

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1385S/SR

WITHOUT PREJUDICE

23 November 2021

(By Email)

Attn: **The Motor Claims Department**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#08-16

Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHD1385S AND SDY1688E ALONG NORTH BOUNA VISTA ROAD // DOVER CLOSE EAST ON 31/10/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1385S**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SDY1688E** at the material time of the accident with the driver of our client's vehicle, **Mr. Tan Yit Cheow**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SDY1688E**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 2,033.00
(2) Loss of Rental – 4 Days @\$62.06 per day	\$ 248.24
(3) Loss of Income – 4 Days @\$100.00 per day	\$ 400.00
(4) GIA Search	\$ 2.00
	<u>\$ 2,683.24</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHD1385S**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1385S/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHD 1385S (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD 1385S that was damaged pursuant to the accident which occurred on 31/10/2021 (date) along NORTH BOUNA VISTA ROAD// DOVER CLOSE EAST (location) involving vehicle no/s SDY 1688E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 9 (day) of Dec (month) 2021 (year)

Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

LETTER OF AUTHORITY

To: Premier Taxis Pte Ltd
23 Changi South Avenue 2
#03-02
Singapore 486443

And

Premier Automotive Services Pte Ltd
23 Changi South Avenue 2
#01-02
Singapore 486443

ACCIDENT INVOLVING SHD13855 & SDY1688E
ON 31/10/21 AT/ALONG North Burn Rd

1. I, Tan Yit Chuan, NRIC No. S01327901
am the registered Hirer / Relief Driver of motor taxi No. SHD13855 at the
time of the above accident.

2. Hereby you have my authority to:

- (a) send a letter of demand on my behalf;
- (b) negotiate a settlement on my behalf;
- (c) confirm a settlement / accept any offer on my behalf;
- (d) sign any Discharge Voucher (if necessary) on my behalf;
- (e) receive payment of the settlement sum / compensation monies on my behalf including to request that the cheque for the settlement sum be made payable to you.

Tan Yit Chuan S01327901
Signature with NRIC No. TAN YIT CHUAN
Name :

1 NOV 2021
Date

Address

Contact No. :

his Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,033.00** (Repair Cost), **S\$336.18** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHD 1385S** that was damaged pursuant to the accident which occurred on **31/10/2021** (date) along **NORTH BOUNA VISTA ROAD// DOVER CLOSE EAST** (location) involving vehicle no/s **SDY 1688E**. This is pursuant to the inspection conducted on **02/11/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHD 1385S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 1385S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of DECEMBER (month) 20 21 (year)



TTK

Signed by appointed surveyor



Signed by "the workshop" (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

TAX INVOICE

DATE 22-Nov-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD1385S			\$ 1,900.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,900.00
GST @ 7%				\$ 133.00
GRAND TOTAL				\$ 2,033.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



11 November 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

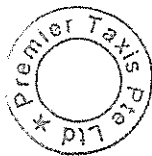
This letter serves to inform that Tan Yit Cheow of NRIC Number S0132790I is a registered driver of SHD1385S. Tan Yit Cheow is paying a discounted daily rental rate of \$62.06 (Inclusive of GST) on 31 Oct 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared by: Hasnah

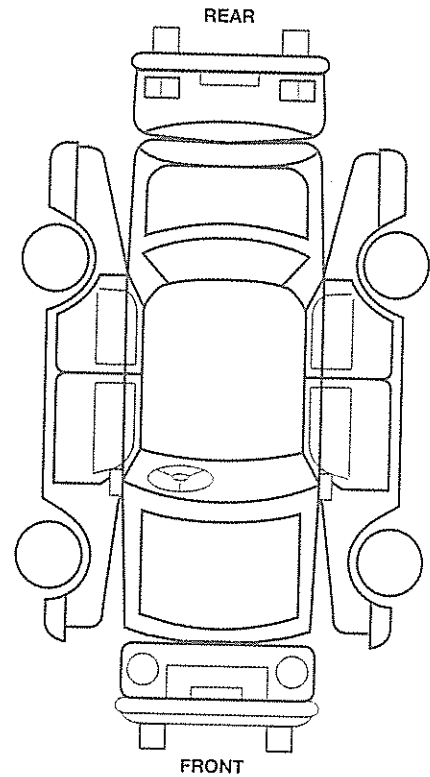
PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H

CHECK IN / OUT VOUCHER

--	--	--	--	--	--	--	--	--	--

DRIVER'S NAME Tan Yit Chiew (Hire)	
NRIC S	HANDPHONE 8118 2460
TAXI REGN NO. S H D 13855	MAKE / MODEL 130(A)
DATE IN 02/11/21 TIME IN 1030	DATE OUT 05/11/21 TIME OUT 1250
KILOMETRES IN 306721 FUEL IN E 1/4 1/2 3/4 F	KILOMETRES OUT FUEL OUT E 1/4 1/2 3/4 F

