

## Hui Zhen (LKK Auto)

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**From:** Hui Zhen (LKK Auto)  
**Sent:** Wednesday, 3 November 2021 9:33 AM  
**To:** Coco Lu Ting; SUR  
**Subject:** OD / SMK 7001P / DOA 29/10/2021

Dear Coco,

As instructed by our client , please proceed to repair the **insured vehicle SMK 7001P, (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Potential recovery, ensure to document repair process.**

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

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