\*LKK REF: CC6/CTI21011173/Ars3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We regret to inform you that we have our principal instruction to deny liability as your client had encroached into our insured's lane as you can see from the jotted line in the video.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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**From:** [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com) <[peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)>

**Sent:** Wednesday, 24 November 2021 12:51 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SMF 3457K & YP 7592G ON 23/11/2021 \*\*\*LKK REF: CC6/CTI21011173/Ars3

Dear Jaslin,

Kindly find attached documents for your attention.

Thank you.

Regards,

Apple

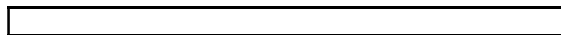
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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Friday, 12 November 2021 6:30 pm

**To:** [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING SMF 3457K & YP 7592G ON 23/11/2021 \*\*\*LKK REF: CC6/CTI21011173/Ars3

WITHOUT PREJUDICE

We refer to the above matter.

Based on our insured's video, the accident took place at the merging lane.

As such, we are of the view that the case shall resolve at equal liability based on BOLA S18.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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