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

DD MM YY HH MM

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

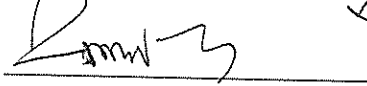
DD MM YY HH MM

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

TAN YIT CHEOW

DRIVER'S NAME



DRIVER'S SIGNATURE / DATE / TIME

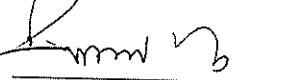


CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

TAN YIT CHEOW

DRIVER'S NAME



DRIVER'S SIGNATURE / DATE / TIME



CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

SERVICE / REPAIRS DONE

- | | |
|---|---|
| <input type="checkbox"/> SERVICING | <input type="checkbox"/> OTHERS: |
| <input type="checkbox"/> T / BELT | |
| <input type="checkbox"/> AIRCON SYSTEM | <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: |
| <input type="checkbox"/> TURBO | 31/10/21 11:02 |
| <input type="checkbox"/> BRAKE SYSTEM | TP/K |
| <input type="checkbox"/> CLUTCH SYSTEM | |
| <input type="checkbox"/> BULB | |
| <input type="checkbox"/> UNDER CARRIAGE | |
| <input type="checkbox"/> CPF | |
| <input type="checkbox"/> BATTERY | |

DRIVER'S REMARKS


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SDY1688E

Date of Accident

31/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **16/08/2021 - 15/08/2022**Requested By **NG BOON KAI (PREMIER AUTO...**Requested Date **01/11/2021 14:18****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 November 2021 1:56 PM
To: CHERYLKOY@HOTMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SDY1688E(AIG) AND SHD1385S AT/ALONG NORTH BUONA VISTA ROAD ON 31/10/2021

05 Nov 2021

Ms Koy Li Ching Cheryl

[By Email Only]

Dear Sir/Madam,

You Ref: SDY1688E

Our Ref: CC4/AIG21011164/Vpa3

ACCIDENT INVOLVING SDY1688E(AIG) AND SHD1385S AT/ALONG NORTH BUONA VISTA ROAD ON 31/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD1385S against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Nov 2021 23:44	Clim Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	01 Nov 2021 23:44	Clim Veh Model Changed	(205452) HYUNDAI I30 GDH 1.6 D TCI 5DR DCT (M).	[A] HOW MEI KWAN
3	01 Nov 2021 23:44	Clim Created	Reg No: SHD1385S. Acct Date: 2021/10/31. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Nov 2021 23:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Nov 2021 23:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/11	[A] HOW MEI KWAN
6	01 Nov 2021 23:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Nov 2021 23:44	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Nov 2021 23:44	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Nov 2021 23:45	Label Added	(23):Express.	[A] HOW MEI KWAN
10	01 Nov 2021 23:45	Adj Adjuster Assigned	[None] -> Thevan Thomas Karthikesavan	[A] HOW MEI KWAN
11	02 Dec 2021 15:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	02 Dec 2021 15:58	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	02 Dec 2021 15:58	Clim Dtl Modified	JPJ Reg. Date: -> 2017/06/29.	[A] JOANNE LEE KHANG MIN
14	02 Dec 2021 15:58	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	03 Dec 2021 16:27	Adj Mandate Request	Cur.Req:2483.24:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$2,033.00 + (b)LOR(4days x \$62.06): \$248.24 + (c)LOI(4days x\$50):\$200.00 +(d)Search fee: \$2.00= Total: \$2,483.24 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
16	06 Dec 2021 18:48	Video Downloaded	Downloaded SHD1385S VIDEO	[I] Tan, Bennie-WZ
17	06 Dec 2021 19:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/11. Mandate Remarks: Subj to all docs/billings in order & LOI not claimed in injury claim, SAB from: \$2311.18-2371.18 (All-in). LOR/LOI days at 3 days.	[I] Tan, Bennie-WZ
18	06 Dec 2021 19:07	Adj Mandate Set	Approved:2371.18:Subj to all docs/billings in order & LOI not claimed in injury claim, SAB from: \$2311.18-2371.18 (All-in). LOR/LOI days at 3 days.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2737965	02 Nov 2021 11:25:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD1385S	SDY1688E	11.00
2743116	23 Nov 2021 16:33:19	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD1385S	CHEW HSIAO TONG	xx.xx
2746162	02 Dec 2021 15:58:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD1385S	SDY1688E	11.00

