

Hsiao Tong (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Tuesday, 21 February 2023 2:50 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team
Subject: RE: 0048771194SG-003 *** LKK REF: CC6/AIG21011165/Aga3

Hi Hsiao Tong,

If that is the case, please submit WP report for closure. Be sure to upload correspondence with TP into Merimen please.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 28 December 2022 12:08
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: [EXTERNAL] RE: 0048771194SG-003 *** LKK REF: CC6/AIG21011165/Aga3

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

Based on record, no response from third party after our email dated 09/11/2021.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 21 December 2022 11:46 PM

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>; CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 0048771194SG-003 *** LKK REF: CC6/AIG21011165/Aga3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Wednesday, December 21, 2022 4:20 PM

To: Admin A <admin-a@lkkauto.com>

Subject: 0048771194SG-003

Hi LKK,

The subject matter refers.

Kindly assist to provide update/ last correspondence with TP's repairer on the claim.

There is no need to notify TP if there is no development.

Thank you.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
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Bernard-JQ.Ler@aig.com | www.aig.sg

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