

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 3 November 2021 8:31 AM  
**To:** Edwin Abcede Caina; SUR  
**Cc:** Andre Chow En De; Coco Lu Ting; Kevin Leong Wai Kit  
**Subject:** RE: Aigencypt SKF9138R-OD CLAIM DOA:30.10.2021

Dear Edwin,

As instructed by our client , please proceed to repair the **insured vehicle SKF 9138R, (Excess \$0).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair**

**To take full view photo of Front Sports Rim and Brake Caliper (After-market parts).**

**Potential recovery - Ensure to document vehicle repairs processes.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 2 November 2021 8:44 AM  
**To:** 'AIG SGP, Claims-Survey' <AIGSGP\_ClaimsSurvey@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>

**Subject:** RE: Aigencypt SKF9138R-OD CLAIM DOA:30.10.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Sent:** Tuesday, 2 November, 2021 8:09 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** Aigencypt SKF9138R-OD CLAIM DOA:30.10.2021

Hi LKK,

Kindly assist to survey.

**Winnie Fan**

Claims Service Associate - Auto

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

[winnie-lw.fan@aig.com](mailto:winnie-lw.fan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>

**Sent:** Monday, November 1, 2021 6:01 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>

**Subject:** [EXTERNAL] SKF9138R-OD CLAIM DOA:30.10.2021

This message is from an external sender; be cautious with links and attachments.

Motor Claims,

Please help us to arrange surveyor vehicle is already in our workshop. Thank you

Best Regards,

**Edwin Caina**  
**Advisor- Customer Service**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

 A member of the Jardine Cycle & Carriage Group

**From:** PGLJ06 <[PGLJ06@cyclecarriage.com.sg](mailto:PGLJ06@cyclecarriage.com.sg)>

**Sent:** Monday, November 1, 2021 6:17 PM

**To:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>

**Subject:** scan to email

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