

**RE: Re: Third Party Claim Involving SMC9873T & SJJ818L**

WONG JOSEPHINE &lt;josephinewong@uoi.com.sg&gt;

Mon 29/11/2021 2:02 PM

To: Denise Tay (LKKAuto) &lt;denisetay@lkkauto.com&gt;; Admin-D (LKKAuto) &lt;admin-d@lkkauto.com&gt;; SUR &lt;sur@lkkauto.com&gt;; assignments &lt;assignments@lkkauto.com&gt;

Cc: LEE KATIE &lt;katielee@uoi.com.sg&gt;

Reference no: M12D16992111

Notice

-  
Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive

Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)**UOB EMAIL DISCLAIMER**

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Monday, November 29, 2021 1:53 PM**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>**Cc:** LEE KATIE <katielee@uoi.com.sg>**Subject:** Re: Re: Third Party Claim Involving SMC9873T & SJJ818L

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Please provide your reference number

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 1 November 2021 5:17 pm

**To:** 'WONG JOSEPHINE' <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'LEE KATIE' <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** RE: Re: Third Party Claim Involving SMC9873T & SJJ818L

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Sent:** Monday, 1 November, 2021 4:54 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** FW: Re: Third Party Claim Involving SMC9873T & SJJ818L

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

We have not received our insured's SAS report hence unable to advise on liability .

[Notice](#)

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

## Josephine Wong

Executive

Claims



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**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>

**Sent:** Monday, November 1, 2021 4:34 PM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** RE: Re: Third Party Claim Involving SMC9873T & SJJ818L

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Dear Josephine

Thank you for your email.

We choose LKK Auto Consultants to survey our client vehicle.

By the way, please confirm liability.

Regards,

Grace Chin

Modern Automotive Pte Ltd

Blk 3023-A, Ubi Road 1 #01-61

Singapore 408717

Tel: 6748 4422

Fax: 6747 6720

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Monday, 1 November 2021 4:29 pm  
**To:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** FW: Re: Third Party Claim Involving SMC9873T & SJJ818L

Without Prejudice

Dear Grace

We propose Autoprobe Consultants , if you do not agree, kindly choose from our lists of surveyors.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive

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**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>  
**Sent:** Monday, November 1, 2021 4:17 PM  
**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Subject:** FW: Re: Third Party Claim Involving SMC9873T & SJJ818L

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Dear Josephine

Please assist the above.

Thank you

Regards,  
Grace Chin  
Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

Tel: 6748 4422  
Fax: 6747 6720

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**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>  
**Sent:** Monday, 1 November 2021 4:06 pm  
**To:** 'claim@uoi.com.sg' <[claim@uoi.com.sg](mailto:claim@uoi.com.sg)>  
**Subject:** Re: Third Party Claim Involving SMC9873T & SJJ818L

Dear sir,

We refer to the above matter.

Kindly advise and arrange survey our client's vehicle as follow:

Your Insured: SJJ 818L  
Our Insured: SMC9873T  
DOA: 30.10.2021

We enclosed herewith our client's report for your perusal and please revert asap.

Thank you

Regards,  
Grace Chin  
Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

Tel: 6748 4422  
Fax: 6747 6720

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