

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 1 November, 2021 5:23 PM
To: Elainetoh@visionlawllc.com; yvonnelim@visionlawllc.com; 'admin-a@lkkauto.com'; assignments
Subject: FW: OUR REF: SNM21D206224/C02/SLA5608S/TAYHP & YOUR REF: SLU715T (ET) TO CONDUCT PRS
Importance: High

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with Vision Law to conduct survey.

Aside to Vision Law;

Please let us have a copy of your client GIA REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Elaine Toh <Elainetoh@visionlawllc.com>
Sent: Monday, November 1, 2021 3:43 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: yvonnelim@visionlawllc.com; 'YLTEAM26' <ylteam26@gmail.com>
Subject: RE: OUR REF: SNM21D206224/C02/SLA5608S/TAYHP & YOUR REF: SLU715T (ET) TO CONDUCT PRS
Importance: High

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Our Ref: SLU 715 T (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Under the circumstances, no Single Joint Expert has been agreed for this matter.

If you fail to conduct the pre-repair inspection **within the next 2 working days** excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534 2813 (Ext. 122) / Fax: 6535 6802

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]
Sent: Monday, 1 November, 2021 3:14 PM
To: Elainetoh@visionlawllc.com; yvonnelim@visionlawllc.com
Subject: FW: OUR REF: SNM21D206224/C02/SLA5608S/TAYHP & YOUR REF: SLU715T (ET) TO CONDUCT PRS
Importance: High

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email .

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, November 1, 2021 2:56 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Elainetoh@visionlawllc.com; yvonnelim@visionlawllc.com

Subject: OUR REF: SNM21D206224/C02/SLA5608S/TAYHP & YOUR REF: SLU715T (ET) TO CONDUCT PRS

Importance: High

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the appended email,

Please **conduct PRS SLU715T** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Monday, 1 November 2021 10:21 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: yvonnelim@visionlawllc.com; 'YLTEAM26' <ylteam26@gmail.com>

Subject: PRE-REPAIR SURVEY --- YOUR REF: SLA 5608 S --- ACCIDENT INVOLVING SLU 715 T AND SLA 5608 S ON 29 OCTOBER 2021 ALONG PUNGGOL WAY TOWARDS PUNGGOL ROAD BEFORE PUNGGOL FIELD AT ABOUT 0920 HOURS

Importance: High

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**Our Ref: SLU 715 T (et)
WITHOUT PREJUDICE**

Dear Sir/Madam,

We are instructed by KANG JOO CHYE to notify you of a road traffic accident on 29 October 2021 at about 0920 hours along Punggol Way towards Punggol Road before Punggol Field involving our client's motor vehicle registration number SLU 715 T and motor vehicle registration number SLA 5608 S driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose DENNIS YAP - PAL'S APPRAISER PTE LTD for appointment as Single Joint Expert for your consideration.

Please be informed that the said vehicle can be inspected at:

**Messrs Derrick Motor Works
Blk 9002 Tampines St 93
#01-72, Tampines Ind Park A
Singapore 528836
Attention: Mr Jeromy – HP 9633 3593 (Please call before going)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

FOR SURVEYOR
Please initial here after completion of pre-repair inspection.
Thank you.

Appointed surveyor :
(Name & Signature)

Date & Time of Inspection :

Thank you.



Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 65342811 (Ext. 122) / Fax: 65356802

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Advocates & Solicitors
(Incorporated with limited liability)
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